

# NESTLÉ PURINA PETCARE EMENA: PURINA IN SOCIETY REPORT 2020 - REPORT PROFILE, GRI INDEX AND ASSURANCE STATEMENT

This report profile accompanies our Purina in Society Report 2020, which can be found at <https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf>

Page numbers cited within this report profile refer to page numbers within the Purina in Society Report 2020, or within this Report Profile and GRI index.

This report covers the 2020 calendar year for Purina unless otherwise stated (GRI 102-50). This is the third Purina in Society (PinS) report to incorporate the Global Reporting Initiative Sustainability Reporting Standards (GRI Standards) (GRI 102-54).

Purina published a GRI Sustainability report in 2017 (based on 2016 information and data) - see link for further details (GRI 102-51) <https://www.purina.eu/sites/default/files/2019-05/purinareport2016.pdf>

In addition, in 2019 (based on 2018 information and data), <https://www.purina.eu/sites/default/files/2019-07/purinareport2018.pdf>

<https://www.purina.eu/sites/default/files/2019-05/purinareportGRI.pdf> and in 2020 <https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf>

<https://www.purina.eu/sites/default/files/2021-06/purinareportGRI.pdf>

The Nestlé Group has published a number of such reports that conform to the GRI Guidelines <https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-report-2020-en.pdf>

<https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf>

<https://www.nestle.com/sites/default/files/2021-03/nestle-creating-shared-value-summary-report-2020-en.pdf>

Nestlé Purina PetCare EMENA (Purina) covers Europe, the Middle East and North Africa. It is a major manufacturer and supplier of cat and dog foods. [GRI 102-1, 102-6].

## Ownership, markets served, scale and boundaries

Purina is part of the Nestlé Group, using some Group facilities. It does not have any joint ventures. There have been no significant, recent changes to the structure of Purina or to its operations or supply chain. [GRI 102-10].

Purina serves 52 countries across Europe, the Middle East and North Africa. It has factories in France, Germany, Hungary, Italy, Poland, Spain, Russia, and United Kingdom. [GRI 102-6] [GRI 102-7]. It produces pet food and care products for cats and dogs of all ages, including a range of specialised veterinary pet food. [GRI 102-6].

For the purposes of this report, NPPE (a subset of Nestlé Purina PetCare EMENA), refers to the top 10 markets including relevant factories and distribution centres This report covers the calendar year 2019 and 2020 and NPPE unless otherwise stated. [GRI 102-50].

Data boundary for employee data covers countries across Nestle Purina EMENA.

## GRI content index

The following table serves as an index (GRI 102-55) for the location of all the GRI topics (GRI 102-47) represented by performance indicators within this report together with an analysis of the threshold determinations, boundary of impact content (GRI 102-46) and level of disclosure.

Data included refers to those topics which have been defined as relevant, prioritised and material:

- ✓ GRI code: Refers to the code used by the Global Reporting Initiative
- ✓ GRI indicator: Refers to the title of the indicator, as per the Global Reporting Initiative
- ✓ GRI requirement: Refers to the specific disclosure requirements, as per the Global Reporting Initiative

- ✓ Page #: Refers to the page number within the Purina in Society Report 2020 <https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf> and/or this Report Profile
- ✓ Additional information: Refers to relevant information relating to the indicator, not disclosed within the Purina in Society 2020 Report
- ✓ Omission from report: Information requirements of the GRI indicator which have not been disclosed
- ✓ Reason for omission: The reason for any data requirements of the GRI indicator which have not been disclosed
- ✓ Data boundary: Purina – the principle boundary for data is Purina (a subset of Nestlé Purina PetCare EMENA) which covers our top 10 markets 3 including relevant factories and distribution centres 4 . NPPE EMENA (NPPE) – all countries in which Nestlé Purina operate in EMENA > Global supply chain – relating to sourcing data
- ✓ Disclosure level > Full: Reported as per GRI requirements > Partial: Some information reported, not in full accordance with GRI requirements
- ✓ External verification > Yes: Identifies indicators verified as part of external assurance

→ INDEPENDENT LIMITED ASSURANCE STATEMENT

→ INDEX

→ STAKEHOLDERS TABLE

# INDEPENDENT LIMITED ASSURANCE STATEMENT

To: The Stakeholders of Nestlé Purina PetCare EMENA

## Introduction and objectives of work

Bureau Veritas UK Limited (Bureau Veritas) has been engaged by Nestlé Purina PetCare EMENA ('NPPE') (Legal entity - Nestlé Enterprises S.A., Business Division Nestlé Purina PetCare Europe, Middle East, North Africa) to provide limited assurance of selected sustainability data and information for 2019 and 2020. This Assurance Statement applies to the related information included within the scope of work described below.

## Scope of Work

The scope of our work was limited to providing assurance over the accuracy of the following content included within the Purina in Society 2020 Report (the 'Report'). Our work includes all NPPE's operations unless otherwise stated in the Report. The reporting period included within the verification scope is from 1<sup>st</sup> January 2019 to 31<sup>st</sup> December 2020 for the following indicators ('Selected Information'):

- ✓ Purina in Society ('PinS') Commitments and progress reported against them under the section "Our Purina in Society Commitments: Progress". The text related to progress in 2019 and 2020 pertaining to these commitments was also included in our verification;
- ✓ Materials used, direct energy consumption, water and effluents, Greenhouse gases and waste reported in the "Environmental Performance" section;
- ✓ Employee analysis data (by age, gender, employment type and location), health and safety data, and training and education data reported in the "Our People" section.

Our scope of work also included conducting a review of the Report's alignment with GRI Standards 'in accordance: core' requirements, as well as alignment with supplementary indicators where used. Further, Bureau Veritas conducted a review of Purina's materiality refresh.

## Reporting Criteria

The Selected Information are reported according to either; NPPE internal definitions and KPIs for monitoring progress against commitments, or GRI indicators available at:

<https://www.globalreporting.org/standards/>

## Responsibilities

This preparation and presentation of the Selected Information in the Report are the sole responsibility of the management of NPPE.

Bureau Veritas was not involved in the drafting of the Report or of the Reporting Criteria. Our responsibilities were to:

- ✓ obtain limited assurance about whether the Selected Information has been appropriately and accurately prepared;
- ✓ form an independent conclusion based on the assurance procedures performed and evidence obtained; and
- ✓ report our conclusions to NPPE management.

## Assessment Standard

We performed our work in accordance with the International Standard on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements Other than Audits or Reviews of Historical Financial Information (effective for assurance reports dated on or after December 15, 2015), and in accordance with International Standard on Assurance Engagements 3410 - 'Assurance Engagements on Greenhouse Gas Statements' ('ISAE 3410'), issued by the International Auditing and Assurance Standards Board.

## Methodology

As part of the independent verification, Bureau Veritas undertook:

- ✓ Interviews with relevant NPPE personnel responsible for each of the PinS commitments, the materiality analysis process, and Employee data;
- ✓ A review of NPPE's information systems and methodology for data collection, aggregation, and analysis;
- ✓ A review of information and calculations used to determine energy consumption and GHG emissions;
- ✓ A review of the consolidated 2019 and 2020 data to confirm the accuracy of end of year accounting; and
- ✓ A review of the reported data and information's alignment with the requirements of the Global Reporting Initiative (GRI) Standards.

## Conclusion

On the basis of our methodology and the activities described above, nothing has come to our attention to indicate that the Selected Information is not fairly stated in all material respects and that it has not been properly prepared, in all material respects, in accordance with the Reporting Criteria. This opinion is based on the work undertaken and the limitations and exclusions defined in this statement.

## Limitations and Exclusions

Excluded from the scope of our work is any verification of information relating to:

- ✓ Activities outside the defined reporting period and scope as described above, including but not limited to case studies; and
- ✓ Positional statements (expressions of opinion, belief, aim or future intention by NPPE) and statements of future commitment.

This limited assurance engagement relies on a risk based selected sample of sustainability data and the associated limitations that this entails. The scope of a limited assurance engagement is substantially less than for reasonable assurance both in terms of the risk assessment procedures and in performing the procedures to address the identified risks. This independent statement should not be relied upon to detect all errors, omissions or misstatements that may exist.

## Statement of Independence, Integrity and Competence

Bureau Veritas is an independent professional services company that specialises in quality, environmental, health, safety and social accountability with over 185 years' history. Its assurance team has extensive experience in conducting verification of environmental, social, ethical and health and safety information, systems and processes.

Bureau Veritas operates a certified<sup>1</sup> Quality Management System which complies with the requirements of ISO 9001:2008, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Bureau Veritas has implemented and applies a Code of Ethics, which meets the requirements of the International Federation of Inspections Agencies (IFIA)<sup>2</sup>, across the business to ensure that its employees maintain integrity, objectivity, professional competence and due care, confidentiality, professional behaviour and high ethical standards in their day-to-day business activities. Bureau Veritas believes this assignment did not raise any conflicts of interest.



**Bureau Veritas UK Limited**  
**London**  
**27th May 2021**

<sup>1</sup> Certificate of registration can be provided on request.

<sup>2</sup> International Federation of Inspection Agencies – Compliance Code – Third Edition.

# Index

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-1	Name of the organisation	Name of the organisation	No additional information – see report	Nestlé Purina PetCare EMENA, referred to here as Purina, covers Europe, the Middle East and North Africa.*	NPP EMENA	Full		5
102-2	Activities, brands, products and services	a. A description of the organisation's activities	No additional information – see report	Purina is a major manufacturer and supplier of cat and dog foods	NPP EMENA	Full		5
102-2	Activities, brands, products and services	b. Primary brands, products, and services, including an explanation of any products or services that are banned in certain markets	No additional information – see report	<p>Purina produces pet food and care products for cats and dogs of all ages. Products sold within the EMENA region, include the following as sold under these brand labels: PURINA® AdVENTuROS™, Purina® Dentalife®, PURINA® PRO PLAN® VETERINARY DIETS, PRO PLAN®, PURINA ONE®, FELIX®, GOURMET®, FRISKIES®, BENEFUL®, DARLING®, CAT CHOW®, DOG CHOW®, BEYOND®, BAKERS® and FIDO®.</p> <p>This portfolio of primary brands in turn comprises several sub-brands sold within individual countries. There are no products or services that are the subject of stakeholder questions or public debate.</p>	NPP EMENA	Full		5
102-3	Location of headquarters	Location of the organisation's headquarters	No additional information – see report	Purina's headquarter offices are at Rue d'Entre-Deux-Villes 10-12, 1814 La Tour-de-Peilz, Switzerland.	NPP EMENA	Full		5
102-4	Location of operations	Number of countries where the organisation operates, and the names of countries where it has significant operations and/or that are relevant to the topics covered in the report	No additional information – see report	<p>Purina serves 52 countries across Europe, the Middle East and North Africa.</p> <p>For the purposes of this report, NPPE (a subset of Nestlé Purina PetCare EMENA), refers to the top 10 markets including relevant factories and distribution centres as follows:  NPP France – Separate entity – Nestlé Purina Petcare France  NPP UK – Separate entity – Nestlé Purina Petcare (U.K.) Ltd.  NPP Germany – Separate entity – Nestlé Purina Petcare Deutschland GmbH  NPP Russia – Division included under Nestlé Rossiya LLC  NPP Italy – Division included under Nestlé Italiana S.P.A.  NPP Spain – Separate entity – Nestlé Purina Petcare Espana, S.A.  NPP Netherlands – Division included under Nestlé Nederland B.V.  NPP Switzerland – Division included under Nestlé Suisse S.A.  NPP Belgium – Division included under Nestlé Belgilux  NPP Poland – Division included under Nestlé Polska S.A.</p> <p>Purina has factories in France, Germany, Hungary, Italy, Poland, Russia, United Kingdom and Spain.</p>	NPP EMENA	Full		5

\* For the purposes of this report, NPPE (a subset of Nestlé Purina PetCare EMENA), focuses on the mainstream business and refers to the top 10 markets including relevant factories and distribution centres. It does not include Nestlé acquisitions.

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-5	Ownership and legal form	Nature of ownership and legal form	See Nestlé group structure <a href="http://www.Nestle.com/aboutus/management">www.Nestle.com/aboutus/management</a>	<p>Nestlé Purina PetCare EMENA (NPPE) is a Division of Nestlé Enterprises S.A.</p> <p>For the purposes of this report, NPPE (a subset of Nestlé Purina PetCare EMENA), refers to the top 10 markets including relevant factories and distribution centres as follows:</p> <p>NPP France – Separate entity – Nestlé Purina Petcare France  NPP UK – Separate entity – Nestlé Purina Petcare (U.K.) Ltd.  NPP Germany – Separate entity – Nestlé Purina Petcare Deutschland GmbH  NPP Russia – Division included under Nestlé Rossiya LLC  NPP Italy – Division included under Nestlé Italiana S.P.A.  NPP Spain – Separate entity – Nestlé Purina Petcare Espana, S.A.  NPP Netherlands – Division included under Nestlé Nederland B.V.  NPP Switzerland – Division included under Nestlé Suisse S.A.  NPP Belgium – Division included under Nestlé Belgilux  NPP Poland – Division included under Nestlé Polska S.A.</p> <p>As part of the Nestlé Group, Purina uses some Group facilities and does not have any joint ventures. There have been no significant, recent changes to the structure of Purina or to its operations or supply chain.</p> <p>Nestlé Group has acquired Lily's Kitchen (UK) and has increased its ownership stake in IVC Evidensia invested in the following companies: IVC Evidensia (across Europe) and Lily's Kitchen (UK).</p> <ul style="list-style-type: none"> <li>· IVC Evidensia, is a veterinary services provider with a network of more than 1,500 clinics and hospitals and approximately 22,000 employees across Europe. More than three million pet owners access its services.</li> <li>· Lily's Kitchen is the UK's leading producer of premium wet and dry natural foods and snacks for dogs and cats. This retail brand operates through 6,000 stores in 30 countries. Natural foods is one of the fastest growing segments in the pet food category.</li> </ul> <p>Bernard Meunier, CEO, Nestlé Purina PetCare EMENA said: "We very much respect the powerful brand, strong ethical values and impressive sales growth their experienced management team has achieved. Natural foods represents an exciting and rapidly expanding part of the pet care market, and this move reflects our desire to act on consumer trends and invest in high-growth categories. Lily's Kitchen is an excellent fit with our existing brand portfolio, and we look forward to supporting their continued growth with Purina's own world-leading pet care expertise, insight and global resources."</p>	NPP EMENA top ten markets. Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		5
102-6	Markets served	i. Geographic locations where products and services are offered	No additional information – see report	NPPE serves 52 countries across Europe, the Middle East and North Africa.	NPP EMENA	Partial		5
102-6	Markets served	ii. Sectors served	No additional information – see report	NPPE is a major manufacturer and supplier of cat and dog foods.	NPP EMENA	Full		5
102-6	Markets served	iii. Types of customers and beneficiaries	No additional information – see report	NPPE produces pet food and care products for cats and dogs of all ages, including a range of specialised veterinary pet food for dogs and cats.	NPP EMENA	Full		5

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-7	Scale of the organisation	i. Total number of employees	No additional information – see report	Across EMENA, Purina has 7,970 employees. This includes factory and office-based employees. Breakdowns of total number of employees by country or region can be seen at GRI 102-8.  Data boundary for employee data covers countries across Nestlé Purina EMENA.	NPP EMENA – Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		5
102-7	Scale of the organisation	ii. Total number of operations	No additional information – see report	NPPE serves 52 countries across Europe, the Middle East and North Africa.  NPPE has 13 factories in France, Germany, Hungary, Italy, Poland, Spain, Russia and United Kingdom.	NPP EMENA	Full		5
102-7	Scale of the organisation	iii. Net sales	No additional information – see report	Nestlé's Petcare business represents 17% of total Nestlé Group sales. In 2020, Nestlé Group sales were 14 billion CHF. In 2019 the respective figures were 14.7% and 13.6 billion CHF.  The further breakdown of Purina direct value generated is confidential.	NPP EMENA	Partial		5
102-7	Scale of the organisation	iv. Total capitalization (for private sector organisations) broken down in terms of debt and equity	We are part of Nestlé Group	NPPE is part of the Nestlé Group please refer to Nestlé Group financial statement for breakdown. <a href="https://www.nestle.com/sites/default/files/2021-03/2020-annual-review-en.pdf">https://www.nestle.com/sites/default/files/2021-03/2020-annual-review-en.pdf</a> . See page 48, 56-7.	NPP EMENA	Full	The information is subject to specific confidentiality constraints. For further information see Nestlé Annual report 2020. <a href="https://www.nestle.com/investors/annual-report">https://www.nestle.com/investors/annual-report</a>  <a href="https://www.nestle.com/investors/annual-report/facts-figures">https://www.nestle.com/investors/annual-report/facts-figures</a>  <a href="https://www.nestle.com/sites/default/files/2021-03/2020-corp-governance-compensation-financial-statements-en.pdf">https://www.nestle.com/sites/default/files/2021-03/2020-corp-governance-compensation-financial-statements-en.pdf</a>	
102-7	Scale of the organisation	v. Quantity of products or services provided	No additional information – see report	In 2019, 1,679,579 tonnes of product were produced [GRI-102-7]. In 2020, Purina produced 1,807,000 tonnes of product.	NPP EMENA	Full		5
102-8	Information on employees and other workers	a. Total number of employees by employment contract (permanent and temporary), <b>by gender</b>	The further breakdown of Purina direct value generated is confidential.	At NPP EMENA, the total number of employees is 7,970 across factories and offices. (This is a headcount figure.) Of these, <b>33.4% (2,662) are women</b> and <b>66.6% (5,308) men</b> .	NPP EMENA – Data boundary for employee data covers countries across Nestlé Purina EMENA	Partial	We do not currently centrally track headcount of contractors just hours	5
102-8	Information on employees and other workers	b. Total number of employees by employment contract (permanent and temporary), <b>by region</b>	No additional information – see report	<b>For the NPP EMENA REGION Percentage (where regular is the same as permanent)</b> Central functions: 358 (90.6%) regular, 37 (9.4%) temporary Central regions: 323 regular, 29 temporary Eastern region: 424 regular, 28 temporary France/Belgium region: 373 regular, 28 temporary Northern region: 349 regular, 29 temporary Southern region: 410 regular, 38 temporary Factories: 4896 regular, 492 temporary Centre R&D: 144 regular, 12 temporary	NPP EMENA – Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		5

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-8	Information on employees and other workers	c. Total number of employees by employment type (full-time and part-time), <b>by gender</b> .	No additional information – see report	<b>Female employees (2,662 headcount)</b> Full time = 95.7% (2,529) Part-time = 4.3% (133)  <b>Male employees (5,308 headcount)</b> Full time = 99.7% (5,292) Part-time = 0.3% (16)	NPP EMENA - Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		5
102-8	Information on employees and other workers	d. Whether a significant portion of the organisation's activities are performed by <b>workers who are not employees</b> (If applicable, a description of the nature and scale of work performed by workers who are not employees)	No additional information – see report	There are 1118 people on external contract, working for NPP EMENA. Out of these 1118 people, there are 821 people working in Factories.  The Eastern region is excluded from this result because of missing access to this information.  Nestlé does not have a substantial portion of its work performed by workers who are legally recognised as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. See Nestlé GRI Index <a href="https://www.nestle.com/sites/default/files/2020-03/creating-shared-value-nestle-gri-content-index-2019.pdf">https://www.nestle.com/sites/default/files/2020-03/creating-shared-value-nestle-gri-content-index-2019.pdf</a>	NPP EMENA - Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		5
102-8	Information on employees and other workers	e. Any significant variations in the numbers reported (such as seasonal variations in the tourism or agricultural industries)	Nestlé does not have a substantial portion of its work performed by workers who are legally recognised as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors	There have been 12.4% new hires (on temporary and regular contracts) in the factories in 2020, of which most are in Bük factory with 2.4%, Nowa Wies with 4.7% and Vorsino with 2.5%. The total percentage of new hires in 2020 was 16.3%.  The total percentage of employee turnover in 2020 was 13.1%.	NPP EMENA - Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		5
102-8	Information on employees and other workers	f. An explanation of how the data have been compiled, including any assumptions made	No additional information – see report	The turnover rate also reflects the end of temporary contracts, which represents 3% out of the 13.1%.  Page 6 of the Nestle Index <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>	NPP EMENA - Data boundary for employee data covers countries across Nestlé Purina EMENA.	Full		5
102-9	Supply chain	A description of the organisation's supply chain, including its main elements as they relate to the organisation's activities, primary brands, products, and services	No additional information – see report	Purina's main supply chain includes: - Use of cereals and 'by-products' from the human food chain and seafood processor facilities. These are mostly located in countries throughout Europe - Supply of meat, poultry and eggs from farm to storage to processing sites. The vast majority of animals are reared in Europe - Farming, storage and distribution of soya. The soya in Purina's products is sourced from identity preserved non-GM materials mainly from Brazil and European origins, including Italy, Russia and Serbia.	Global Supply Chain	Full		5
102-10	Significant changes to the organisation and its supply chain	i. Changes in the location of, or changes in, operations, including facility openings, closings, and expansions	See omissions	There have been no significant, recent changes to the structure of Purina or to its operations.	NPP EMENA	Full	The information is subject to specific confidentiality constraints. For further information see Nestlé Annual report 2020  <a href="https://www.nestle.com/investors/annual-report">https://www.nestle.com/investors/annual-report</a>	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-10	Significant changes to the organisation and its supply chain	ii. Changes in the share capital structure and other capital formation, maintenance, and alteration operations	See omissions	There have been no significant, recent changes to the structure of Purina or to its operations.	NPP EMENA	Full	The information is subject to specific confidentiality constraints. For further information see Nestlé Annual report 2020 <a href="https://www.nestle.com/investors/annual-report">https://www.nestle.com/investors/annual-report</a>	
102-10	Significant changes to the organisation and its supply chain	iii. Changes in the location of suppliers, the structure of the supply chain, or relationships with suppliers, including selection and termination	See omissions	Our supplier base is reviewed regularly based on quality, responsible sourcing, logistical and economical factors, among others.  There have been no significant changes in the location of suppliers, the structure of the supply chain or relationships with suppliers.	Global Supply Chain	Full	<a href="https://www.nestle.com/sites/default/files/2020-03/creating-shared-value-nestle-gri-content-index-2019.pdf">https://www.nestle.com/sites/default/files/2020-03/creating-shared-value-nestle-gri-content-index-2019.pdf</a>	
102-11	Precautionary Principle or approach	Whether and how the organisation applies the Precautionary Principle or approach	No additional information – see report	The Nestlé Policy on Environmental Sustainability incorporates the United Nations Global Compact environmental principles, which state that businesses should: support a precautionary approach to environmental challenges; undertake initiatives to promote greater environmental responsibility; and encourage the development and diffusion of technologies with a better environmental performance.	Global Supply Chain	Full		5
102-12	External initiatives	A list of externally-developed economic, environmental and social charters, principles, or other initiatives to which the organisation subscribes, or which it endorses.	No additional information – see report	<p>As part of Nestlé, Purina is a signatory to the non-binding, voluntary UN Global Compact (UNGC); however, Purina does not provide a separate UNGC Communication on Progress. The Nestlé Communication on Progress can be found here: <a href="https://www.nestle.com/csv/what-is-csv/partnerships-alliances/united-nations">https://www.nestle.com/csv/what-is-csv/partnerships-alliances/united-nations</a> <a href="https://www.unglobalcompact.org/participation/report/cop/create-and-submit/advanced/439206">https://www.unglobalcompact.org/participation/report/cop/create-and-submit/advanced/439206</a></p> <p>Purina operates within the Nestlé Corporate Business Principles and aligns its practices and training with the Nestlé Code of Conduct.</p> <p>Purina operates within the Nestlé Corporate Business Principles that support:</p> <ul style="list-style-type: none"> <li>✓ Nutrition, health and wellness</li> <li>✓ Quality assurance and product safety</li> <li>✓ Consumer communication</li> <li>✓ Human rights in our business activities</li> <li>✓ Leadership and personal responsibility</li> <li>✓ Safety and health at work</li> <li>✓ Supplier and customer relations</li> <li>✓ Agriculture and rural development</li> <li>✓ Environmental sustainability</li> <li>✓ Water.</li> </ul> <p>Purina respects and complies with all applicable laws and regulations and operates a confidential non-compliance reporting line. Purina also operates within the Nestlé quality system which aims for 'zero defects, zero complaints and no waste'.* Suppliers to Purina are also expected to operate consistently with the Purina quality system. The Nestlé Integrity Reporting System is a communication system operated by an independent third party. This enhances the existing reporting channels by facilitating confidential communication between employees and the Company, if needed, through a hotline and on-line form.</p> <p>Nestlé Quality Policy <a href="https://www.nestle.com/aboutus/quality-and-safety">https://www.nestle.com/aboutus/quality-and-safety</a></p>	NPP EMENA	Full		—



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-13	Membership of associations	A list of the main memberships of industry or other associations, and national or international advocacy organisations	No additional information – see report	<p>NPPE is a member of national trade associations within 16 countries across Europe. NPPE is member of 16 associations, but it covers 19 countries (Sweden, Denmark, Finland and Norway have only one association). These trade associations are in turn members of the European industry association, FEDIAF. In Russia, APK is not a member of FEDIAF.</p> <p>Purina is also a direct member of FEDIAF and GAPFA. <a href="https://www.fediaf.org/">https://www.fediaf.org/</a> <a href="https://www.gapfa.org/">https://www.gapfa.org/</a></p> <p>1. France - FACCO 2. Germany - IVH 3. Italy - ASSALCO 4. UK - PFMA 5. Spain - ANFAAC 6. Poland - POLKARMA 7. Romania - ARPAC 8. Netherlands - NVG 9. Belgium - BEPEFA 10. Czech Republic - SVPDZ 11. Hungary - FHF 12. Austria - ÖHTV 13. Sweden, Denmark, Finland, Norway - NPFA 14. Ireland - PFAI 15. Switzerland - VHN 16. Russia – APK (not a member of FEDIAF)</p>	NPP EMENA	Full		-
102-14	Statement from senior decision-maker	A statement from the most senior decision-maker of the organisation (such as CEO, chair, or equivalent senior position) about the relevance of sustainability to the organisation and its strategy for addressing sustainability.	No additional information – see report	No additional information – covered in full in report see page 3	NPP EMENA	Full		3

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-15	Key impacts, risks, and opportunities	A description of key impacts, risks, and opportunities	No additional information – see report	<p><b>Important trends and challenges that will affect our business:</b></p> <p><b>Trends</b></p> <ol style="list-style-type: none"> <li>1. Increase of pet ownership. Recently published Euromonitor figures show an acceleration in pet acquisition across Europe, the Middle East and North Africa compared to 2019 where pet population growth was 3m. 2020 saw the total pet population grow by 5.1m across the region, representing an incremental growth of 70%.</li> <li>2. Changes to the future of work as a result of the recent requirement for remote working .</li> <li>3. Shift to e-commerce. Historic share gains for e-commerce were amplified last year as shoppers looked to socially distance .</li> <li>4. Growing preference for alternative ingredients / alternative proteins. Declining natural resources on a global scale puts pressure on reducing consumption or finding alternative sources. Moreover, as millennial pet parents treat their dogs and cats like a member of the family, more dogs are now consuming flexitarian diets – with food made from animal and plant proteins.</li> <li>5. Continued demand for more natural food driven by both health and animal welfare concerns.</li> <li>6. Elevated understanding of the societal impact of pet ownership and the opportunity to positively affect human health, education and communities .</li> <li>7. Seamless, AI-enabled, and optimized solutions including personalized nutrition. People are turning to intelligent ways of managing their lives through digital technology, powered by big data, AI and predictive intelligence. As tech fuels better consumer experiences and new services in other areas of their lives, people's expectations for seamless, customized and enjoyable products and experiences in pet care will become heightened .</li> <li>8. New demands for corporate transparency. Consumers want to be able to assess the environmental impacts of their purchasing decisions including environmental impacts and animal welfare in the value chain; ingredient transparency.</li> </ol> <p><b>Challenges</b></p> <ol style="list-style-type: none"> <li>1. Supply chain resilience. During 2020, manufacturers faced unprecedented challenges in a global pandemic. Obstacles with a healthy workforce, procuring raw materials or in cross-border trade did in some cases impact stocks and could impact in the nearer future.</li> <li>2. Inequal access to affordable pet care products, due to both availability and the impact of the pandemic on income.</li> <li>3. Scarcity of ingredients and the need to manage the availability of resources to stay within the planetary limits.</li> <li>4. Our parent commitment to net zero and potential new business models.</li> <li>5. Environmental impact of sourcing and packaging on our planetary health.</li> <li>6. Continued technology-driven transformation of the economy and the way we live our lives and produce petfood.</li> </ol>	NPP EMENA and Global Supply chain	Full		7

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-16	Values, principles, standards, and norms of behaviour	A description of the organisation's values, principles, standards, and norms of behaviour.	No additional information – see report	<p>Guided by our values rooted in respect, we want to shape a better and healthier world. See Nestlé Values for further details: <a href="https://www.nestle.com/aboutus">https://www.nestle.com/aboutus</a> <a href="https://www.nestle.com/aboutus/businessprinciples">https://www.nestle.com/aboutus/businessprinciples</a></p> <p>As part of Nestlé, Purina is a signatory to the UN Global Compact (UNGC); however, Purina does not provide a separate UNGC Communication on Progress.</p> <p>Purina operates within the Nestlé Corporate Business Principles and aligns its practices and training with the Nestlé Code of Conduct. The Business Principles support:</p> <ul style="list-style-type: none"> <li>✓ Nutrition, health and wellness</li> <li>✓ Quality assurance and product safety</li> <li>✓ Consumer communication</li> <li>✓ Human rights in our business activities</li> <li>✓ Leadership and personal responsibility</li> <li>✓ Safety and health at work</li> <li>✓ Supplier and customer relations</li> <li>✓ Agriculture and rural development</li> <li>✓ Environmental sustainability</li> <li>✓ Water.</li> </ul> <p>Purina respects and complies with all applicable laws and regulations and operates a confidential non-compliance reporting line, which follows the same principles to that of Nestlé's Compliance Reporting System, 'Tell us'. The confidential reporting line provides external stakeholders with a dedicated communication channel for reporting potential instances of non-compliance with our Corporate Business Principles. There is also an internal hotline that we offer for our employees to confidentially disclose issues of non-compliance.</p>	NPP EMENA	Full		5
102-17	Mechanisms for advice and concerns about ethics	a. A description of internal and external mechanisms for: i. seeking advice about ethical and lawful behaviour, and organisational integrity; ii. reporting concerns about unethical or unlawful behaviour, and organisational integrity.	No additional information – see report	<p>Purina respects and complies with all applicable laws and regulations and operates a confidential non-compliance reporting line, which follows the same principles to that of Nestlé's Compliance Reporting System, 'Tell us'. The confidential reporting line provides external stakeholders with a dedicated communication channel for reporting potential instances of non-compliance with our Corporate Business Principles. There is also an internal hotline that we offer for our employees to confidentially disclose issues of non-compliance.</p> <p>Purina also operates within the Nestlé quality system which aims for 'zero defects, zero complaints and no waste'.</p> <p><a href="https://www.nestle.com/csv/impact/respecting-human-rights/grievance-mechanisms">https://www.nestle.com/csv/impact/respecting-human-rights/grievance-mechanisms</a></p> <p><a href="https://www.nestle.com/aboutus/businessprinciples">https://www.nestle.com/aboutus/businessprinciples</a></p> <p><a href="https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/corporate_governance/corporate-business-principles-en.pdf">https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/corporate_governance/corporate-business-principles-en.pdf</a></p>	NPP EMENA	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-18	Governance structure	i. Governance structure of the organisation, including committees of the highest governance body.	No additional information – see report	Purina is led by a leadership board composed of six Functional Leadership members, five Regional Directors, and led by Bernard Meunier (CEO) of Purina. Bernard will be moving roles this year and be replaced by Jeff Hamilton. This Board is known as the Comité de Direction (CdD). The CdD is responsible for defining Purina's business strategy as well as our engagement with society on sustainability.	NPP EMENA	Full		5/6
102-18	Governance structure	ii. Committees responsible for decision-making on economic, environmental, and social topics.	No additional information – see report	<p>Purina's functions and markets report regularly to the CdD on general sustainability performance and in more detail twice a year. The CdD ensures alignment and coherence of all activities and work related to the enforcement of Purina in Society commitments throughout Europe. CdD performance, including that relating to sustainability, is evaluated by the CEO of Purina. The CdD is supported in these initiatives by the PinS Steering Committee and the Sustainability Steering Committee.</p> <p>There are no further committees</p> <p>CdD has undertaken sustainability training in an immersive day on sustainability learning from leading practice in action as well as social entrepreneurs. Unleashed and the BetterwithPets prize also give them the chance to work alongside entrepreneurs.</p>	NPP EMENA	Full		5/6
102-40	List of stakeholder groups	A list of stakeholder groups engaged by the organisation	No additional information – see report	<p>Purina has a wide range of stakeholders which have been identified by Purina's management and by our markets. This list has been most recently updated in January 2021. Integral to the PinS Commitments is stakeholder engagement that is structured, proactive, long-term and at scale. See also [GRI 102-42]</p> <p>Our stakeholder groups are:</p> <ul style="list-style-type: none"> <li>✓ Consumers and pet owners, including consumer organisations</li> <li>✓ Customers (grocery, e-commerce, specialist, veterinary groups)</li> <li>✓ Employees (internal)</li> <li>✓ Industry and business associations (including competitors, trade bodies and local business networks)</li> <li>✓ Key opinion leaders (including academia)</li> <li>✓ EU, local and national authorities</li> <li>✓ Local communities</li> <li>✓ Local businesses and organisations that implement commitments such as Pets at Work</li> <li>✓ Media</li> <li>✓ NGOs (including pet welfare groups; not-for-profits and charity partners)</li> <li>✓ Professional stakeholders (e.g., breeders, dog trainers, kennels)</li> <li>✓ Regulators</li> <li>✓ Schools, students, teachers (including technical colleges)</li> <li>✓ Suppliers (including Ingredients, contractors and agency partners)</li> <li>✓ Trade unions</li> <li>✓ Veterinarians and veterinary nurses (including veterinarian associations)</li> <li>✓ Workplaces.</li> </ul>	NPP EMENA	Full		50

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-41	Collective bargaining agreements	Percentage of total employees covered by collective bargaining agreements	No additional information – see report	<p>As part of Nestlé, we support freedom of association for our employees and effective recognition of the right to collective bargaining. Purina has systematic programmes to engage with union representations. Nestlé assumes responsibility for all key items of employment and conditions.</p> <p>For further details of Nestlé's labour relations policy and performance, see:  <a href="https://www.nestle.com/csv/what-is-csv/supporting-our-people">https://www.nestle.com/csv/what-is-csv/supporting-our-people</a>  <a href="https://www.nestle.com/csv/impact/respecting-human-rights/human-rights-impacts">https://www.nestle.com/csv/impact/respecting-human-rights/human-rights-impacts</a>            See Nestlé GRI Index (page 4)</p>	NPP EMENA	Partial	The information is currently reported at a global level by Nestlé however currently is not available for reporting at the scale of NPP EMENA.	—
102-42	Identifying and selecting stakeholders	The basis for identifying and selecting stakeholders with whom to engage	No additional information – see report	Purina has a wide range of stakeholders which have been identified by Purina's management and by our markets. This list has been most recently updated in January 2021 and by specific stakeholder mapping exercises conducted by our top 10 markets. Integral to the PinS Commitments is stakeholder engagement that is structured, proactive, long-term and at scale. [GRI 102-42]	NPP EMENA	Full		50
102-43	Approach to stakeholder engagement	The organisation's approach to stakeholder engagement, including - frequency of engagement by type and by stakeholder group, - and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	See stakeholder table	Our stakeholders told us that the most meaningful form of engagement is face-to-face personal contact. However, with the arrival of COVID-19 we have had to find innovative new ways of engagement. Examples of this innovation are in the case studies from our colleagues and markets in the report.	NPP EMENA	Partial		50
102-44	Key topics and concerns raised	i. Key topics and concerns that have been raised through stakeholder engagement	See stakeholder table	Please refer to the stakeholder table at the end of the Index.	NPP EMENA	Full		

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-44	Key topics and concerns raised	ii. How the organisation has responded to those key topics and concerns, including through its reporting	See stakeholder table	<p>In 2013, Purina carried out a materiality analysis across our European markets to ensure we identify and prioritise the most important issues for our stakeholders and our business. This was refreshed in 2016. It was most recently refreshed in 2019. These assessments have informed the development (and in some cases updating) of our Purina in Society commitments, which were developed to address topics which mattered most to our stakeholders.</p> <p>In 2018, stakeholders told us that improving pet lives and promoting pets in society are critical leadership positions for Purina. We also heard that our pet-focused initiatives (pet adoption, responsible pet ownership for children and pets at work) could have an even stronger link to our work in promoting pets in society.</p> <p>In 2021 stakeholders told us about:</p> <ul style="list-style-type: none"> <li>✓ ongoing trends including both environmental impact and animal welfare in the supply chain – while the trend towards natural products remains</li> <li>✓ environmental impacts and animal welfare in the value chain are the issues expected to increase the most in importance looking forward. These findings mirror discussions with both Purina executives and EU government officials in particular, who see the twin issues of environment and animal welfare as gaining significant prominence over the next few years, in part due to the European Green Deal</li> <li>✓ in addition to these medium-term trends, COVID-19 has highlighted issues including supply chain resilience, unequal access to affordable pet care products (due to both availability and the impact of the pandemic on income) and the shift to e-commerce this year</li> <li>✓ looking back at the industry over the past two years, natural products remained the top industry issue. Although this is seen as a trend losing some of its relative importance over the next two years, many stakeholders, especially breeders, will continue to expect organic and natural products. Internal interview insights confirm this persistent trend with new small emerging competitors entering the market, justifying Purina's purchase of Lily's Kitchen.</li> </ul> <p>These insights help to identify possible new areas for us, to align our strategy as well as to share our progress in transparency in this report and across our operations and the communities we serve.</p>	NPP EMENA	Full		—
102-44	Key topics and concerns raised	iii. The stakeholder groups that raised each of the key topics and concerns	See stakeholder table	Please refer to the stakeholder table at the end of the Index	NPP EMENA	Full		—
102-45	Entities included in the consolidated financial statements	i. A list of all entities included in the organisation's consolidated financial statements or equivalent documents.	NPP EMENA is part of the Nestlé Group	NPP EMENA is part of the Nestlé Group. <a href="https://www.nestle.com/sites/default/files/2021-03/2020-annual-review-en.pdf">https://www.nestle.com/sites/default/files/2021-03/2020-annual-review-en.pdf</a> . See page 63	NPP EMENA	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-45	Entities included in the consolidated financial statements	ii. Whether any entity included in the organisation's consolidated financial statements or equivalent documents is not covered by the report	NPP EMENA is part of the Nestlé Group	NPP EMENA is part of the Nestlé Group. <a href="https://www.nestle.com/sites/default/files/2021-03/2020-annual-review-en.pdf">https://www.nestle.com/sites/default/files/2021-03/2020-annual-review-en.pdf</a> . See page 63.	NPP EMENA	Full		—
102-46	Defining report content and topic boundaries	i. An explanation of the process for defining the report content and the topic boundaries.	See this index and report	<p>For the purposes of this report, NPPE (a subset of Nestlé Purina PetCare EMENA), refers to the top 10 markets including relevant factories and distribution centres This report covers the calendar year 2019 and 2020 and NPPE unless otherwise stated. Data boundary for employee data covers countries across Nestlé Purina EMENA.</p> <p>In 2013, Purina carried out a materiality analysis across our European markets to ensure we identify and prioritise the most important issues for our stakeholders and our business. This was refreshed in 2016 (in 2016 this also included a desk based MENA review) and 2019.</p> <p>The 2019/20 refresh was conducted leading up to the CdD meeting on the 25th March 2020.</p> <p>Refresh of Nestlé Purina Pet Care EMENA's materiality as a key strategic input to RBS (and Purina in Society Commitments) and report.</p> <p>Key notes:</p> <ul style="list-style-type: none"> <li>* Materiality links to core business</li> <li>* Materiality is focused on understanding of what really matters to stakeholders (in this case we refer to them as 'groups we serve') as it covers all from internal through to supply chain through to Nestlé not just KOLs – and what would change their minds</li> <li>* This is a moment in time, these are the most material topics and now they need prioritisation by the business.</li> </ul>	NPP EMENA	Full		5

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-46	Defining report content and topic boundaries	ii. An explanation of how the organisation has implemented the Reporting Principles for defining report content	See this index and report	<p><b>2016 method comprised:</b></p> <ul style="list-style-type: none"> <li>✓ interviews with senior management and subject matter experts from across the business to identify emerging issues</li> <li>✓ insight from external stakeholders to understand what matters most to them in their relationship with Purina. This included: – key opinion interviews – consumer panel research</li> <li>✓ an analysis of the key issues in environmental, social and ethical agendas in the future, along with political and demographics trends and global standards and commitments.</li> </ul> <p>From this insight Purina identified a 'long list' of issues that matter to our stakeholders, including animal welfare in the supply chain; energy and GHG emissions; responsible sourcing; packaging and recycling; pet welfare and responsible ownership; traceability; and impact of transport and water use. Together, the results represent the key material issues facing Purina's business and informed the development of Purina in Society commitments.. These issues should not be viewed in isolation; they are usually interconnected and sometimes improvements in one can lead to changes in another.</p> <p><b>The Refresh journey started in 2019</b> Desk based and re-mining 2018 stakeholder engagement resulting in a 50-page dossier bringing together system and business review (including Nestlé materiality refresh) and existing stakeholder insights, including key opinion leaders; Insight from local markets (PinS report); BetterwithPets forum (entrants / KOL).</p> <p>Dec 2019 - Jan 2020: interviews with senior management across the business, key questions against the existing material topics with the following questions: Does this topic still 'matter' to our business and stakeholders; What is increasing (in importance); What has changed (+/-);What is emerging now; Looking towards 2030, what do we need to anticipate.</p> <p>This resulted in a list of 'relevant topics' which matter to NPPE business and stakeholders. This long list was put through a cross-functional team meeting to develop materiality matrix iteration 1. Topics were shared and attendees scored by stakeholder (how much this topic actually changes a stakeholder's decision or assessment of NPPE). This team also reviewed and identified potential Impact on NPPE (3 years):</p> <p>From this the Materiality journey and presentation was shared with CdD, for their views and input: The Final matrix was based on discussion and feedback from CdD.</p> <p>This approach and results formed key input to defining report content.</p>	NPP EMENA	Full		—



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-47	List of material topics	A list of the material topics identified in the process for defining report content	See this index and report	<p>The 2019/20 materiality process based on stakeholder engagement as described produced a long list of materiality topics. These were then grouped together into priority topics for the business:</p> <p><b>NET ZERO AND A WASTE FREE FUTURE</b></p> <ul style="list-style-type: none"> <li>* Net Zero carbon. Carbon footprint; Factories; Transport; Renewable energy; Net zero operations.</li> <li>* Packaging. Plastics; Circular; Bulk (no pack); Recyclable.</li> </ul> <p><b>RESILIENT BUSINESS AND SUPPLY CHAINS</b></p> <ul style="list-style-type: none"> <li>* Protein-By-products. Prime; Plant; New biotechnologies ; Protein blend; New sources</li> <li>* Responsible sourcing. Soy; Deforestation; Human rights; Fish; Modern slavery; Labour standards; Biodiversity; Supply chain impact; Water; Air pollution Diet for pets within planetary boundaries</li> <li>* Rethinking the food system and future of farming. Soil; Farmers; Regenerative; OP2B; Circular economy – cities and the food system.</li> <li>* Animal welfare. Provenance; Traceability; Transparency.</li> <li>* Business resilience. Climate change impacts (links to net zero), public health / pandemics (link to pets, people and society).</li> </ul> <p><b>RADICAL TRANSPARENCY</b></p> <ul style="list-style-type: none"> <li>* Labelling. Definitions; Standards / Methods (PEF); Misinformation.</li> <li>* Data security and privacy-Including links with data personalisation.</li> </ul> <p><b>PETS, PEOPLE AND SOCIETY</b></p> <ul style="list-style-type: none"> <li>* Science of nutrition; Culture of loving and responsible pet ownership - Young people.</li> <li>* Positive role of pet-human bond in addressing societal challenges. Addressing societal challenges; Mental health; Loneliness; Anxiety; AAT - One Health.</li> <li>* Personalisation. Towards better health and wellbeing; diets and services.</li> <li>* Prevention. Better health and wellbeing (including obesity and mental health).</li> <li>* Pet ownership challenges. Local inequalities; Pet abandonment; Pet homeless; Pets at work.</li> <li>* Employee wellbeing. Diversity; Inclusion; Equality; Mental health; Disabilities; LGBTQ+</li> <li>* Social and economic inclusion. Social equity; Equality; Health and wellbeing; New business models.</li> </ul>	NPP EMENA	Full		9

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-48	Restatements of information	The effect of any restatements of information given in previous reports, and the reasons for such restatements.	No additional information – see report	No restatement	NPP EMENA	Full		51
102-49	Changes in reporting	Significant changes from previous reporting periods in the list of material topics and topic Boundaries	No additional information – see report	No significant changes	NPP EMENA	Full		51
102-50	Reporting period	Reporting period for the information provided	No additional information – see report	This report covers the calendar year 2019 and 2020 and NPPE unless otherwise stated.	NPP EMENA	Full		51
102-51	Date of most recent report	If applicable, the date of the most recent previous report	No additional information – see report	This is NPPE's third Purina in Society report. The first report was published in 2016, the second in 2018. For further details see: <a href="https://www.purina.eu/">https://www.purina.eu/</a>	NPP EMENA	Full		51
102-52	Reporting cycle	Reporting cycle	No additional information – see report	NPPE will continue to monitor their progress and share via a report every two years.	NPP EMENA	Full		51
102-53	Contact point for questions regarding the report	The contact point for questions regarding the report or its contents.	No additional information – see report	The contact point for further information is Mary Sharrock, External Relations Director, Nestlé Purina PetCare EMENA, email: Mary.Sharrock1@purina.Nestlé.com	NPP EMENA	Full		51
102-54	Claims of reporting in accordance with the GRI Standards	The claim made by the organisation, if it has prepared a report in accordance with the GRI Standards, either: i. 'This report has been prepared in accordance with the GRI Standards: Core option'; ii. 'This report has been prepared in accordance with the GRI Standards: Comprehensive option'.	No additional information – see report	This sustainability report has been prepared in accordance with the GRI Standards, and has met all criteria for the Core option.	NPP EMENA	Full		51
102-55	GRI content index	The GRI content index, which specifies each of the GRI Standards used and lists all disclosures included in the report.	No additional information – see report	This document - no additional information see also report	NPP EMENA	Full		51
102-56	External assurance	A description of the organisation's policy and current practice with regard to seeking external assurance for the report	No additional information – see report	It is planned that NPPE reports will be both public and subject to external assurance.	NPP EMENA	Full		51

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
102-56	External assurance	If the report has been externally assured: i. A reference to the external assurance report, statements, or opinions ii. The relationship between the organisation and the assurance provider iii. Whether and how the highest governance body or senior executives are involved in seeking external assurance for the organisation's sustainability report	Statement in this Index	See the assessment statement in the opening pages of this index	NPP EMENA	Full		In this document
DMA	<b>ECONOMIC PERFORMANCE</b>	* 103-1 Explanation of the material topic and its Boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	As part of Nestlé our approach to economic performance relates to the wider Nestlé management approach.	As part of Nestlé our approach to economic performance relates to the wider Nestlé management approach. For further details of the Nestlé approach to economic performance see page 58 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> <a href="https://www.nestle.com/investors/annual-report/facts-figures">https://www.nestle.com/investors/annual-report/facts-figures</a>	NPP EMENA			—
201-1	Direct economic value generated and distributed	Direct economic value generated and distributed (EVG&D) on an accruals basis, including the basic components for the organisation's global operations as listed below.	See omissions	not disclosed	N/A	Not disclosed	The information is subject to specific confidentiality constraints.	
201-1	Direct economic value generated and distributed	i. Direct economic value generated: revenues	See omissions	not disclosed	N/A	Not disclosed	The information is subject to specific confidentiality constraints.	
201-1	Direct economic value generated and distributed	ii. Economic value distributed: operating costs, employee wages and benefits, payments to providers of capital, payments to government by country, and community investments	See omissions	not disclosed	N/A	Not disclosed	The information is subject to specific confidentiality constraints.	
201-1	Direct economic value generated and distributed	iii. Economic value retained: 'direct economic value generated' less 'economic value distributed'	See omissions	not disclosed	N/A	Not disclosed	The information is subject to specific confidentiality constraints.	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
201-1	Direct economic value generated and distributed	Where significant, report EVG&D separately at country, regional, or market levels, and the criteria used for defining significance.	See omissions	Not disclosed	N/A	Not disclosed	The information is subject to specific confidentiality constraints.	
201-2	Financial implications and other risks and opportunities due to climate change		See omissions	Not disclosed	N/A	Not disclosed	The information is subject to specific confidentiality constraints.	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
201-2	Financial implications and other risks and opportunities due to climate change	i. A description of the risk or opportunity and its classification as either physical, regulatory, or other	No additional information – see report	<p>We recognise the risks to our business from climate change, including frequent extreme weather conditions such as floods and droughts. For critical factories, water resource reviews were performed to identify those factories located in areas of high water risk. As part of Nestlé we are committed to moving towards 100% renewable energy (as part of the RE100 initiative). We aim to reduce energy consumption and, in the longer run where possible, to move to fuels with lower emissions. For further details relating to Nestlé's approach to climate change – see link (GRI 201-2). <a href="https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap">https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap</a></p> <p><b>Risks</b></p> <p>1. Physical. Crop availability and therefore ensuring supply is at risk. For cereals, extreme events combined with degraded soils and lost biodiversity have affected farmers' resilience and are already having repercussions on our suppliers' ability to supply us our raw materials (cereals in UK in 2020 is a strong case with 30% of national UK wheat that could not be seeded in 2020).</p> <p>2. Physical. Water: floods can affect our operations (assets). Droughts can also jeopardize the capacity of our factories to operate if they are not able use the water for cooling, in the product or other uses.</p> <p>3. Regulatory. Linked with Planetary boundaries including GHG, the Planetary Health Diet was defined which includes a much lower animal protein consumption than today. Therefore there is a risk for our business that animal by-product availability reduces as humans are encouraged to eat less of it and potentially valorise by-products more for human consumption. (Regulatory, other: market.)</p> <p><b>Opportunities include</b></p> <p>1. Physical. Regenerative agriculture: a set of practices aiming at restoring soil health and biodiversity. Positive effects include improved soil capacity to sequester carbon (climate change mitigation) and store water (draught prevention) or absorb water in case of more extreme whether events (flood prevention).</p> <p>2. Physical. Using European Soya to avoid the exposure to deforestation for direct soya (soya as an ingredient). And promoting European soya so that it is used in feed too or even alternative European feed to avoid exposure to deforestation of the indirect soya.</p> <p>3. Physical. Conversion to renewable energy (GHG reduction).</p> <p>4. Physical. Reducing water use in operations and in the watershed especially for factories in high scarcity risk areas (ex Wisbech).</p> <p>5. Other. All our other projects associated to Net Zero roadmap: engaging our ingredient suppliers in Regent ag and 100% renewable energy journey, packaging (use of more recycled content, replace some materials by others with lower footprint), recipe management and portfolio management (to increase use of plant based protein and reduce the product footprint), logistics.</p> <p>We are managing the risk by mitigating our climate impact in a science-based way.</p> <p>Science-based Net Zero Commitment. Nestlé has committed to Net Zero by 2050 with an intermediate milestone of -50% by 2030. Purina has adopted the same ambition.</p> <p>In setting our targets, we have followed the Science Based Targets initiative's (SBTi) criteria. They provide a clearly defined pathway for coupling future-proof growth with reductions in GHG emissions – this is taken from the Nestlé roadmap which is publicly available.</p> <p>For further details relating to financial implications and other risks and opportunities due to climate change see Nestlé's policy on creating shared value <a href="https://www.nestle.com/csv/what-is-csv">https://www.nestle.com/csv/what-is-csv</a></p>	NPP EMENA and Global Supply Chain	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
201-2	Financial implications and other risks and opportunities due to climate change	ii. A description of the impact associated with the risk or opportunity	No additional information – see report	<p><b>Risks:</b></p> <p>1 <b>Physical.</b> Crop availability and therefore ensuring supply is at risk. For cereals, extreme events combined with degraded soils and lost biodiversity have affected farmers' resilience and are already having repercussions on our suppliers' ability to supply us our raw materials (cereals in UK in 2020 is a strong case with 30% of national UK wheat that could not be seeded in 2020). Increase in costs to source from different suppliers, maybe from further locations and possibly with short notice. Time frame of extreme event, direct impact.</p> <p>2 <b>Physical.</b> Water: Floods can affect our operations (assets). Droughts can also jeopardize the capacity of our factories to operate if they are not able use the water for cooling, in the product or other uses. Increase in costs to source from different suppliers, maybe from further locations and possibly with short notice. Time frame of extreme event, direct impact.</p> <p>3 <b>Regulatory.</b> Linked with Planetary boundaries including GHG, the Planetary Health Diet was defined which includes a much lower animal protein consumption as today. Therefore there is a risk for our business that animal by-product availability reduces as humans are encouraged to eat less of it and potentially valorise by-products more for human consumption. PAGE 58 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>. See pages 51, 60-62, 65 <a href="https://www.nestle.com/investors/annual-report">https://www.nestle.com/investors/annual-report</a>. <a href="https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap">https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap</a></p> <p><b>Opportunities include:</b></p> <p>1. <b>Physical.</b> Regenerative agriculture: a set of practices aiming at restoring soil health and biodiversity. Positive effects include improved soil capacity to sequester carbon (climate change mitigation) and store water (draught prevention) or absorb water in case a more extreme whether events (flood prevention). Time frame to bring suppliers on stream, direct impact.</p> <p>2. <b>Physical.</b> Using European Soya to avoid the exposure to deforestation for direct soya (soya as an ingredient). And promoting European soya so that it is used in feed too or even alternative European feed to avoid exposure to deforestation of the indirect soya. Time frame to bring suppliers on stream, direct impact.</p> <p>3. <b>Physical.</b> Conversion to renewable energy (GHG reduction). Time frame to bring factories and wider supply chain on stream, direct impact.</p> <p>4. <b>Physical.</b> Reducing water use in operations and in the watershed especially for factories in high scarcity risk areas (ex Wisbech). Time frame to bring factories and wider supply chain on stream, direct impact.</p> <p>5. <b>Other.</b> All our other projects associated to Net Zero roadmap: engaging our ingredient suppliers in regenerative agriculture and 100% renewable energy journey, packaging (use of more recycled content, replace some materials by others with lower footprint), recipe management and portfolio management (to increase use of plant based protein and reduce the product footprint), logistics. Time frame to meet our Net Zero commitment, direct impact.</p>	Global Supply Chain	Full		

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
201-2	Financial implications and other risks and opportunities due to climate change	iii. The financial implications of the risk or opportunity before action is taken;	See omissions	Not disclosed	Global Value chain	Not disclosed	The information is subject to specific confidentiality constraints.	
201-2	Financial implications and other risks and opportunities due to climate change	iv. The methods used to manage the risk or opportunity	See omissions	Not disclosed	Global Value chain	Not disclosed	The information is subject to specific confidentiality constraints.	
201-2	Financial implications and other risks and opportunities due to climate change	v. The costs of actions taken to manage the risk or opportunity	See omissions	Not disclosed	Global Value chain	Not disclosed	The information is subject to specific confidentiality constraints.	
DMA	<b>MATERIALS</b>	* 103-1 Explanation of the material topic and its Boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>Purina shares Nestlé's purpose of 'stewarding resources for future generations'. This includes Nestlé's 2030 ambition to strive for zero environmental impact in our operations. [GRI 103-1]. <a href="https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap">https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap</a>. We follow the Nestlé 2025 commitment on packaging <a href="https://www.purina.eu/our-impact">https://www.purina.eu/our-impact</a>.</p> <p>We also know from stakeholders that reducing our environmental outputs is one of their most important concerns.</p> <p>To grow sustainably we must use the planet's resources wisely as well as use our global presence to help others make a positive difference. We have a focus on reducing the use of plastics and making sure the plastics we do use are recyclable or reusable.</p>	Purina and Global Supply Chain			44
301-1	Materials used by weight or volume	Total weight or volume of materials that are used to produce and package the organisation's primary products and services during the reporting period, by		<p>RAW MATERIALS (EXCL. WATER): 1,357,723</p> <p>Packaging : 180, 092 tonnes</p> <p>ASSOCIATED PROCESS MATERIALS: 2,877</p> <p>SEMI-MANUFACTURED MATERIAL: 332,287</p> <p>TOTAL = 1,872,919</p>	Global Supply Chain	Full		44
301-1	Materials used by weight or volume	i. non-renewable materials used;		PACKAGING: 69,548 tonnes	Global Supply Chain	Full		—
301-1	Materials used by weight or volume	ii. renewable materials used		<p>PACKAGING: 89,788 tonnes from renewable sources</p> <p>Primary Packaging : 37,935 tonnes</p> <p>Secondary Packaging : 64,888 tonnes in which 63,915 tonnes are corrugated</p>	Global Supply Chain	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
301-2	Recycled input materials used	Percentage of recycled input materials used to manufacture the organisation's primary products and services.	No additional information see report	PACKAGING: 109,589 tonnes Primary Packaging : 37,294 tonnes Secondary Packaging : 45,922 tonnes In Metal Packaging : 8,517 tonnes	Global Supply Chain	Partial		-
301-3	Reclaimed products and their packaging materials	Percentage of <b>reclaimed products</b> and their packaging materials for <b>each product category</b> .	See omissions	Not disclosed	NP operations	not disclosed	The processes for measuring and reporting have been revised and this will be available in future reports	
301-3	Reclaimed products and their packaging materials	How the data for this disclosure have been collected.	See omissions	Not disclosed	NP operations	not disclosed	The processes for measuring and reporting have been revised and this will be available in future reports	
DMA	<b>ENERGY</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	Purina's approach to managing environmental sustainability operates within the Nestlé framework for Sustainability and Creating Shared Value (CSV) <sup>22</sup> . This includes specific policies on limiting greenhouse gases. This is partly achieved through knowledge-building, internal sharing of good practice and partnerships with external organisations. The Energy consumption data are provided to Nestlé by the supplier through bills and through energy mapping with metering system in place. The data are then reported on a monthly basis in Nestlé reporting tool. The Scope 3 methodology is in development. As part of Nestlé we are committed to moving towards 100% renewable energy (as part of the RE100 initiative). We aim to reduce energy consumption and, in the longer run where possible, to move to fuels with lower emissions. <a href="https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap/operations">https://www.nestle.com/csv/global-initiatives/zero-environmental-impact/climate-change-net-zero-roadmap/operations</a>  We record our environmental performance which is regularly reviewed by our leadership.	NPP EMENA, Global Value chain			44
302-1	Energy consumption within the organisation	Total fuel consumption within the organisation from <b>non-renewable sources</b> , in joules or multiples, and including fuel types used	No additional information -see report	The Total fuel consumption from non-renewable sources in 2020 was 2,568,401 GJ.  Data extracted from Nestlé Reporting tool SHE-PM. Fuel type is predominantly gas.	NPP EMENA factories	Full		44
302-1	Energy consumption within the organisation	Total fuel consumption within the organisation from <b>renewable sources</b> , in joules or multiples, and including fuel types used	No additional information -see report	No renewable fuels are consumed within our factories	NPP EMENA factories	Full		44
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>i. electricity consumption</b>	No additional information -see report	Since May 2020, all Purina factories have been purchasing 100% renewable energy . · In 2020, total energy consumption from renewable sources (produced and purchased) was 1,165,535 GJ. · Electricity consumption from green power (RE100 confirming for 100% Renewable Electricity) was 1,164,735 GJ.  Total intermediate energy consumption (Electricity purchased - Grid electricity + Electricity purchased - Green power) was 1,223,264 GJ in 2020. Data extracted from Nestlé Reporting tool SHE-PM.	NPP EMENA factories	Full		44



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>ii. heating consumption</b>	See omissions	Not disclosed	NPP EMENA factories	Not disclosed	Information not available	
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>iii. cooling consumption</b>	See omissions	Not disclosed	NPP EMENA factories	Not disclosed	Information not available	
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>iv. steam consumption</b>	See omission	Not disclosed	NPP EMENA factories	Not disclosed	Information not available	
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>i. electricity sold</b>	No additional information -see report	Zero electricity sold	NPP EMENA factories	Full		—
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>ii. heating sold</b>	No additional information -see report	Zero heating sold	NPP EMENA factories	Full		—
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>iii. cooling sold</b>	No additional information -see report	Zero cooling sold	NPP EMENA factories	Full		—
302-1	Energy consumption within the organisation	In joules, watt-hours or multiples, the total: <b>iv. steam sold</b>	No additional information -see report	Zero steam sold	NPP EMENA factories	Full		—
302-1	Energy consumption within the organisation	Total energy consumption within the organisation, in joules or multiples	No additional information -see report	The "Total on-site energy consumption" in 2020 was <b>3,791,665 GJ</b> . Data extracted from Nestlé reporting tool.	NPP EMENA factories	Full		—
302-1	Energy consumption within the organisation	Standards, methodologies, assumptions, and/or calculation tools used	No additional information -see report	The Energy consumption with the organisation is provided by the supplier through bills and through metering system in place. The data are then reported on a monthly basis in Nestlé reporting tool. The conversion is compliant to Nestlé standard.	NPP EMENA factories	Full		—
302-1	Energy consumption within the organisation	Source of the conversion factors used	SHE-PM reporting system is aligned with Nestlé standard conversion method.	Reporting system is aligned with Nestlé standard conversion method. For further details relating to energy consumption: <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx</a> <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf</a>	NPP EMENA factories	Full		—
302-2	Energy consumption outside of the organisation	Energy consumption outside of the organisation, in joules or multiples.	See omissions	Not disclosed	NPP EMENA factories	Not disclosed	Information not available We do not currently collect or estimate the amount of energy used by our suppliers and customers. Nestle Group have started this work and we will follow in the future.	
302-2	Energy consumption outside of the organisation	Standards, methodologies, assumptions, and/or calculation tools used	See omissions	Not disclosed	NPP EMENA factories	Not disclosed	Information not available	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
302-2	Energy consumption outside of the organisation	Source of the conversion factors used	See omissions	Not disclosed	NPP EMENA Factories	Not disclosed	Information not available	
302-3	Energy intensity	Energy intensity ratio for the organisation.	No additional information -see report	The ratio of total on-site energy consumption used per tonne of production was 2.075 GJ per tonne. Data calculated from Nestlé reporting tool: ratio = total on-site energy consumption (GJ) / production volume (t).	NPP EMENA Factories	Full		44
302-3	Energy intensity	Organisation-specific metric (the denominator) chosen to calculate the ratio	No additional information -see report	GJ per tonne	NPP EMENA Factories	Full		44
302-3	Energy intensity	Types of energy included in the intensity ratio; whether fuel, electricity, heating, cooling, steam, or all.	No additional information -see report	Including natural gas and electricity	NPP EMENA Factories	Full		44
302-3	Energy intensity	Whether the ratio uses energy consumption within the organisation, outside of it, or both.	No additional information -see report	Including only natural gas and electricity used by organisation itself	NPP EMENA Factories	Full		44
302-4	Reduction of energy consumption	Amount of reductions in energy consumption achieved as a direct result of conservation and efficiency initiatives, in joules or multiples	No additional information -see report	During 2020, 13 projects confirmed out of 31 projects submitted related to "energy efficiency or Renewable energy (Scope 2)" led to a reduction in total energy consumption of 26,539 GJ. Data extracted from projects submitted in Nestlé reporting tool.	NPP EMENA Factories	Full		44
302-4	Reduction of energy consumption	Types of energy included in the reductions; whether fuel, electricity, heating, cooling, steam, or all.	No additional information -see report	In 2020, 13 confirmed projects were related to Energy Efficiency: 3 associated with energy recovery 6 associated with technology change 4 associated with process optimisation.	NPP EMENA Factories	Partial	Mixed programmes and reports not yet available	44
302-4	Reduction of energy consumption	Basis for calculating reductions in energy consumption, such as base year or baseline, including the rationale for choosing it	No additional information -see report	The calculation method is based on the project submitted in Nestlé reporting tool (SHE-PM) tools. The energy savings are determined by the factories and the conversion in tCO <sub>2</sub> equivalent is performed by SHE-PM according to Nestlé standard.	NPP EMENA Factories	Full		—
302-4	Reduction of energy consumption	Standards, methodologies, assumptions, and/or calculation tools used	No additional information -see report	NPP EMENA use the Nestlé methodology . <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf</a> <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx</a> 2020 Consolidated Nestlé Environmental Performance Indicators	NPP EMENA Factories	Full		—
302-5	Reductions in energy requirements of products and services		See omission	Not disclosed	NPP EMENA Factories	Not disclosed	Data not available yet	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>WATER AND EFFLUENTS</b>	* 103-1 Explanation of the material topic and its Boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>The majority of our water is taken from water mains. Our water policy is covered by Nestlé.  <a href="https://www.nestle.com/csv/what-is-csv/governance">https://www.nestle.com/csv/what-is-csv/governance</a></p> <p>There are several policies that cover our operations. They are (and page number in the report referenced below):  Caring for water <a href="https://www.nestle.com/csv/impact/water">https://www.nestle.com/csv/impact/water</a>  <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-report-2020-en.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-report-2020-en.pdf</a> page 44  <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> page 74  2020 Consolidated Nestlé Environmental Performance Indicators  <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx</a>  <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf</a>  <a href="https://www.nestle.com/csv/what-is-csv/materiality">https://www.nestle.com/csv/what-is-csv/materiality</a>  <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>  Nestlé's material issues across the value chain:  Water stewardship advocacy <a href="https://www.nestle.com/csv/impact/water/policy-stewardship">https://www.nestle.com/csv/impact/water/policy-stewardship</a></p> <p><a href="https://www.nestle.com/sites/default/files/2020-03/creating-shared-value-nestle-gri-content-index-2019.pdf">https://www.nestle.com/sites/default/files/2020-03/creating-shared-value-nestle-gri-content-index-2019.pdf</a>  The internal Nestlé governance indicator is outlined here:  <a href="https://www.nestle.com/csv/what-is-csv/governance">https://www.nestle.com/csv/what-is-csv/governance</a></p>	NPP EMENA factories			44
303-1	Interactions with water as a shared resource	The reporting organisation shall report the following information: a. A description of how the organisation interacts with water, including how and where water is withdrawn, consumed, and discharged, and the water-related impacts caused or contributed to, or directly linked to the organisation's activities, products or services by a business relationship (e.g., impacts caused by runoff).	No additional information - see report	<p>Nestlé Purina interacts with water mainly through withdrawing water from the mains. The use is directly in our factories, in order to operate our factories for cleaning, cooling, steam production, ... including as part of our recipes. (Tracked in Nestlé reporting tool SHE PM.)</p> <p><a href="https://www.nestle.com/csv/impact/water/policy-stewardship">https://www.nestle.com/csv/impact/water/policy-stewardship</a> 2020 CDP Water Investor submission, W1.2a, W1.4a, 1.4b, W2.1, W2.1a, W3.3a, W3.3b, W5.1, W5.1a, W8.1, W8.1a  <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf</a></p>	NPP EMENA factories	Partial	Does not include agriculture	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-1	Interactions with water as a shared resource	b. A description of the approach used to identify water-related impacts, including the scope of assessments, their timeframe, and any tools or methodologies used.	No additional information -see report	<p>· From CDP-Water 2020 W3.3a 2020 CDP Water Investor submission, W1.2a, W1.4a, 1.4b, W2.1, W2.1a, W3.3a, W3.3b, W5.1, W5.1a, W8.1, W8.1a <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf</a></p> <p>We assess annually the water risks at all locations where our factories are located. We use an internal methodology - the Combined Water Stress Index (CWSI). It combines results from four publicly available tools; namely WRI Aqueduct, WWF Water Risk Filter, Pfister Water Stress Index and the Water Depletion dataset by EarthStat. Combining the scores of all four tools, we obtain a singular water-stress assessment score for each of our manufacturing sites. Cross-referencing these scores with annual water consumptions of our factories, we defined a list of "Where It Matters" (WIM) sites, where priority actions must be implemented.</p> <p>We also use the WRI Aqueduct water risk projections for 2040 (using IPCC scenarios), in order to evaluate potential future risk to our operations within the next 20 years.</p> <p>We are also involved in the certification by the Alliance for Water Stewardship (AWS) of several of our factories (all factories for our bottled water category, by 2025).</p> <p>We conduct regular, on-site, audit / assessment of the local water resources and water use inside and outside our factories, including stakeholder engagement activities.</p> <p>Furthermore, the Nestlé Group Enterprise Risk Management Framework (ERM) identifies water risks and opportunities in order to minimise / seize their potential impact. This annual top-down assessment at Group level allows us to understand the company's mega-risks in business, social, physical, regulatory, reputational and environment.</p>	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-1	Interactions with water as a shared resource	c. A description of how water-related impacts are addressed, including how the organisation works with stakeholders to steward water as a shared resource, and how it engages with suppliers or customers with significant water-related impacts.	No additional information -see report	<p>· <b>From CDP-Water 2020 W3.3b</b> <a href="https://www.nestle.com/csv/impact/water/policy-stewardship">https://www.nestle.com/csv/impact/water/policy-stewardship</a></p> <p>2020 CDP Water Investor submission, W1.2a, W1.4a, 1.4b, W2.1, W2.1a, W3.3a, W3.3b, W5.1, W5.1a, W8.1,</p> <p><b>FACTORIES AND WATERSHEDS</b>  The long-term supply of water in sufficient quantity and quality is vital for all manufacturing processes within our factories. Insufficient water availability would negatively impact our activities through potential production slow-down or even total production disruption. That is because water is an essential ingredient in all our manufactured products and also essential for the operation of our factories in industrial processes, for cleaning purposes and employees' facilities. It is also essential for our suppliers, neighbours and customers - any stakeholder somehow linked to our factories and activities.</p> <p>We assess the water availability and water risk, at local catchment level, using our internal Combined Water Stressed Index method, which combines water risk scores from four publicly available datasets, namely WRI Aqueduct, WWF Water Risk Filter, Water Stress Index by Pfister and Earth Stat Water Depletion. Furthermore, we conduct regular, on-site, audit / assessment of the local water resources and water use inside and outside our factories, including stakeholder engagement activities. Water Resources Reviews, our internal water assessment programme, aim at raising awareness at local operational level, identifying key issues and risks, and devising action plans to ensure sustainable water use. The Water Resources Review programme of internal audits focuses on water quantity / quality, regulatory compliance, site protection, and relationships with stakeholders.</p> <p><b>STAKEHOLDERS</b>  Long-term good relationships with local stakeholders are essential for our factories and the continuity of our industrial activities. We consider our "social license to operate" to be an important and critical element of our activities. To ensure good and productive relationships with all stakeholder linked to our activities where we operate, we engage with them on a regular basis. We use different processes, methods and tools to engage with stakeholders. The main tool we use is called Community Relation Process "CRP", and was developed specifically for Nestlé, in different versions, depending on the specific activities and our objectives of the stakeholder engagement activities. All CRP tools provide a complete assessment and mapping of key stakeholder and the elaboration of specific engagement plans.</p> <p><b>SUPPLY CHAIN</b>  Water is essential to grow the raw material we purchase annually. Insufficient water quantity or poor quality water may cause supply chain slow-down or even disruption for some of the main commodities that are essential to our business (Coffee, Dairy, Sugar, Cereals and Meat).</p>	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
				<p>Water-related risks in our supply chains are assessed through annual assessment of water risk at the sourcing location of key agricultural commodities, using our internal Combined Water Stress Index method which combines results from four publicly available tools; namely WRI Aqueduct, WWF Water Risk Filter, Pfister Water Stress Index and the Water Depletion dataset by EarthStat, applied here to entire "sourcing areas". This is also done for future trends using WRI Aqueduct 2040 global water risk.</p> <p>We also use the Water Footprint Network methodology to assess the water footprint of key agricultural commodities. Benchmarking the results of the water footprint assessment and the water risk brings accurate identification of risk and prioritization of actions in our supply chains.</p> <p>We work directly with around 550,000 farmers, through our Farmer Connect network. In 2019, we trained 400,000 farmers and have implemented water projects in a wide variety of locations, across all continents. In 2019, we had 10 projects ongoing in water-stressed supply chains.</p> <p>All Nestlé suppliers must comply with our internal Responsible Sourcing Standard. This standard is mandatory for all Nestlé suppliers, and requires them to comply with a set of legal and environmental requirements (including for water) and to demonstrate continuous improvement.</p> <p>Nestlé committed to have more than 80% of the total spend and volume sourced from audited and compliant tier 1 suppliers by 2020. Results end-2019 were 76%. Nestlé also committed to have 80% of the spend and volume of our priority categories to be traceable and 70% to be responsibly sourced, by 2020. Results end-2019 were 70%.</p> <p><b>BIODIVERSITY</b> We have developed our understanding of the relationship between factories and biodiversity, and identified factories where we have a dependency / potential impact on important water areas. To know which factories were in high biodiversity / protected areas, we partnered with the UNEP World Conservation Monitoring Centre. Important Water Areas (IWA) located 25km upstream or downstream from Nestlé's manufacturing facilities are assessed. By looking at upstream and downstream biodiversity and water risk, we identified 13 factories where we will focus our future actions.</p> <p>We monitor the water withdrawals and discharges for all our factories including factories located in important water areas.</p> <p><b>WASH</b> Safe drinking water and sanitation is a basic human right. Businesses have a clear role to play in helping to ensure that more people have access to safe water. Providing safe water, sanitation and hygiene (WASH) contributes to broad societal goals such as reducing mortality and morbidity, strengthening community resilience and preserving personal dignity.</p>				

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
				<p>We support the World Business Council for Sustainable Development's (WBCSD) pledge to ensure safe access to water, sanitation and hygiene (WASH) in the workplace. Internally, we are committed to achieving and maintaining WASH for all our employees. In 2018, over 90% of employees have confirmed access to WASH in our factories and we estimate reaching now almost 100%. We are committed to achieving and maintaining WASH for all our employees and remain in the process of continuing self-assessments across our facilities, identifying and correcting gaps through action plans.</p> <p><b>AWS CERTIFICATION</b> At Nestlé, we have introduced the Alliance for Water Stewardship (AWS) standard as the guiding framework to ensure sustainable water management in our direct operations. The AWS standard requires gathering information related to local catchment management plans and to engage with relevant local water authorities to support existing governance mechanisms. By end 2019, 27 Nestlé factories were certified by AWS.</p> <p>• From CDP-Water 2020 W7.1 Long-term business objectives setting is defined through an internal process of Nestlé governance bodies that cover water.</p> <p>The setting of targets and public commitments on water issues forms part of our Creating Shared Value approach to business. The Caring for Water Steering committee is part of the Nestlé in Society Board Governance.</p> <p>CSV is now part of the agenda of the Executive Board meetings (chaired by our CEO) annually. Together, the Executive Board leads the strategic development and implementation of Creating Shared Value across our business, including for all commitments on water, objectives and strategies.</p> <p>The Caring for Water Steering Committee, co-chaired by our COO, oversees setting and review of water-related targets - from internal water efficiency to WASH and water use in agriculture. It meets at least four times a year.</p> <p>Long-term business objectives adjustments are discussed during these meetings. Our business strategy incorporates water risks and opportunities driven by regulation, physical and reputation aspects. It covers aspects of water quantity and quality both in our direct operations and entire value chain as well as access to water and sanitation for our employees and communities in our value chain.</p> <p>It is expected that post-2020 commitments on water will set targets for 2025 and 2030.</p>				

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-1	Interactions with water as a shared resource	d. An explanation of the process for setting any water-related goals and targets that are part of the organisation's management approach, and how they relate to public policy and the local context of each area with water stress.	No additional information -see report	<p>• From CDP-Water 2019 W8.1</p> <p>The setting of goals and targets on water, enforced through public commitments, is an integral part of our Creating Shared Value approach to business. Previously limited to the Nestlé in Society Board (consisting of select Executive Board members) the topic of CSV is now part of the agenda of the Executive Board meetings (chaired by our CEO) once a year. Together, the Executive Board leads the strategic development and implementation of Creating Shared Value across our business, including for all commitments on water.</p> <p>At corporate level, our goal for the planet is to Strive for Zero Environmental Impact, by 2030 (<a href="https://www.Nestle.com/csv/global-initiatives/zero-environmental-impact">https://www.Nestle.com/csv/global-initiatives/zero-environmental-impact</a>). We believe that our business must contribute to ensuring that society lives within planetary boundaries.</p> <p>To ensure we deliver on this goal, we have set various public commitments to use responsibly sourced ingredients and renewable resources, operate more efficiently, eliminate waste and manage water responsibly. The goal of our flagship initiative Caring for Water is to ensure that "Together, we steward water resources for future generations". The Caring for Water Steering Committee, co-chaired by our COO, oversees Nestlé's implementation of its water strategy, and the setting and review of water-related targets. It meets at least four times a year and as frequently as necessary to fulfil its task. The Caring for Water Steering committee is part of the Nestlé in Society Board Governance.</p> <p>In order to operationalise our goals on water, we have four commitments / goals:</p> <ol style="list-style-type: none"> <li>1. Work to achieve water efficiency and sustainability across our operations</li> <li>2. Advocate for effective water policies and stewardship</li> <li>3. Engage with suppliers, especially those in agriculture</li> <li>4. Raise awareness on water conservation and improve access to water and sanitation across our value chain.</li> </ol> <p>Each of these commitments has a set of targets to ensure we deliver on them. Our target setting process relies on:</p> <ul style="list-style-type: none"> <li>- assessment of local water stress at the location of our manufacturing sites (quantitative and qualitative) using various sets of data (i.e. WRI Aqueduct, WWF WRF, EarthStat Water Depletion and Pfister 2014)</li> <li>- assessment of local water stress in our agricultural supply chain and within key watersheds where we operate (quantitative and qualitative) using various sets of data (i.e. WRI Aqueduct, WWF WRF, EarthStat Water Depletion and Pfister 2014)</li> <li>- detailed field assessments of water-related risks and opportunities (quantitative and qualitative)</li> <li>- assessment and mapping of key stakeholders to engage with in our entire value chain and beyond (authorities, NGOs).</li> </ul> <p>The result of these assessments offers a general picture of the risks and opportunities related to water for Nestlé and helps us define targets for:</p> <ul style="list-style-type: none"> <li>- water use in our factories</li> <li>- water use in our agricultural supply chain</li> <li>- water use in key catchments where we operate</li> <li>- key stakeholders to engage with.</li> </ul>	NPP EMENA factories	Full		—



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-2	Management of water discharge-related impacts	The reporting organisation shall report the following information: a. A description of any minimum standards set for the quality of effluent discharge, and how these minimum standards were determined, including:	No additional information -see report	<a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> . See page 72. The management and specifications are defined in Standard 14.020-2 Nestlé Environmental Requirements and local legal requirements. See 2020 CDP Water Investor submission, WFB3.1 <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf</a> Our digital compliance assessment and monitoring tool ensures all our plants meet the exacting standards of our Nestlé Environmental Requirements (NER) for water quality. Where there are no local discharge requirements, sites need to follow NER Requirements, which are based on European Water quality Standards/Regulation. In case a site requests a derogation, they need to provide an assessment that might include the profile of the receiving body. No sector-specific standards are considered as part of NER.	NPP EMENA factories	Full		—
303-2	Management of water discharge-related impacts	i. how standards for facilities operating in locations with no local discharge requirements were determined;	No additional information -see report	All sites have a local requirement for water discharge quality, plus Nestlé Requirements defined in the Nestlé Environmental Requirements.	NPP EMENA factories	Full		—
303-2	Management of water discharge-related impacts	ii. any internally developed water quality standards or guidelines;	No additional information -see report	Corporate Nestlé Standard 14.020-3 Nestlé Environmental Requirements and Nestlé Waste Water Management technical guideline ED-254-16.  <a href="https://www.nestle.com/csv/impact/water/water-treatment">https://www.nestle.com/csv/impact/water/water-treatment</a> <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf</a>	NPP EMENA factories	Full		—
303-2	Management of water discharge-related impacts	iii. any sector-specific standards considered;	No additional information -see report	The management and specifications are defined in Standard 14.020-2 Nestlé Environmental Requirements : - H+ Concentration: 6 to 9 pH (Daily Control) - BOD5 (12-mth rolling mean value): 30 mg O <sub>2</sub> /L (Quarterly control) - BOD5 (max value): 45 mg O <sub>2</sub> /L - COD (12-mth rolling mean value): 125 mg O <sub>2</sub> /L (Daily Control) - COD(max value): 175 mg O <sub>2</sub> /L - Total suspended solids: 50 mg/L (Monthly Control) - Total Nitrogen: 10 mg/L (Monthly Control) - Total Phosphorus: 2 mg/L (Monthly Control) - Oil and grease: 10 mg/L (Monthly Control) - Colour: 100 Pt.Co. (Monthly Control).	NPP EMENA factories	Full		—
303-2	Management of water discharge-related impacts	iv. whether the profile of the receiving waterbody was considered.	No additional information -see report	The management and specification are defined in the standard Nestlé Waste Water Management Technical Guideline ED-254-16. <a href="https://www.nestle.com/csv/impact/water/water-treatment">https://www.nestle.com/csv/impact/water/water-treatment</a> <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-water-security-2020.pdf</a>	NPP EMENA factories	Full		—
303-3	Water withdrawal	The reporting organisation shall report the following information: a. Total water withdrawal from all areas in megalitres, and a breakdown of this total by the following sources, if applicable:	No additional information -see report	In 2020, the Total water withdrawal was <b>2,938,034 m³</b> . This has to be seen in the context of very strong growth of the business with more volume of product produced and sold.	NPP EMENA factories	Full		44

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-3	Water withdrawal	i. Surface water;	No additional information -see report	In 2020, the Total water withdrawal - Surface was <b>19,842 m³</b> .	NPP EMENA factories	Full		44
303-3	Water withdrawal	ii. Groundwater;	No additional information -see report	In 2020, the Total water withdrawal - Groundwater (incl. spring and mineral) was <b>1,157,492 m³</b>	NPP EMENA factories	Full		44
303-3	Water withdrawal	iii. Seawater;	No additional information -see report	In 2020, the water withdrawal - Seawater was 0 m³.	NPP EMENA factories	Full		44
303-3	Water withdrawal	iv. Produced water;	No additional information -see report	0 M³	NPP EMENA factories	Full		
303-3	Water withdrawal	v. Third-party water.	No additional information -see report	The Total water withdrawal - Municipal in 2020 was <b>1,760,700 m³</b> . Data extracted from Nestlé reporting tool SHE-PM.	NPP EMENA factories	Full		44
303-3	Water withdrawal	b. Total water withdrawal from all areas with water stress in megalitres, and a breakdown of this total by the following sources, if applicable:	No additional information -see report	The only water withdrawal from stressed areas is from Wisbech and Castellbisbal factories. The total planned and unplanned water discharge is 0 m³.	NPP EMENA factories	Full		44
303-3	Water withdrawal	i. Surface water;	No additional information -see report	Total water withdrawal - Surface in 2020 in areas of stress is 0 megalitres.	NPP EMENA factories	Full		44
303-3	Water withdrawal	ii. Groundwater;	No additional information -see report	The Total water withdrawal - Groundwater (incl. spring and mineral) in 2020 was 0 megalitres.	NPP EMENA factories	Full		44
303-3	Water withdrawal	iii. Seawater;	No additional information -see report	0 megalitres	NPP EMENA factories	Full		—
303-3	Water withdrawal	iv. Produced water;	No additional information -see report	0 megalitres	NPP EMENA factories	Full		—
303-3	Water withdrawal	v. Third-party water, and a breakdown of this total by the withdrawal sources listed in i-iv.	No additional information -see report	All water that is used is produced water from public or private water utilities.	NPP EMENA factories	Partial		—
303-3	Water withdrawal	c. A breakdown of total water withdrawal from each of the sources listed in Disclosures 303-3-a and 303-3-b in megalitres by the following categories: i. Freshwater (≤1,000 mg/L Total Dissolved Solids); ii. Other water (>1,000 mg/L Total Dissolved Solids).	See Omission	Not disclosed	NPP EMENA factories	Not disclosed	Data not available (all our water is from municipal sources)	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-3	Water withdrawal	d. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.	No additional information -see report	<p>• <b>From CDP-Water 2020 W1.2</b>  <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf</a>  Water withdrawal is monitored in 100% of our factories. It is part of our standard internal environmental monitoring and reporting routine. It is measured "in continuous" by flow-meters in each of our factories.</p> <p>It is consolidated on a monthly basis at factory level and reported in our internal environmental reporting system - SHE-PM. The data is then consolidated at the HQ level of the company, in Vevey Switzerland.</p> <p>The data is used to track and evaluate our internal water use efficiency as well as our overall environmental performance. It is reported to different stakeholders within the company (including top management) to continuously drive improvement and is also publicly reported in our Annual CSV Report:  <a href="https://www.nestle.com/csv/performance">https://www.nestle.com/csv/performance</a></p> <p>• <b>From CDP-Water 2020 W6.1a</b>  <a href="https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/cdp-nestle-answers-climate-change-2020.pdf</a>  The Nestlé Policy on Environmental Sustainability identifies water preservation as a key focus area. It is complemented by the Nestlé Commitment to Water Stewardship and the Nestlé Guidelines on Respecting the Human Rights to Water and Sanitation.</p> <p>The latter document has been based upon the guidance on respecting the human right to water provided by the UN CEO Water Mandate. The Nestlé Commitment to Water Stewardship sets a framework for commitments on water that go beyond regulatory compliance. This includes a commitment on collective action, tackling water challenges through platforms like the Alliance for Water Stewardship.</p> <p>All documents are publicly available and apply to all geographies and sites. Water is critical to the future success of our business and our value chain. Water is a business opportunity, an operational challenge and a societal issue that is of deep concern to us all. Water is essential to grow the agricultural raw materials we source, to run our operations and for consumers to prepare and enjoy our products. We respect the human right to water and sanitation and are helping to facilitate the sustainable management of water catchments where we source our goods, where our factories are located, and where our suppliers and consumers live.</p>	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-4	Water discharge	The reporting organisation shall report the following information: a. Total water discharge to all areas in megalitres, and a breakdown of this total by the following types of destination, if applicable:  i. Surface water; ii. Groundwater; iii. Seawater; iv. Third-party water, and the volume of this total sent for use to other organisations, if applicable.	No additional information -see report	Total water discharged in 2020 was <b>1,637. 646 megalitres.</b>	NPP EMENA Factories	Partial	Do not currently have data on destinations of discharge available.	—
303-4	Water discharge	b. A breakdown of total water discharge to all areas in megalitres by the following categories: i. Freshwater ( $\leq 1,000$ mg/L Total Dissolved Solids); ii. Other water ( $> 1,000$ mg/L Total Dissolved Solids).	No additional information -see report	The breakdown of total water discharge by category is not available but it must comply with local legal requirements and to Nestlé Environment Requirement and Waste Water Management ED 254-16.	NPP EMENA Factories	Partial	Do not currently have data on destinations of discharge available.	—
303-4	Water discharge	c. Total water discharge to all areas with water stress in megalitres, and a breakdown of this total by the following categories: i. Freshwater ( $\leq 1,000$ mg/L Total Dissolved Solids); ii. Other water ( $> 1,000$ mg/L Total Dissolved Solids).	No additional information -see report	The total water discharge in 2020 was 37,232.1 megalitres for Wisbech factory and 19,494 megalitres for Castellbisbal factory.	NPP EMENA Factories - Wisbech and Castellbisbal	Partial	Do not currently have data on destinations of discharge available.	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-4	Water discharge	d. Priority substances of concern for which discharges are treated, including:  i. how priority substances of concern were defined, and any international standard, authoritative list, or criteria used;  ii. the approach for setting discharge limits for priority substances of concern;  iii. number of incidents of non-compliance with discharge limits.	No additional information -see report	<a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> . See page 72. The priority substances are aligned with Nestlé Standard and local legal requirements. See Nestlé Environment Requirement and Waste Water Management ED 254-16.  2020 Consolidated Nestlé Environmental Performance Indicators See data charts GRI Index Appendix: 303-4 Water discharge p102 As a food manufacturing company, Nestlé does not identify priority substances of concern for which discharges are treated. Our water discharges internal requirements include standard effluents parameters applicable for wastewater treatments and are based on a set of recognised regulations (e.g. European and North American Standards).	NPP EMENA Factories	Partial	Don't currently have data on destinations of discharge available.	—
303-4	Water discharge	e. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.	No additional information -see report	The data are reported on a monthly basis by the factory through SHE-PM Tool. The inputs are coming from the water supplier and/or through metering system in place. This is associated with a water mapping.	NPP EMENA Factories	Full		—
303-5	Water consumption	The reporting organisation shall report the following information: a. Total water consumption from all areas in megalitres.	No additional information -see report	Total water consumption in 2020 - (using withdrawal - discharge 2,938,034 m <sup>3</sup> - 1,637,646 m <sup>3</sup> )  <b>1,300.388 megalitres</b>	NPP EMENA Factories	Full		—
303-5	Water consumption	b. Total water consumption from all areas with water stress in megalitres.	No additional information -see report	The water consumption for areas with water stress concerned Wisbech and Castellbisbal factories and the water is coming from the Municipal water supplies or other public or private water utilities. The total amount was 474.558 Megalitres for Wisbech and 28.991 megalitres for Castellbisbal in 2020.  Castellbisbal is not listed as "Where it Matters" (WIM) as it withdraws (at least in 2019) less than 100,000 m <sup>3</sup> of water per year. Wisbech does. But for reporting alignment, both should report their annual withdrawal.	NPP EMENA Factories	Full		—
303-5	Water consumption	c. Change in water storage in megalitres, if water storage has been identified as having a significant water-related impact.	See omission	Not disclosed	NPP EMENA Factories	Not disclosed	Information not available	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
303-5	Water consumption	d. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used, including whether the information is calculated, estimated, modelled, or sourced from direct measurements, and the approach taken for this, such as the use of any sector-specific factors.	No additional information -see report	The data are reported on a monthly basis by the factory through SHE-PM Tool. The inputs are coming from the water supplier and/ or through metering system in place. This is associated with a water mapping.	NPP EMENA Factories	Full		—
DMA	<b>BIODIVERSITY</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional - see report	<p>Biodiversity delivers ecosystem services (for free) that are essential to our business and of course society, such as providing clean water, foods (that are at the core of our business either as raw materials or as key assets to operate our factories) but also healthy soils that sequester carbon and retain water. Therefore we consider biodiversity as a key asset to the sustainability / continuity of our business and take a precautionary approach as a minimum.</p> <p>In addition, protecting biodiversity is a key component of our Nestlé Responsible sourcing guidelines (see FP2).  <a href="https://www.nestle.com/csv/impact/rural-livelihoods/responsible-sourcing">https://www.nestle.com/csv/impact/rural-livelihoods/responsible-sourcing</a>  <a href="https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/suppliers/nestle-responsible-sourcing-standard-english.pdf">https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/suppliers/nestle-responsible-sourcing-standard-english.pdf</a>  <a href="https://www.nestle.com/csv/raw-materials">https://www.nestle.com/csv/raw-materials</a></p> <p>At our factory sites there are biodiversity initiatives as shown in the report. <a href="https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf">https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf</a></p>	NPP EMENA			45

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	The reporting organisation shall report the following information: a. For each operational site owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas, the following information: i. Geographic location; ii. Subsurface and underground land that may be owned, leased, or managed by the organisation; iii. Position in relation to the protected area (in the area, adjacent to, or containing portions of the protected area) or the high biodiversity value area outside protected areas; iv. Type of operation (office, manufacturing or production, or extractive); v. Size of operational site in km2 (or another unit, if appropriate); vi. Biodiversity value characterized by the attribute of the protected area or area of high biodiversity value outside the protected area (terrestrial, freshwater, or maritime ecosystem); vii. Biodiversity value characterized by listing of protected status (such as IUCN Protected Area Management Categories, Ramsar Convention, national legislation).	See omission and also see report	<p>Most of our sites are not in nor adjacent to protected area.</p> <p>Montfort factory (France ) is located directly near a protected area (inside the perimeter of the ZNIEFF "La vallée de la Risle de Brionne à Pont Audemer" and along a Natura 2000 area "La Risle, la Gueil et la Charentonne"</p> <p>i. Plant located in Normandie, France (city : Saint Philbert sur Risle, department : Eure)</p> <p>ii. Plant located in a rural area, on a field of 53500m<sup>2</sup></p> <p>iii. Plant located directly near a protected area (inside the perimeter of the ZNIEFF "La vallée de la Risle de Brionne à Pont Audemer" and along a Natura 2000 area "La Risle, la Gueil et la Charentonne"</p> <p>iv. Manufacturing v. 53500m<sup>2</sup></p> <p>vi. Terrestrial and freshwater ecosystem</p> <p>In the UK, NPPE Sudbury factory (Postcode CO10 2XD) is situated 2.1 miles from Cornard Mere Natural Reserve. The reserve is a Site of Special Scientific Interest. It is 7ha in site and is of interest because of its mixture of open water, fenland and wet scrubland. Several species of birds and insects frequent the site: Broad-bodied Chaser, Emperor Dragonfly, Pied Wagtail, Redwing, Reed Bunting, Reed Warbler and Sedge Warbler. We do not perceive our site to pollute or affect the Nature reserve and we do not provide any assistance / volunteers to the area.</p>	NPP EMENA Factories	Partial	Information not currently available as we are setting up programmes to record this	45

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
304-2	Significant impacts of activities, products, and services on biodiversity	Nature of significant direct and indirect impacts on biodiversity with reference to one or more of the following: i. Construction or use of manufacturing plants, mines, and transport infrastructure; ii. Pollution (introduction of substances that do not naturally occur in the habitat from point and non-point sources); iii. Introduction of invasive species, pests, and pathogens; iv. Reduction of species; v. Habitat conversion; vi. Changes in ecological processes outside the natural range of variation (such as salinity or changes in groundwater level).	See omission and also see report	<p><b>Impacts on biodiversity:</b></p> <p>i Use of 13 manufacturing sites + extension (VOR, NWW, BUK). See below which measures were taken (304-3)</p> <p>ii. Pollution: the factory water disposal is compliant to legal limits.</p> <p>iv. Reduction of species and habitat conversion:</p> <p>- Conventional Agriculture that the vast majority of our ingredients come from has very large impacts on soil biodiversity, cultivated biodiversity and habitats for wildlife. What we do: we are engaging into Regenerative agriculture for our cereals including agroforestry (see description in another section). We are planning to assess how to include a larger diversity of crops in our recipes.</p> <p>- All our Soya used as ingredient is 94% Zero deforestation. However, we have an indirect impact through our indirect soya use (the one used as feed to the animals that later on become our by-products) because most of it is coming from Brazil and a share of it is high risk according to our NGO partner Proforest (could have contributed to ecosystem conversion like Cerrado). In order to address this risk, Nestlé purchased RTRS credits to cover all the high risk indirect soya starting in 2020.</p>	NPP EMENA	Partial	Information not currently available as we are setting up programmes to record this	—
304-2	Significant impacts of activities, products, and services on biodiversity	Significant direct and indirect positive and negative impacts with reference to the following: i. Species affected; ii. Extent of areas impacted; iii. Duration of impacts; iv. Reversibility or irreversibility of the impacts.	See omission and also see report	<p>i. Species affected: soil biodiversity, biodiversity at farms in our supply base, biodiversity of the natural ecosystems impacted by conversion esp. in BR (Cerrado).</p> <p>ii. All areas used for agriculture to produce our crops.</p> <p>iii. Duration: for 60 years (agricultural transformation to industrial model) and virtually since 2008 for deforestation (internationally defined cut off date in Cerrado).</p> <p>iv. Crops: reversible. (Regenerative agriculture) Biome conversion (Cerrado): irreversible.</p> <p>Regarding factories: Vorsino (Russia). When the factory built their new WWTP, they displaced the river course and conducted it through an underground pipe. (see below mitigation measure that was implemented.)</p>	NPP EMENA and Global Supply Chain	Full	Information not currently available as we are setting up programmes to record this	—
304-3	Habitats protected or restored	The reporting organisation shall report the following information:  a. Size and location of all habitat areas protected or restored, and whether the success of the restoration measure was or is approved by independent external professionals.	See omission and also see report	<p>-Montfort factory restored a specific area along river La Risle : maintenance of green spaces (with specific conditions).</p> <p>-Sudbury factory did some work with a local school (Wells Hall Primary School) where they helped them to convert a small area of rough land into a Butterfly Meadow in 2015.</p> <p>- Veauche factory (France) only cuts grass in the meadow twice a year, no more pest baiting along fences.</p> <p>- Vorsino (Russia). When the factory built their new WWTP, they displaced the river course and conducted it through an underground pipe. Following legislation requirements, as a compensation for this impact, the factory bought some fish (sterlet / whitebait) and put them into the river with environmental agency. The Environment agency controlled it and confirmed that it was done correctly.</p>	NPP EMENA Factories	Partial	Information not currently available as we are setting up programmes to record this	45



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
304-3	Habitats protected or restored	b. Whether partnerships exist with third parties to protect or restore habitat areas distinct from where the organisation has overseen and implemented restoration or protection measures.	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	
304-3	Habitats protected or restored	c. Status of each area based on its condition at the close of the reporting period.	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	
304-3	Habitats protected or restored	d. Standards, methodologies, and assumptions used.	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	Total number of IUCN Red List species and national conservation list species with habitats in areas affected by the operations of the organisation, by level of extinction risk:	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	i. Critically endangered	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	—
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	ii. Endangered	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	—
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	iii. Vulnerable	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	—
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	iv. Near threatened	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	v. Least concern	See omission	Not disclosed	NPP EMENA operations	Not disclosed	Information not currently available as we are setting up programmes to record this	—
DMA	<b>EMISSIONS</b>	* 103-1 Explanation of the material topic and its Boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information -see report	<p>As part of the Nestlé family we share the purpose of 'stewarding resources for future generations'. This includes Nestlé's 2030 ambition to strive for zero environmental impact in our operations. We also know from stakeholders that reducing our environmental outputs is one of their most important concerns.</p> <p>To grow sustainably we must use the planet's resources wisely as well as use our global presence to help others make a positive difference. In line with our commitments and objectives, we are working to reduce emissions across the value chain by operating more efficiently and using more sustainably managed and renewable resources to act on climate change. We have a focus on reducing the use of plastics and making sure the plastics we do use are recyclable or reusable. We are also striving to create less waste, preserving our natural habitats and encouraging consumers to play their part.</p> <p>Purina's approach to managing environmental sustainability operates within the Nestlé framework for Sustainability and Creating Shared Value (CSV)<sup>22</sup>. This includes specific policies on limiting greenhouse gases. This is partly achieved through knowledge-building, internal sharing of good practice and partnerships with external organisations. As part of Nestlé we are committed to moving towards 100% renewable energy (as part of the RE100 initiative). We aim to reduce energy consumption and, in the longer run where possible, to move to fuels with lower emissions. For further details relating to Nestlé's approach to climate change: <a href="https://www.nestle.com/csv/global-initiatives/zero-environmental-impact">https://www.nestle.com/csv/global-initiatives/zero-environmental-impact</a>.</p> <p>All manufacturing sites conform to ISO 14001 and are aware of the need to protect biodiversity. For example, one of our factories, based in Sudbury (UK), is within 10 km of an ecologically sensitive site. For further details relating to Nestlé's approach to biodiversity: <a href="https://www.nestle.com/media/pressreleases/allpressreleases/nestle-climate-change-commitment-zero-net-emissions-2050">https://www.nestle.com/media/pressreleases/allpressreleases/nestle-climate-change-commitment-zero-net-emissions-2050</a> <a href="https://www.nestle.com/media/news/nestle-joins-one-planet-business-biodiversity-coalition">https://www.nestle.com/media/news/nestle-joins-one-planet-business-biodiversity-coalition</a></p> <p>Scope 3 protocol not yet released.</p>	NPP EMENA factories			45

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
305-1	Direct (Scope 1) GHG emissions	Gross <b>direct (Scope 1)</b> GHG emissions in metric tons of <b>CO<sub>2</sub> equivalent</b> .	No additional information -see report	The Total Direct CO2 Emissions in 2020 was <b>144,356 tCO<sub>2</sub>e</b> . Data extracted from Nestlé Reporting tool SHE-PM.	NPP EMENA	Full		45
305-1	Direct (Scope 1) GHG emissions	Gases included in the calculation; whether CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , or all.	No additional information -see report	The gas included in the calculation is CO <sub>2</sub> .	NPP EMENA factories	Full		45
305-1	Direct (Scope 1) GHG emissions	<b>Biogenic CO<sub>2</sub> emissions</b> in metric tons of CO <sub>2</sub> equivalent.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Partial		45
305-1	Direct (Scope 1) GHG emissions	Base year for the calculation, if applicable, including: i. the rationale for choosing it; ii. emissions in the base year; iii. the context for any significant changes in emissions that triggered recalculations of base year emissions.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI. <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> Page 6	NPP EMENA factories	Full		—
305-1	Direct (Scope 1) GHG emissions	<b>Source of the emission factors and the global warming potential (GWP) rates used, or a reference to the GWP source.</b>	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-1	Direct (Scope 1) GHG emissions	Consolidation approach for emissions; whether equity share, financial control, or operational control.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-1	Direct (Scope 1) GHG emissions	Standards, methodologies, assumptions, and/or calculation tools used.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-2	Energy indirect (Scope 2) GHG emissions	Gross location-based <b>energy indirect (Scope 2)</b> GHG emissions in metric tons of <b>CO<sub>2</sub> equivalent</b>	No additional information -see report	The Total Indirect Scope 2 CO2 Emissions in 2020 was <b>5,713 tCO<sub>2</sub>e</b> . (Data extracted from Nestlé reporting tool SHE-PM).	NPP EMENA factories	Full		45
305-2	Energy indirect (Scope 2) GHG emissions	If applicable, gross market-based energy indirect (Scope 2) GHG emissions in metric tons of CO <sub>2</sub> equivalent.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI. <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> Page 6	NPP EMENA factories	Full		—
305-2	Energy indirect (Scope 2) GHG emissions	If available, the gases included in the calculation; whether CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , or all.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
305-2	Energy indirect (Scope 2) GHG emissions	<b>Base year</b> for the calculation, if applicable, including: i. the rationale for choosing it; ii. emissions in the base year; iii. the context for any significant changes in emissions that triggered recalculations of base year emissions.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-2	Energy indirect (Scope 2) GHG emissions	Source of the emission factors and the <b>global warming potential (GWP)</b> rates used, or a reference to the GWP source.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-2	Energy indirect (Scope 2) GHG emissions	Consolidation approach for emissions; whether equity share, financial control, or operational control.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-2	Energy indirect (Scope 2) GHG emissions	Standards, methodologies, assumptions, and/or calculation tools used.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-3	Other indirect (Scope 3) GHG emissions	Gross other <b>indirect (Scope 3) GHG emissions</b> in metric tons of CO <sub>2</sub> equivalent.	See omission	Not disclosed	N/D	Not disclosed	The information is currently unavailable as the scope 3 plan is being developed as part of the NET Zero commitment.	
305-3	Other indirect (Scope 3) GHG emissions	If available, the gases included in the calculation; whether CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , or all.	See omission	Not disclosed	Full value chain	Not disclosed	The information is currently unavailable as the scope 3 plan is being developed as part of the NET Zero commitment.	
305-3	Other indirect (Scope 3) GHG emissions	Biogenic CO <sub>2</sub> emissions in metric tons of CO <sub>2</sub> equivalent.	See omission	Not disclosed	Full value chain	Not disclosed	The information is currently unavailable as the scope 3 plan is being developed as part of the NET Zero commitment.	
305-3	Other indirect (Scope 3) GHG emissions	Other indirect (Scope 3) GHG emissions categories and activities included in the calculation.	See omission	Not disclosed	Full value chain	Not disclosed	The information is currently unavailable	
305-3	Other indirect (Scope 3) GHG emissions	<b>Base year</b> for the calculation, if applicable, including: i. the rationale for choosing it; ii. emissions in the base year; iii. the context for any significant changes in emissions that triggered recalculations of base year emissions.	See omission	Not disclosed	Full value chain	Not disclosed	The information is currently unavailable	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
305-3	Other indirect (Scope 3) GHG emissions	Source of the emission factors and the <b>global warming potential (GWP)</b> rates used, or a reference to the GWP source.	See omission	Not disclosed	Full value chain	Not disclosed	The information is currently unavailable	
305-3	Other indirect (Scope 3) GHG emissions	Standards, methodologies, assumptions, and/or calculation tools used.	See omission	Not disclosed	Full value chain	Not disclosed	The information is currently unavailable	
305-4	GHG emissions intensity	GHG emissions intensity ratio for the organisation.	No additional information -see report	The Total direct and indirect CO <sub>2</sub> emissions (incl. Non-biomass + Refrigerants) in 2020 was 150,312 tCO <sub>2</sub> e (Data extracted from SHE-PM).  The emissions intensity (kg CO <sub>2</sub> e per tonne production) in 2020 was 82.3 kg / tonne (Total Direct and indirect CO <sub>2</sub> emission / production volume x1000).	NPP EMENA factories	Full		45
305-4	GHG emissions intensity	Organisation-specific metric (the denominator) chosen to calculate the ratio.	No additional information -see report	Intensity measured as Kg CO <sub>2</sub> e per tonne production.	NPP EMENA factories	Full		45
305-4	GHG emissions intensity	Types of GHG emissions included in the intensity ratio; whether direct (Scope 1), energy indirect (Scope 2), and/or other indirect (Scope 3).	No additional information -see report	Total direct and scope 2 indirect CO <sub>2</sub> emissions (incl. Non-biomass + Refrigerants)	NPP EMENA factories	Full		45
305-4	GHG emissions intensity	Gases included in the calculation; whether CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , or all.	No additional information -see report	Total direct and indirect scope 2 CO <sub>2</sub> emissions (incl. Non-biomass + Refrigerants) Figures Nestlé group protocol aligned with GRI but does not include gases other than CO <sub>2</sub> .	NPP EMENA factories	Full		—
305-5	Reduction of GHG emissions	GHG emissions reduced as a direct result of reduction initiatives, in metric tons of CO <sub>2</sub> equivalent.	No additional information -see report	In 2020, The GHG emissions reduced by 18,667 tonnes CO <sub>2</sub> equivalent. The calculation is done automatically by Nestlé Reporting tool SHE-PM.	NPP EMENA factories	Full		45
305-5	Reduction of GHG emissions	Gases included in the calculation; whether CO <sub>2</sub> , CH <sub>4</sub> , N <sub>2</sub> O, HFCs, PFCs, SF <sub>6</sub> , NF <sub>3</sub> , or all.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI. <a href="https://www.Nestle.com/sites/default/files/2020-01/Nestlé-answers-cdp-climate-2019.pdf">https://www.Nestle.com/sites/default/files/2020-01/Nestlé-answers-cdp-climate-2019.pdf</a>	NPP EMENA factories	Full		—
305-5	Reduction of GHG emissions	Base year or baseline, including the rationale for choosing it.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-5	Reduction of GHG emissions	Scopes in which reductions took place; whether direct (Scope 1), energy indirect (Scope 2), and/or other indirect (Scope 3).	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		
305-5	Reduction of GHG emissions	Standards, methodologies, assumptions, and/or calculation tools used.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
305-6	Emissions of ozone-depleting substances (ODS)	Production, imports, and exports of ODS in metric tons of CFC-11 (trichloro fluoromethane) equivalent.	No additional information -see report	The ozone depleting emissions in 2020 were = 0 tonnes of R-11e. Data extracted from Nestlé Reporting tool SHE-PM.	NPP EMENA factories	Full		—
305-6	Emissions of ozone-depleting substances (ODS)	Substances included in the calculation.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-6	Emissions of ozone-depleting substances (ODS)	Source of the emission factors used.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-6	Emissions of ozone-depleting substances (ODS)	Standards, methodologies, assumptions, and/or calculation tools used.	No additional information -see report	Figures based on Nestlé Group protocols which are aligned with the GRI.	NPP EMENA factories	Full		—
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	<b>Significant air emissions, in kilograms or multiples, for each of the following:</b>						
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	i. NOX	No additional information -see report	The Direct NOx Emissions in 2020 was <b>231,529 Kg</b> . Data extracted from Nestlé Reporting tool SHE-PM.	NPP EMENA factories	Full		45
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	ii. SOX	No additional information -see report	The Direct Sox Emissions in 2020 was <b>1,065Kg</b> . Data extracted from Nestlé Reporting tool SHE-PM.	NPP EMENA factories	Full		45
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	iii. Persistent organic pollutants (POP).	See omission	Not disclosed	NPP EMENA factories	Not disclosed	The factories produce very low levels and therefore this is not monitored	—
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	iv. Volatile organic compounds (VOC).	See omission	Not disclosed	NPP EMENA factories	Not disclosed	The factories produce very low levels and therefore this is not monitored	—
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	vi. Particulate matter (PM).	See omission	Not disclosed	NPP EMENA factories	Not disclosed	The factories produce very low levels and therefore this is not monitored	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	vii. Other standard categories of air emissions identified in relevant regulations.	See omission	Not disclosed	NPP EMENA factories	Not disclosed	The factories produce very low levels and therefore this is not monitored	—
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	Source of the emission factors used.	See omission	Not disclosed	NPP EMENA factories	Not disclosed	The factories produce very low levels and therefore this is not monitored	—
305-7	Nitrogen oxides (NOX), sulphur oxides (SOX), and other significant air emissions	Standards, methodologies, assumptions, and/or calculation tools used.	See omission	Not disclosed	NPP EMENA factories	Not disclosed	The factories produce very low levels and therefore this is not monitored	—
DMA	<b>WASTE</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>As part of the Nestlé family we share the purpose of 'stewarding resources for future generations'.</p> <p>This includes Nestlé's 2030 ambition to strive for zero environmental impact in our operations. We also know from stakeholders that reducing our environmental outputs is one of their most important concerns.</p> <p>We measure and manage waste carefully and have plans for reduction targets and progressively introduce recyclable packaging.</p> <p>We record our environmental performance which is regularly reviewed by our leadership. Purina sites report on a monthly basis the category and quantity of waste they generate. The sites report on a monthly basis the category and quantity of waste generated by the site via Nestlé Reporting tool SHE-PM. See Nestle Annual CSV Report: <a href="https://www.nestle.com/csv/performance">https://www.nestle.com/csv/performance</a>. See page 6 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a></p> <p>As part of Nestlé requirements, third parties are audited on a yearly basis to ensure that contractors are managing waste according to the contract and legal requirements. The sites report on a monthly basis the category and quantity of waste generated by the site via Nestlé Reporting standard SHE-PM. <a href="https://www.nestle.com/asset-library/documents/creating-shared-value/consolidated-nestle-environmental-performance-indicators-2018.xls">https://www.nestle.com/asset-library/documents/creating-shared-value/consolidated-nestle-environmental-performance-indicators-2018.xls</a></p>	NPP EMENA			45
306-1	Waste generation and significant waste-related impacts	For the organisation's significant actual and potential waste-related impacts, a description of:  i. the inputs, activities, and outputs that lead or could lead to these impacts;	No additional information - see report	Waste arises from manufacturing of pet foods from by-products of the human food chain. Purina has set a target of zero waste for disposal from all sites by 2020. In 2020 there were 9 tons of hazardous waste sent for disposal by law.	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
306-1	Waste generation and significant waste-related impacts	ii. whether these impacts relate to waste generated in the organisation's own activities or to waste generated upstream or downstream in its value chain.	No additional information -see report	Relate to the organisations own activities	NPP EMENA factories	Full		45
306-2	Management of significant waste-related impacts	The reporting organisation shall report the following information: a. Actions, including circularity measures, taken to prevent waste generation in the organisation's own activities and upstream and downstream in its value chain, and to manage significant impacts from waste generated.	No additional information -see report	<p>The sites report on a monthly basis the category and quantity of waste generated by the site via SHE-PM.</p> <p>Waste is sorted into the following categories and treated accordingly:</p> <ul style="list-style-type: none"> <li>* Waste reused, recycled, recovery = <b>97,904 t</b></li> <li>* Waste for reuse = 3,262 t</li> <li>* Waste for recycling = 25,626 t</li> <li>* Waste for composting = 5,182 t</li> <li>* Waste for energy recovery = 8,704 t</li> <li>* Waste other recovery = 27,280 t</li> <li>* Waste for anaerobic Digestion = 24,883 t</li> </ul> <p>The factories sort waste in the following categorised and treat accordingly:</p> <ul style="list-style-type: none"> <li>* Waste for disposal = 604</li> <li>* Landfill = 0</li> </ul>	NPP EMENA factories	Full		45
306-2	Management of significant waste-related impacts	b. If the waste generated by the organisation in its own activities is managed by a third party, a description of the processes used to determine whether the third party manages the waste in line with contractual or legislative obligations.	No additional information -see report	<p>As part of Nestlé requirements third parties are audited on a yearly basis to ensure contractors are managing waste according to contractual and legal requirements.</p> <p><a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-cnepi-definitions.xlsx</a> page 75 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a></p>	NPP EMENA factories	Full		—
306-2	Management of significant waste-related impacts	c. The processes used to collect and monitor waste-related data.	No additional information -see report	The sites report on a monthly basis the category and quantity of waste generated by the site via Nestlé reporting standard SHE-PM.	NPP EMENA factories	Full		—



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data			Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
306-3	Waste generated	The reporting organisation shall report the following information: a. Total weight of waste generated in metric tons, and a breakdown of this total by composition of the waste.	No additional information -see report		2018 (tonnes eCO <sub>2</sub> )	2020 (tonnes eCO <sub>2</sub> )	NPP EMENA factories	Full	45	
				Total weight of waste	96,296.46	98,508				
				Non-hazardous	96,003.67	98,409				
				Hazardous	292.79	99				
				Waste reused, recycled, composted or recovered	95,692.75	97,904				
				Waste for disposal	603.7	604				
306-3	Waste generated	b. Contextual information necessary to understand the data and how the data has been compiled.	No additional information -see report	The data are reported on a monthly basis by the factory through Nestlé Reporting tool SHE-PM.			NPP EMENA factories	Full	—	
306-4	Waste diverted from disposal	The reporting organisation shall report the following information:  a. Total weight of waste diverted from disposal in metric tons, and a breakdown of this total by composition of the waste.	No additional information -see report	** Waste for reuse = 3,300 t Waste for recycling = 25,940 t Waste for composting = 7,051 t Waste for energy recovery = 9,367 t Waste other recovery = 27,264 t Waste for anaerobic digestion = 24,883 t			NPP EMENA factories	Full	45	
306-4	Waste diverted from disposal	b. Total weight of hazardous waste diverted from disposal in metric tons, and a breakdown of this total by the following recovery operations:	No additional information -see report	The total weight of hazardous weight is 99 tonnes.			NPP EMENA		45	
306-4	Waste diverted from disposal	i. Preparation for reuse;	No additional information -see report	Hazardous waste has to be disposed by law.			NPP EMENA		45	
306-4	Waste diverted from disposal	ii. Recycling;	No additional information -see report	In 2020, the waste for recycling: Hazardous Waste = 46 t Hazardous waste recycling = 46 t Hazardous waste incineration with energy recovery = 42 t Hazardous waste incineration without energy recovery = 3 t  Other recovery process = 1.1 t			NPP EMENA		45	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
306-4	Waste diverted from disposal	iii. Other recovery operations.	No additional information -see report	Other recovery process = 1.1 t	NPP EMENA	Full		45
306-4	Waste diverted from disposal	c. Total weight of non-hazardous waste diverted from disposal in metric tons, and a breakdown of this total by the following recovery operations:	No additional information -see report	Non-Hazardous waste that is reused, recycled, recovery = 95,166t	NPP EMENA	Full		45
306-4	Waste diverted from disposal	i. Preparation for reuse;	No additional information -see report	3,261 t	NPP EMENA	Full		45
306-4	Waste diverted from disposal	ii. Recycling;	No additional information -see report	25,580 t	NPP EMENA	Full		45
306-4	Waste diverted from disposal	iii. Other recovery operations.	No additional information -see report	Anaerobic digestion 24,883 t Composting 5,181 t Direct Fuel Substitution 318t Incineration with energy recovery 8 661t Other Recovery Process 27,278 t	NPP EMENA	Full		45
306-4	Waste diverted from disposal	d. For each recovery operation listed in Disclosures 306-4-b and 306-4-c, a breakdown of the total weight in metric tons of hazardous waste and of non-hazardous waste diverted from disposal:  i onsite;  ii offsite.	No additional information -see report	There is no on site storage. See page 75 . <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> . Nestlé does not transport or treat any waste	NPP EMENA	Full		—
306-4	Waste diverted from disposal	e. Contextual information necessary to understand the data and how the data has been compiled	No additional information -see report	The data are reported on a monthly basis by the factory in the Nestlé reporting tool (SHE-PM). The amounts are provided by internal weight and supplier measure.	NPP EMENA factories	Full		
306-5	Waste directed to disposal	The reporting organisation shall report the following information:  a. Total weight of waste directed to disposal in metric tons, and a breakdown of this total by composition of the waste.	No additional information -see report	See above for the breakdown	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	b. Total weight of hazardous waste directed to disposal in metric tons, and a breakdown of this total by the following disposal operations:	No additional information -see report	See above for the breakdown	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	i. Incineration (with energy recovery);	No additional information -see report	Based on the above breakdown: *Hazardous waste incineration with energy recovery = 42 t	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
306-5	Waste directed to disposal	ii. Incineration (without energy recovery);	No additional information -see report	Based on the above breakdown: *Hazardous waste incineration without energy recovery = 3 t	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	iii. Landfilling;	No additional information -see report	Based on the above breakdown: Landfill = 6 t	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	iv. Other disposal operations.	No additional information -see report	Not applicable	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	c. Total weight of non-hazardous waste directed to disposal in metric tons, and a breakdown of this total by the following disposal operations:	No additional information -see report	95,165 t	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	i. Incineration (with energy recovery);	No additional information -see report	8,661 t	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	ii. Incineration (without energy recovery);	No additional information -see report	Zero	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	iii. Landfilling;	No additional information -see report	Zero	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	iv. Other disposal operations.	No additional information -see report	Zero	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	d. For each disposal operation listed in Disclosures 306-5-b and 306-5-c, a breakdown of the total weight in metric tons of hazardous waste and of non-hazardous waste directed to disposal:  i. onsite;  ii. offsite.	No additional information -see report	There is no on site storage.	NPP EMENA factories	Full		—
306-5	Waste directed to disposal	e. Contextual information necessary to understand the data and how the data has been compiled.	No additional information -see report	All figures are reported by factories and entered into the Nestlé Reporting tool (SHE-PM).	NPP EMENA factories	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>SUPPLIER ENVIRONMENTAL ASSESSMENT</b>	*103-1 Explanation of the material topic and its Boundary *103-2 The management approach and its components *103-3 Evaluation of the management approach	No additional information - see report	<p>As part of Nestlé - 100% of new suppliers are assessed as meeting the requirements of the Nestlé Responsible Sourcing Standard as a condition of their selection. The Nestlé Responsible Sourcing Standard includes environmental criteria. See page 77 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> <a href="https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/suppliers/nestle-responsible-sourcing-standard-english.pdf">https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/suppliers/nestle-responsible-sourcing-standard-english.pdf</a></p> <p>We carry out assessments across our Tier 1 suppliers to check they are implementing our Nestlé Responsible Sourcing Standard. The audits are undertaken by a selected list of independent audit firms and cover Human Rights, Health &amp; Safety, Environmental Sustainability and Business Integrity.</p> <p>We moved from a target based system to a compliance based system. Until 2019, we measured percentage of fully compliant suppliers in scope (with spend above 30KCHF). From 2020, all in scope suppliers (threshold changes to spend above 500KCHF) must be compliant otherwise we will stop sourcing. The term compliant changes from "audit completed and all corrective actions implemented" to "audit completed within 1 year of first delivery / corrective actions implemented within 2 years of audit date".</p> <p>What we could say is "From 2020 we have changed to a compliance based system for our responsible sourcing audit process for both direct raw materials and direct packaging suppliers. 100% of our in scope suppliers must be either compliant or in the process of their first audit or their renewal audit".</p>	NPP EMENA and Global supply chain	Full		38
308-1	New suppliers that were screened using environmental criteria	Percentage of new suppliers that were screened using environmental criteria.	No additional information -see report	100%	NPPE EMENA and Global Supply Chain	Full		41
308-2	Negative environmental impacts in the supply chain and actions taken	Number of suppliers assessed for environmental impacts.	See omission	Not disclosed	Global supply chain	Not disclosed	NPP EMENA is part of the Nestlé global supply chain so NPPE specific figures are not calculated	—
308-2	Negative environmental impacts in the supply chain and actions taken	Number of suppliers identified as having significant actual and potential negative environmental impacts.	See omission	Not disclosed	Global supply chain	Not disclosed	NPP EMENA is part of the Nestlé global supply chain so NPPE specific figures are not calculated	—
308-2	Negative environmental impacts in the supply chain and actions taken	Significant actual and potential negative environmental impacts identified in the supply chain.	See omission	Not disclosed	Global supply chain	Not disclosed	NPP EMENA is part of the Nestlé global supply chain so NPPE specific figures are not calculated	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
308-2	Negative environmental impacts in the supply chain and actions taken	Percentage of suppliers identified as having significant actual and potential negative environmental impacts with which improvements were agreed upon as a result of assessment.	See omission	Not disclosed	Global supply chain	Not disclosed	NPP EMENA is part of the Nestlé global supply chain so NPPE specific figures are not calculated	—
308-2	Negative environmental impacts in the supply chain and actions taken	Percentage of suppliers identified as having significant actual and potential negative environmental impacts with which relationships were terminated as a result of assessment, and why.	See omission	Not disclosed	NPP EMENA	Not disclosed	NPP EMENA is part of the Nestlé global supply chain so NPPE specific figures are not calculated	—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>OCCUPATIONAL HEALTH AND SAFETY</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>See page 80. <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>  <a href="https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces">https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces</a></p> <p><a href="https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/about_us/policy-on-safety-and-health-at-work.pdf">https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/about_us/policy-on-safety-and-health-at-work.pdf</a></p> <p><a href="https://www.nestle.com/csv/impact/respecting-human-rights/ethical-conduct">https://www.nestle.com/csv/impact/respecting-human-rights/ethical-conduct</a></p> <p>The boundary for HSE (Health, Safety and Environment) encompasses all activities taking place at the 13 Purina factories that are controlled and managed by Nestlé. This includes warehouses on the same factory site (Nestlé, Temporary and Contractor Employees and Visitors / Public on site). The sites are covered by either OHSAS 18001 or ISO 45001 certification. [GRI 403-1, GRI 403-5]</p> <p>A process of risk assessment is implemented in all Purina sites according to Nestlé Guideline 18.045 - Safety &amp; Health Risk Assessment.</p> <p>The process follows the following steps:</p> <ol style="list-style-type: none"> <li>1. identify the hazard</li> <li>2. identify the people who might be harmed and how</li> <li>3. the risk is evaluated (through the probability and severity of the risks)</li> <li>4. the risk is recorded</li> <li>5. periodic review of the risk assessment.</li> </ol> <p>If the level of risk is evaluated as high or medium, the following hierarchy of measures is taken into consideration to eliminate or reduce the risk to an acceptable level:</p> <ul style="list-style-type: none"> <li>- eliminate</li> <li>- substitute</li> <li>- technical measure</li> <li>- organisational measure</li> <li>- personal protection. [GRI 403-2]</li> </ul> <p>The assessment may be generic (overall risk assessment approach), specific (for permit to work associated with high hazard tasks) or dynamic (when there are unusual activities or a change in the environment).</p> <p>All employees receive basic Safety and Health training during their induction process. For contractors, a specific risk prediction is carried out including the identification of high hazard tasks. For such tasks, a Specific Permit to Work is established.</p>	NPP EMENA			49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-1	Occupational Health and Safety management system	The reporting organisation shall report the following information for employees and for workers who are not employees but whose work and/or workplace is controlled by the organisation: a. A statement of whether an occupational health and safety management system has been implemented, including whether:  i. the system has been implemented because of legal requirements and, if so, a list of the requirements;  ii. the system has been implemented based on recognised risk management and/or management system standards/guidelines and, if so, a list of the standards/guidelines.	No additional information -see report	All NPPE is covered by a certification OHSAS 18001 or ISO 45001.	NPP EMENA	Full		49
403-1	Occupational Health and Safety management system	b. A description of the scope of workers, activities, and workplaces covered by the occupational health and safety management system, and an explanation of whether and, if so, why any workers, activities, or workplaces are not covered.	No additional information -see report	The certification covers all activities that take place in the NPPE premises. This includes production, maintenance, visitors, non NPPE workers - onsite responsibility is NPPE.	NPP EMENA	Full		49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-2	Hazard identification, risk assessment, and incident investigation	The reporting organisation shall report the following information for employees and for workers who are not employees but whose work and/or workplace is controlled by the organisation: a. A description of the processes used to identify work-related hazards and assess risks on a routine and non-routine basis, and to apply the hierarchy of controls in order to eliminate hazards and minimize risks, including: i. how the organisation ensures the quality of these processes, including the competency of persons who carry them out; ii. how the results of these processes are used to evaluate and continually improve the occupational health and safety management system.	No additional information -see report	A process of risk assessment is implemented in all NPP EMENA sites according to Nestlé Guideline 18.045 - Safety & Health Risk Assessment. The process follow the following steps: 1. identify the Hazard 2. identify the people who might be harmed and how 3. the risk is evaluated (through the probability and severity of the risks) 4. the risk are recorded 5. periodic review of the risk assessment.  If the level of risk is evaluated as high, medium risk the following Hierarchy of measure are taken into consideration to eliminate or reduce the risk to an acceptable level:  - eliminate - substitution - technical measure - organisational measure - personal protection.  The assessment can be generic risk assessments (overall risk assessment approach), specific risk assessments (for permit to work associated with high hazard tasks) and Dynamic Risk assessment when there are unusual activities or there is a change in the environment.	NPP EMENA	Full		—
403-2	Hazard identification, risk assessment, and incident investigation	b. A description of the processes for workers to report work-related hazards and hazardous situations, and an explanation of how workers are protected against reprisals.	No additional information -see report	The workers get several possibilities to report incidents: - they can escalate the issue to their line manager - they can speak-up during operational review - they have also the possibility to report via digital tool which are under deployment - they are encouraged to STOP and THINK , BEFORE acting, by performing Dynamic Risk Assessments (DRA) prior to any task - they are encouraged to STOP any activity that puts at risk their own and their colleagues health and Safety - employees are encouraged to speak up with the local management in view of dangerous situations and have the possibility to use an anonymous reporting channel ("reporting compliance violations") on intranet front page, connected to Corporate Nestlé Management, in case of not being able to solve.	NPP EMENA	Full		—
403-2	Hazard identification, risk assessment, and incident investigation	c. A description of the policies and processes for workers to remove themselves from work situations that they believe could cause injury or ill health, and an explanation of how workers are protected against reprisals.	No additional information -see report	There is strong commitment from Nestlé policy on Safety through Caring leadership and safety by choice, by designed, by compliance and put safety before production.  The Nestlé Policy (Po 18.000) on Safety and Health at work empowers employees to put a task on hold if they judge that safety is not adequate, until a competent person takes appropriate risk control measures.	NPP EMENA	Full		—



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-2	Hazard identification, risk assessment, and incident investigation	d. A description of the processes used to investigate work-related incidents, including the processes to identify hazards and assess risks relating to the incidents, to determine corrective actions using the hierarchy of controls, and to determine improvements needed in the occupational health and safety management system.	No additional information -see report	<p>The investigations process is a structured approach, following the Corporate Standard St 18056-02 to analyse incident info and extract learnings. The first step is a go and see process to gather elements and then a think do process is performed mainly through ISHIKAWA and 5WHY approach. The process used is the one used for all unplanned events or incidents. The process of investigation is not only led by the Safety and Health function. The incident investigation is performed for all injuries but also near misses and high potential severity event. The report of this investigation integrates:</p> <ul style="list-style-type: none"> <li>- a summary of the incident</li> <li>- information about injury / illness</li> <li>- the root cause including technical, behavioural and leadership root causes</li> <li>- immediate corrective actions and long terms actions</li> <li>- area of Safety Leadership Basic Behaviour to improve</li> <li>- support materials.</li> </ul>	NPP EMENA	Full		—
403-3	Occupational health services	<p>The reporting organisation shall report the following information for employees and for workers who are not employees but whose work and/or workplace is controlled by the organisation:</p> <p>a. A description of the occupational health services' functions that contribute to the identification and elimination of hazards and minimization of risks, and an explanation of how the organisation ensures the quality of these services and facilitates workers' access to them.</p>	No additional information -see report	<p>Following the Nestlé policy and standard we always provide formal NPP EMENA induction training BEFORE anyone is allowed to access the NPPE site and perform any task.</p> <p>We ensure quality of these services through regular (min annual) feedback to Contractor companies on their Safety Performance on NPPE site, and on Safety Health priorities for them to continue working on a given NPPE site (as per the Nestlé contractor management standard). 100% of employees and contractors are covered by the Nestlé system. This is part of the OHSAS 18001 certification and includes internal audit as part of it.</p> <p>See page 81 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>  Workplace health and safety <a href="https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces">https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces</a></p>	NPP EMENA	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-4	Worker participation, consultation, and communication on occupational health and safety	The reporting organisation shall report the following information for employees and for workers who are not employees but whose work and/or workplace is controlled by the organisation: a. A description of the processes for worker participation and consultation in the development, implementation, and evaluation of the occupational health and safety management system, and for providing access to and communicating relevant information on occupational health and safety to workers.	No additional information -see report	Following the Nestlé policy and standard, any employee who works on a NPPE managed site is invited to contribute to improvement of the Safety and Health of the workplace. For that, they receive an induction process including the basic Safety and Health requirement. They are invited to report any incident or raise any questions to their site contact point. The elements are discussed during reviews.	NPP EMENA	Full		—
403-4	Worker participation, consultation, and communication on occupational health and safety	b. Where formal joint management-worker health and safety committees exist, a description of their responsibilities, meeting frequency, decision-making authority, and whether and, if so, why any workers are not represented by these committees.	No additional information -see report	These elements are aligned with legal requirements and managed by each site and based on the ISO 45001 which is under deployment, a process will be formalised.	NPP EMENA	Full		—
403-5	Worker training on occupational health and safety	The reporting organisation shall report the following information for employees and for workers who are not employees but whose work and/or workplace is controlled by the organisation: a. A description of any occupational health and safety training provided to workers, including generic training as well as training on specific work-related hazards, hazardous activities, or hazardous situations.	No additional information -see report	Following Nestlé guidelines Gu-18.045-01 See page 82 - <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> .  We always carry out an overall risk assessment including using the classification system: Sources of Risk Categories – ORA Checklist. In addition, as mentioned above, everyone receives a basic Safety and Health training, and Risk Prediction Tool, during their induction process. For contractors, a specific risk prediction is performed including the identification of high hazard tasks. If high hazard tasks are identified a Specific Permit to Work is established including an evaluation of the competencies. For others, a Dynamic Risk Assessment is performed for unusual tasks, potential hazardous situations.  See also <a href="https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces">https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces</a>	NPP EMENA	Full		49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-6	Promotion of worker health	The reporting organisation shall report the following information for employees and for workers who are not employees but whose work and/or workplace is controlled by the organisation: a. An explanation of how the organisation facilitates workers' access to non-occupational medical and healthcare services, and the scope of access provided.	No additional information -see report	The organisation of access to non-occupational medical and healthcare services is defined by each site according to legal requirements and aligned with Nestlé Standard.	NPP EMENA	Full		49
403-6	Promotion of worker health	b. A description of any voluntary health promotion services and programmes offered to workers to address major non-work-related health risks, including the specific health risks addressed, and how the organisation facilitates workers' access to these services and programmes.	No additional information -see report	<p>NPPE is promoting Health through programmes as "Know Your Number Program" or "Healthy life" training which include work life balance, resilience, food, sleeping advice. The objective is that people follow all the modules. These programmes are shared with and made available to all employees.</p> <p>See page 82 of the appendix: <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a></p> <p>We believe promotion of worker health is integral to an occupational health approach. The Nestlé internal Employee Health Management Standard outlines the basic expectations around the promotion of worker health and case management. Additionally, there are further elements such as health promotion initiatives, medical benefits programmes and the presence of occupational health teams on site. There are clearly defined roles in Employee Health to deliver on these expectations (please refer to response for 403-3).</p> <p>From a survey conducted in 2016, 97% of respondents said there were currently health and wellness programmes or activities being implemented in their market</p> <p><a href="https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces">https://www.nestle.com/csv/impact/employment-diversity/healthy-workplaces</a></p>	NPP EMENA	Full		49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	The reporting organisation shall report the following information: a. A description of the organisation's approach to preventing or mitigating significant negative occupational health and safety impacts that are directly linked to its operations, products or services by its business relationships, and the related hazards and risks.	No additional information -see report	<p>The Nestlé approach is to prevent or mitigate risks that can lead to Safety &amp; Health impacts. All the NPPE employees are covered by OHSAS 18001 certificate or ISO 45001 certificate. All employees receive basic Safety and Health training during their induction process. For contractors, a specific risk prediction is carried out including the identification of high hazard tasks. For such tasks, a Specific Permit to Work is established. [GRI 403-5]</p> <p>We promote health through programmes such as our 'Know Your Numbers' Programme about health risks, or 'Healthy life' training, which includes work-life balance, resilience, food, and advice about sleep. The objective is that people should follow all the modules in these programmes.</p>	NPP EMENA	Full		-
403-8	Workers covered by an occupational Health and Safety management system	The reporting organisation shall report the following information: a. If the organisation has implemented an occupational health and safety management system based on legal requirements and/or recognised standards/ guidelines:	No additional information -see report	<p>The Nestlé approach is to prevent or mitigate risks that can lead to Safety &amp; Health impacts. 100% of NPPE employees are covered by OHSAS 18001 certificate or ISO 45001 certificate. This includes contractors (for any activities on Nestlé premises).</p>	NPP EMENA	Full		—
403-8	Workers covered by an occupational Health and Safety management system	i. the number and percentage of all employees and workers who are not employees but whose work and/or workplace is controlled by the organisation, who are covered by such a system;	No additional information -see report	<p>See Page 82: <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a></p> <p>97% of employees on-site and off-site and contractors are covered by an externally certified occupational health and safety management system. Our Occupational Health and Safety Management System is both internally audited and certified by an external party. It covers everyone working on Nestlé premises (and employees working everywhere).</p> <p>Nestlé calculates the number and percentage of all persons covered by our system, but we do not differentiate between employees and contractors, since they are all under the purview of our Management System.</p> <p>The Nestlé Management System makes it mandatory for site certification according to International Standards (ISO 45001). All sites are required to report their health and safety management system certification status on a quarterly basis.</p> <p>There is an internal, global standardized approach for data capture and processing in compliance with requirements of internal standards. This is aligned with expectations of ISO 45001 and ensures proper compilation of data on workers through the use of the SHE-PM (Safety, Health and Environment-Performance Management).</p>	NPP EMENA	Partial		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-8	Workers covered by an occupational Health and Safety management system	ii. the number and percentage of all employees and workers who are not employees but whose work and/or workplace is controlled by the organisation, who are covered by such a system that has been internally audited;	No additional information -see report	See Page 82: <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>  97% of employees on-site and off-site and contractors are covered by an externally certified occupational health and safety management system. the certification covered all activities that take place in the site premises according to Nestlé standard. This includes 100% of contractors. The percentage of time worked by employees who are not Nestlé employees (contractors) represents 18% of the total number of worked hours (temporary+Permanent and contractors)	NPP EMENA	Partial		—
403-8	Workers covered by an occupational Health and Safety management system	iii. the number and percentage of all employees and workers who are not employees but whose work and/or workplace is controlled by the organisation, who are covered by such a system that has been audited or certified by an external party.	No additional information -see report	See Page 82: <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> 97% of employees on-site and off-site and contractors are covered by an externally certified occupational health and safety management system. This is part of the OHSAS 18001 certification and includes internal audit as part of it.	NPP EMENA	Partial		—
403-8	Workers covered by an occupational Health and Safety management system	b. Whether and, if so, why any workers have been excluded from this disclosure, including the types of worker excluded.	No additional information -see report	No workers are excluded .	NPP EMENA	Full		—
403-8	Workers covered by an occupational Health and Safety management system	c. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.	No additional information -see report	Each site reports the information into Nestlé Reporting tool SHE-PM questionnaire on a quarterly basis.	NPP EMENA	Full		—
403-9	Work-related injuries	<b>For all employees:</b> i. The number and rate of fatalities as a result of work-related injury;	No additional information -see report	There were <b>zero fatalities</b> during 2020.	NPP EMENA	Full		49
403-9	Work-related injuries	ii. The number and rate of high-consequence work-related injuries (excluding fatalities);	No additional information -see report	<b>Zero irreversible injuries</b> in 2020.	NPP EMENA	Full		49
403-9	Work-related injuries	iii. The number and rate of recordable work-related injuries;	No additional information -see report	The Recordable Injury Frequency rate of NPPE in 2020 was <b>RIFR=1,62</b>  *nb of recordable injury / number of worked hours * 1000000. 13 employees	NPP EMENA	Full		49
403-9	Work-related injuries	iv. The main types of work-related injury;	No additional information -see report	The main types of injuries are associated with manual handling operation, hand tools, and with environment (building, flooring and tight workplace).	NPP EMENA	Full		49
403-9	Work-related injuries	v. The number of hours worked.	No additional information -see report	The number of worked hours in 2020 was 16,039,415. This total number of worked hours includes permanent and temporary workers and contractors).	NPP EMENA	Partial		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-9	Work-related injuries	<b>For all workers who are not employees but whose work and/or workplace is controlled by the organisation:</b> i. The number and rate of fatalities as a result of work-related injury;	No additional information -see report	There <b>were zero fatalities during 2020</b> (for contractors and temporary workers).	NPP EMENA	Full		49
403-9	Work-related injuries	ii. The number and rate of high-consequence work-related injuries (excluding fatalities);	No additional information -see report	There were <b>zero irreversible injuries during 2020</b> (for contractors and temporary workers).	NPP EMENA	Full		49
403-9	Work-related injuries	iii. The number and rate of recordable work-related injuries;	No additional information -see report	Recordable injury rate (2020) for Temporary Employees = <b>2.7</b> Recordable injury rate (2020) for Contractor Employees = <b>2.03</b> This related to 6 contractors ; 7 temporary employees	NPP EMENA	Partial		49
403-9	Work-related injuries	iv. The main types of work-related injury;	No additional information -see report	The main types of injuries are associated with manual handling operation, hand tools, and with environment (building, flooring and tight workplace).	NPP EMENA	Full		49
403-9	Work-related injuries	v. The number of hours worked.	No additional information -see report	The number of hours worked in 2020 by temporary and contractor employees is:  <b>- 2,942,626 worked hours for contractors</b> <b>- 1,488,024 worked hours for temporary.</b>	NPP EMENA	Full		—
403-9	Work-related injuries	c. The work-related hazards that pose a risk of high-consequence injury, including: i. how these hazards have been determined; ii. which of these hazards have caused or contributed to high-consequence injuries during the reporting period; iii. actions taken or underway to eliminate these hazards and minimize risks using the hierarchy of controls.	No additional information -see report	The work-related hazards that contribute to high potential severity risk are Material Handling Equipment and Machinery. None of those High Potential Risks have contributed to a high consequences injury (irreversible nor fatality).  For Material Handling equipment, actions are on-going to mitigate the risks identified and for Machinery a review of O access to hazardous element has been relaunched in 2020 through a "cm by cm" initiative to identify and mitigate potential gaps. Hazards are identified through regular inspections using tools such as the ORA check list.	NPP EMENA	Full		—
403-9	Work-related injuries	Any actions taken or underway to eliminate other work-related hazards and minimize risks using the hierarchy of controls.	No additional information -see report	We are committed to employee health and safety and continuously improve our standards, procedures and processes, using the Nestlé Occupational Safety and Health Management System, as certified to BS OHSAS 18001 or ISO 45001.  The NPPE EMENA Roadmap towards better health awareness and Zero Harm (2021-2023) is based on the following key principles. * Everyone engaged: including the emotional connection and 'what is in it for me'. * Key risks managed: including focus on slips, trips and falls and material handling equipment. * 'I take care': including stress and resilience 'healthy lives'. * Management processes: including a systems-standards-structed approach. * Visible felt leadership from our people managers: including top 10 SH related competences and Caring Leadership principles embedded in development plans.	NPP EMENA	Full		49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-9	Work-related injuries	Whether the rates have been calculated based on 200,000 or 1,000,000 hours worked.	No additional information -see report	Per million hours worked	NPP EMENA	Full		—
403-9	Work-related injuries	Whether and, if so, why any workers have been excluded from this disclosure, including the types of worker excluded.	No additional information -see report	The boundary for HSE are all activities taking place on the Nestlé controlled and managed 13 NPPE factories with their respective warehouses on the same factory premise (Nestlé, Temporary and Contractor Employees and Visitors / Public on site).	NPP EMENA	Full		—
403-9	Work-related injuries	Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.	No additional information -see report	The elements are compiled via the Nestlé Reporting Tools and through the elements coming from the Functional Leadership Team Safety and Health Steering Committee.	NPP EMENA	Full		—
403-10	Work-related ill health	The reporting organisation shall report the following information: a. For all employees:	No additional information -see report	See below	NPP EMENA	Full		—
403-10	Work-related ill health	i. The number of fatalities as a result of work-related ill health;	No additional information -see report	Zero	NPP EMENA	Full		—
403-10	Work-related ill health	ii. The number of cases of recordable work-related ill health;	No additional information -see report	<b>35 work related illness incidents</b> in 2020.	NPP EMENA	Full		—
403-10	Work-related ill health	iii. The main types of work-related ill health.	No additional information -see report	The main type of ill health occurred in 2020 was food intoxication related to a one time occurrence in one factory, followed by Musculo Squeletal Disorders (MSD).	NPP EMENA	Full		—
403-10	Work-related ill health	b. For all workers who are not employees but whose work and/or workplace is controlled by the organisation:	No additional information -see report	Zero	NPP EMENA	Full		—
403-10	Work-related ill health	i. The number of fatalities as a result of work-related ill health;	No additional information -see report	Zero	NPP EMENA	Full		—
403-10	Work-related ill health	ii. The number of cases of recordable work-related ill health;	No additional information -see report	Zero	NPP EMENA	Full		—
403-10	Work-related ill health	iii. The main types of work-related ill health.	No additional information -see report	The main type of ill health occurred in 2020 was food intoxication related to a one time occurrence in one factory, followed by Musculo Squeletal Disorders (MSD).	NPP EMENA	Full		—
403-10	Work-related ill health	c. The work-related hazards that pose a risk of ill health, including:	No additional information -see report	Since 2020, Covid is a new concern and ergonomic is still present at lower degrees of severity due to the actions undertaken so far.	NPP EMENA	Full		—
403-10	Work-related ill health	i. how these hazards have been determined;	No additional information -see report	These hazards has been determined through the Safety Management System based on the reporting done by the site in the Nestlé reporting Tool (SHE-PM).	NPP EMENA	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
403-10	Work-related ill health	ii. which of these hazards have caused or contributed to cases of ill health during the reporting period;	No additional information -see report	Risk of repetitive manual handling of heterogenous raw material units (bags, blocks).	NPP EMENA	Full		—
403-10	Work-related ill health	iii. actions taken or underway to eliminate these hazards and minimize risks using the hierarchy of controls.	No additional information -see report	The approach for eliminating or reducing the risk is the same approach as the one used for Safety risks.	NPP EMENA	Full		—
403-10	Work-related ill health	d. Whether and, if so, why any workers have been excluded from this disclosure, including the types of worker excluded.	No additional information -see report	There is no worker excluded from the scope, incl. visitors on a Nestlé managed site.	NPP EMENA	Full		—
403-10	Work-related ill health	e. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.	No additional information -see report	The information is based on information compiled from Nestlé Reporting tool (SHE-PM) and from elements / Standards of the Nestlé Safety and Health Management System.	NPP EMENA	Full		—
DMA	<b>TRAINING AND EDUCATION</b>	* 103-1 Explanation of the material topic and its Boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	Through our Training and Learning Strategy, we ensure that learning goes hand in hand with career development and our 70–20–10 approach (in which 70% of development is on the job, 20% is via feedback and 10% is through courses and reading). Our training is designed to enhance personal performance and to help achieve our business goals. Training programmes are continuously changed and improved to meet business needs. They are delivered by internal and external providers, and online.  Purina operates within the Nestlé Corporate Business Principles and aligns its practices and training with the Nestlé Code of Conduct. <a href="https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/corporate_governance/corporate-business-principles-en.pdf">https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/corporate_governance/corporate-business-principles-en.pdf</a> <a href="https://www.nestle.com/csv/what-is-csv/supporting-our-people">https://www.nestle.com/csv/what-is-csv/supporting-our-people</a> .	Data boundary for employee data covers countries across Nestlé Purina EMENA			49
404-1	Average hours of training per year per employee	Average hours of training that the organisation's employees have undertaken during the reporting period, by: <b>i. gender;</b>	No additional information -see report	<b>Purina training only</b> (excluding global or local training) in 2020 was <b>2,525 hours giving an average per employee of 26 hours</b> , of which 25.9 hours for female employees and 26.1 hours for male employees.  97 EMENA employees participated, of whom 52 were male and 45 female employees.  Such low numbers are caused by the COVID-19 crisis, which didn't let us organise all planned Purina courses in 2020 (Petcare Seminar 125 people).  Our NPPE employees have attended a lot of other training, virtually, locally or globally. Here, it is only our Purina specific courses.	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		49



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
404-1	Average hours of training per year per employee	Average hours of training that the organisation's employees have undertaken during the reporting period, by: <b>ii. employee category.</b>	See omissions	Not disclosed	Data boundary for employee data covers countries across Nestlé Purina EMENA	Not disclosed	The information is currently unavailable due to changed working patterns in line with Local C19 restrictions	—
404-2	Programmes for upgrading employee skills and transition assistance programmes		See omissions	Not disclosed	Data boundary for employee data covers countries across Nestlé Purina EMENA	Not disclosed	The information is currently unavailable due to changed working patterns in line with Local C19 restrictions	—
404-3	Percentage of employees receiving regular performance and career development	% of total <b>employees</b> by gender and by employee category who received a regular performance and career development review during the reporting period <b>- By Gender</b>	No additional information -see report	<b>3,188 employees are part of our Global Performance System</b> , representing 40% of our employees in EMENA (It excludes Blue collars from factories).  Out of 3,188 employees who received a regular performance and career development review during the reporting period there were 52% male and 48% female.	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		49
404-3	Percentage of employees receiving regular performance and career development	% of total <b>employees</b> by gender and by employee category who received a regular performance and career development review during the reporting period <b>- By employment category</b>	No additional information -see report	<b>24% people managers</b> received a regular performance and career development review during the reporting period.  <b>76% non people managers</b> received a regular performance and career development review during the reporting period.	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>DIVERSITY AND EQUAL OPPORTUNITY</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>Purina aims to reach out to diverse talent and embrace the different skills, cultures, ways of thinking and experiences that talent brings. We believe this creates an employment experience that:</p> <ul style="list-style-type: none"> <li>* enhances lives</li> <li>* provides a fulfilling work environment</li> <li>* is people inspired</li> <li>* offers personal and professional growth.</li> </ul> <p>As part of Nestlé we also aim to create workplaces where everyone feels included and able to bring their whole selves to work. Each of our markets has a diversity and inclusion action plan designed to create leadership and environments that provide equal opportunities for everyone to contribute, grow and feel valued. Our global diversity and inclusion efforts are centred on four areas: empowering women; race and ethnicity; gender identity and sexual orientation; and disabilities.</p> <p><a href="https://www.nestle.com/csv/what-is-csv/supporting-our-people">https://www.nestle.com/csv/what-is-csv/supporting-our-people</a></p> <p>Purina abides by Nestlé's internal and external commitment of:  * 30% Women in Corporate Key positions by 2022 (in the case of Purina this is the CdD). This is currently at 33%.  * 40% Women in Senior Leadership positions (Grade A-E) by 2022. This is currently at 29%.</p>	Data boundary for employee data covers countries across Nestlé Purina EMENA			48
405-1	Diversity of governance bodies and employees	Percentage of individuals within the <b>organisation's governance</b> bodies in each of the following diversity categories	No additional information -see report	See below	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		48
405-1	Diversity of governance bodies and employees	i. Gender;	No additional information -see report	<b>12 in total:</b> 4 are women, 8 are men. 33% are women and 67% are men.	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		48
405-1	Diversity of governance bodies and employees	ii. Age group: under 30 years old, 30-50 years old, over 50 years old	No additional information -see report	<p>92% of all members are over the age of 50. 8% are between 30 and 50 years old.</p> <p><b>OVER 50</b>  Kerstin Schmeiduch  David Anderson  Fabio Degli Esposti  Lopez Stefano  Anna Quaranta  Bernard Meunier  Rafael Lopez  Isabelle Taillandier  Hubert Wieser  Giorgio Vesprini  Calum Macrae</p> <p><b>Under 50</b>  Marie-Thérèse Burkart-Arnoso</p>	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		48

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative																								
405-1	Diversity of governance bodies and employees	iii. Other indicators of diversity where relevant (such as minority or vulnerable groups).	See omissions	Not disclosed	Data boundary for employee data covers countries across Nestlé Purina EMENA	Not disclosed	See page 85 Nestle report: The information is currently unavailable. The information is subject to specific confidentiality constraints.  This information is not currently collected. Employees are not categorized by minority group due to differing privacy concerns in our markets.																									
405-1	Diversity of governance bodies and employees	Percentage of <b>employees per employee category</b> in each of the following diversity categories:																														
405-1	Diversity of governance bodies and employees	i. Gender;	No additional information -see report	<p>The distribution of male / female employees is shown in the table below. [GRI 102-8] Management is defined as grade F-H and senior leadership is defined as A-E.</p> <p>67% of our employees are male and 33% female.</p> <table><tr><th>Employees</th><th>2018</th><th>2020</th></tr><tr><td>Female</td><td>31%</td><td>33.4%</td></tr><tr><td>Male</td><td>69%</td><td>66.6%</td></tr><tr><td>Female - Managers</td><td>67%</td><td>51%</td></tr><tr><td>Male - Managers</td><td>33%</td><td>49%</td></tr><tr><td>Female – Senior Leadership</td><td>-</td><td>29 %</td></tr><tr><td>Male – Senior Leadership</td><td>-</td><td>71%</td></tr></table>	Employees	2018	2020	Female	31%	33.4%	Male	69%	66.6%	Female - Managers	67%	51%	Male - Managers	33%	49%	Female – Senior Leadership	-	29 %	Male – Senior Leadership	-	71%	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		48			
Employees	2018	2020																														
Female	31%	33.4%																														
Male	69%	66.6%																														
Female - Managers	67%	51%																														
Male - Managers	33%	49%																														
Female – Senior Leadership	-	29 %																														
Male – Senior Leadership	-	71%																														
405-1	Diversity of governance bodies and employees	ii. Age group: under 30 years old, 30-50 years old, over 50 years old	No additional information -see report	<p>Of the female employees, 4.3% are part-time workers, compared to 0.3% of male employees.</p> <table><tr><th>Employee analysis</th><th>Female</th><th>Male</th></tr><tr><td>&lt;20 years old</td><td>0.11% (9)</td><td>0.38% (30)</td></tr><tr><td>20-29 years old</td><td>7.54% (601)</td><td>9.97% (795)</td></tr><tr><td>30-39 years old</td><td>11.73% (935)</td><td>23.21% (1850)</td></tr><tr><td>40-49 years old</td><td>9.01% (718)</td><td>18.71% (1491)</td></tr><tr><td>50-59 years old</td><td>4.48% (357)</td><td>12.31% (981)</td></tr><tr><td>60+ years old</td><td>0.51% (41)</td><td>2.03% (162)</td></tr><tr><td><b>TOTAL</b></td><td><b>33.39%</b></td><td><b>66.61%</b></td></tr></table>	Employee analysis	Female	Male	<20 years old	0.11% (9)	0.38% (30)	20-29 years old	7.54% (601)	9.97% (795)	30-39 years old	11.73% (935)	23.21% (1850)	40-49 years old	9.01% (718)	18.71% (1491)	50-59 years old	4.48% (357)	12.31% (981)	60+ years old	0.51% (41)	2.03% (162)	<b>TOTAL</b>	<b>33.39%</b>	<b>66.61%</b>	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full		48
Employee analysis	Female	Male																														
<20 years old	0.11% (9)	0.38% (30)																														
20-29 years old	7.54% (601)	9.97% (795)																														
30-39 years old	11.73% (935)	23.21% (1850)																														
40-49 years old	9.01% (718)	18.71% (1491)																														
50-59 years old	4.48% (357)	12.31% (981)																														
60+ years old	0.51% (41)	2.03% (162)																														
<b>TOTAL</b>	<b>33.39%</b>	<b>66.61%</b>																														
405-1	Diversity of governance bodies and employees	iii. Other indicators of diversity where relevant (such as minority or vulnerable groups)	No additional information -see report	We have employees of 77 nationalities[1] [GRI102-8, 405-1]. There are 1,118 people on external contract, working for NPP EMENA.	Data boundary for employee data covers countries across Nestlé Purina EMENA	Full	The information is currently unavailable																									

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
405-2	Ratio of basic salary and remuneration of women to men		See omissions	Not disclosed	Data boundary for employee data covers countries across Nestlé Purina EMENA	Not disclosed	The information is currently unavailable.  See page 86 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> Our data collection system does not currently provide a comparative salary ratio by region or by employee category at this time. We do not currently have plans to collect this information.	
DMA	<b>HUMAN RIGHTS ASSESSMENT</b>	<ul style="list-style-type: none"> <li>* 103-1 Explanation of the material topic and its boundary</li> <li>* 103-2 The management approach and its components</li> <li>* 103-3 Evaluation of the management approach</li> </ul>	No additional information - see report	<p>We abide by the Nestlé policy and statement:  <a href="https://www.nestle.com/csv/impact/respecting-human-rights">https://www.nestle.com/csv/impact/respecting-human-rights</a>  <a href="https://www.nestle.com/csv/impact/respecting-human-rights/grievance-mechanisms">https://www.nestle.com/csv/impact/respecting-human-rights/grievance-mechanisms</a>  <a href="https://www.nestle.com/csv/impact/respecting-human-rights/human-rights-impacts">https://www.nestle.com/csv/impact/respecting-human-rights/human-rights-impacts</a></p> <p>See page 27 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a></p> <p>We are committed to provide our employees all over the world with good working conditions and flexible employment possibilities that support a better balance of private and professional life consistent with our expertise as a leading Nutrition, Health and company. We respect and promote human rights in our operations and entire value chain, in line with the United Nations Guiding Principles and the Ten Principles of the UN Global Compact.</p> <p>We take steps to identify and address any actual or potential adverse impacts arising directly or indirectly through our own activities or our business relationships. We manage these risks by integrating controls into our policies and internal systems, acting on the findings, tracking our actions, and communicating with our stakeholders about how we address impacts.</p> <p>We are committed to the International Bill of Human Rights and the principles concerning fundamental rights set out in the International Labour Organisation's Declaration on the Fundamental Principles and Rights at Work. We are committed to the Tripartite Declaration of Principles concerning Multinational Enterprises and Social Policy (ILO) and the OECD Guidelines for Multinational Enterprises. In particular, we take action against any violations of human rights in our operations and value chain, with zero tolerance to child labour, forced labour and modern slavery.</p> <p>By the same token, we respect the right and freedom of association of our employees, including the organisation and participation in Associations and Unions.</p>	NPP EMENA			49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
				<p>The Nestlé Corporate Business Principles are mandatory for all Nestlé employees, and are supported by our Code of Business Conduct and other policies. We integrate them into our business planning, activities, operations, performance reviews and auditing. Where our own principles and policies differ from local legislation the higher standard applies. Our Compliance Programme supports the continuous development and implementation of the Nestlé Corporate Business Principles based on ethics, integrity and a “doing the right thing for the right reason” mindset.</p> <p>We assess compliance regarding human rights, conditions of work and employment, safety, health, environment and business integrity through our CARE Program, which relies on an independent external audit network. We also assess progress on our societal, responsible sourcing, quality, responsible marketing and other commitments through independent external audits and certifications.</p> <p>We continuously improve communications, processes and training in order to ensure adherence to the Nestlé Corporate Business Principles and to correct gaps whenever necessary with zero tolerance for instances of non-compliance. Internal and external Nestlé grievance mechanisms are widely accessible, so that both our employees and external stakeholders can raise concerns about potential instances of non-compliance. We investigate all concerns raised and prohibit retaliation against any employee for such reports made in good faith.</p> <p>The Corporate Business Principles are associated with specific principles, policies and standards. Our CARE auditors and our internal auditors regularly audit our practices against these commitments. When assessing our internal control systems, our external auditors consider how the Corporate Business Principles fit into the overall corporate governance framework of the Group. Findings and recommendations are reported through the Board Audit Committee to the Nestlé S.A. Board of Directors. For further details on Nestlé approach to Human Rights see <a href="https://www.nestle.com/ask-nestle/human-rights">https://www.nestle.com/ask-nestle/human-rights</a></p>				
412-1	Operations that have been subject to human rights reviews or impact assessments	The reporting organisation shall report the following information: a. Total number and percentage of operations that have been subject to human rights reviews or human rights impact assessments, by country.	See omissions	Not disclosed	NPP EMENA	Not disclosed	Refer Nestlé index link provided	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
412-2	Employee training on human rights policies or procedures	The reporting organisation shall report the following information: a. Total number of hours in the reporting period devoted to training on human rights policies or procedures concerning aspects of human rights that are relevant to operations.	No additional information -see report	[1] Note: Data boundary for employee, and youth employment, data covers Nestlé Purina EMENA	NPP EMENA	Partial		49
412-2	Employee training on human rights policies or procedures	b. Percentage of employees trained during the reporting period in human rights policies or procedures concerning aspects of human rights that are relevant to operations.	No additional information -see report	See page 23 and 91 of <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>  In 2020, <b>58.59% of Nestlé employees</b> were trained on policies and procedures concerning aspects of human rights that are relevant to operations, spending 117,937 hours training.	NPP EMENA	Partial		49
412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	No additional information -see report	Nestlé's approach is that <b>100% of suppliers</b> must be signed up to our Responsible Sourcing Standard, which covers human rights, or undergo human rights screening. Refer Nestlé index link provided see page 91 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>  Human rights violations have no place in our supply chain, which is why signing up to our Responsible Sourcing Standard or undergoing a human rights screening is a blanket requirement no matter the size of the contract or agreement with a supplier.	Global Supply chain	Partial	At Group level and not available at subsidiary level	49
412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	The definition used for 'significant investment agreements'	See omissions	Not disclosed	NPP EMENA	Not disclosed	See page 91 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>	

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>LOCAL COMMUNITIES</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>The material topic is the health, well being and social thresholds in our local markets and communities in which we operate. Our employees and their families are part of these local communities and in addition to employment we want to play our part in the wider community.</p> <p>At Purina, we understand the valuable role that pets can play in society. Promoting loving, responsible pet ownership can help develop thriving communities, improving the life of pets and the people who love them. We want to encourage and preserve the special bond between people and pets. However, we recognised the challenges facing pet owners and our community partners after the arrival of COVID-19 and we worked together to find new and agile ways to support them.</p> <p>Our Purina in Society (PinS) goals are designed to help us fulfil these ambitions.</p>	NPP EMENA			30
413-1	Operations with local community engagement, impact assessments, and development programmes	Percentage of operations with implemented local community engagement, impact assessments, and/ or development programmes, including the use of: i. social impact assessments, including gender impact assessments, based on participatory processes; ii. environmental impact assessments and ongoing monitoring; iii. public disclosure of results of environmental and social impact assessments; iv. local community development programmes based on local communities' needs; v. stakeholder engagement plans based on stakeholder mapping; vi. broad based local community consultation committees and processes that include vulnerable groups; vii. works councils, occupational health and safety committees and other worker representation bodies to deal with impacts; viii. formal local community grievance processes	No additional information - see report	See our Purina in Society commitments below: <a href="https://www.purina.co.uk/our-impact/our-commitments">https://www.purina.co.uk/our-impact/our-commitments</a> <a href="https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf">https://www.purina.eu/sites/default/files/2021-06/purinareport2020v2.pdf</a>	NPP EMENA	Full		See below

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
413-2	Operations with significant actual and potential negative impacts on local communities		See Omissions	Not disclosed	Not disclosed	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	
DMA	<b>SUPPLIER SOCIAL ASSESSMENT</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	<p>As part of the Nestlé Group our supplier assessment are covered by the Nestlé approach.</p> <p>All Nestlé Tier 1 suppliers are required to adhere to the Nestlé Responsible Sourcing Standard (that includes environmental, societal, labour and human rights criteria), and are audited for compliance against the Code as part of an ongoing programme. If any instances of noncompliance are found, corrective action plans are put in place to resolve the issues. Termination of a relationship with a supplier only occurs if they refuse to comply with the audit process, including not correcting noncompliance's, and is only undertaken as a last resort.</p> <p>See page 93 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a>            see page 94 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a></p> <p>The Nestlé Responsible Sourcing Standard describes the requirements and ways of working that we apply together with our suppliers to ensure the sustainable long-term supply of materials and services to Nestlé. It sets out basic non-negotiable standards, including social standards, as well as important and urgent sustainability practices that we ask our suppliers, their employees, agents and subcontractors to respect and to adhere to at all times when conducting business. It is an integral part of all of our purchase orders and supply contracts. We verify compliance with the Standard by our direct suppliers in scope of our Sustainable Sourcing Tier 1 programme, through independent audits carried out by audit firms accredited by Nestlé.</p>				See Responsible sourcing 41
414-1	New suppliers that were screened using social criteria	<b>Percentage</b> of new suppliers that were screened using social criteria.	See omissions	Not disclosed	Global Supply chain	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	
414-2	Negative social impacts in the supply chain and actions taken	<b>Number of suppliers</b> assessed for social impacts.	See omissions	Not disclosed	Global Supply chain	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	—
414-2	Negative social impacts in the supply chain and actions taken	Number of suppliers <b>identified</b> as having significant actual and potential negative social impacts.	See omissions	Not disclosed	Global Supply chain	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	—
414-2	Negative social impacts in the supply chain and actions taken	Significant <b>actual</b> and potential negative social impacts identified in the supply chain.	See omissions	Not disclosed	Global Supply chain	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	—



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
414-2	Negative social impacts in the supply chain and actions taken	Percentage of suppliers identified as having <b>significant actual and potential negative social impacts with which improvements were agreed</b> upon as a result of assessment.	See omissions	Not disclosed	Global Supply chain	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	—
414-2	Negative social impacts in the supply chain and actions taken	Percentage of suppliers identified as having significant actual and potential negative social impacts with which <b>relationships were terminated</b> as a result of assessment, and why.	See omissions	Not disclosed	Global Supply chain	Not disclosed	As part of the global supply chain this is covered by Nestlé Group and this level of detail is not available	—
DMA	<b>CUSTOMER HEALTH AND SAFETY</b>	* 103-1 Explanation of the material topic and its Boundary * 103-2 The management approach and its components *103-3 Evaluation of the management approach	No additional information - see report	<b>The organisations (direct customers) pet owners</b>  <b>Our consumers are pets.</b> At Purina, we offer a wide range of products, which allows pet owners to choose a food that's right for their pet. Our pet food meets or exceeds regulatory and industry standards. Not only do all of our products meet these standards, but many go beyond them, voluntarily following the European Pet Food Industry Federation (FEDIAF) guidelines, which encourage pet food companies to ensure their products are safe for pets.  We ensure the safety of our products 'from the farm to the bowl' using a series of quality controls that start from incoming raw materials, continues during production and until the product leaves the factory. In one day we can carry out more than 1,400 checks.  <b><a href="https://www.purina.co.uk/meet-purina/our-nutritional-philosophy">https://www.purina.co.uk/meet-purina/our-nutritional-philosophy</a></b> Quality and safety <b><a href="https://www.nestle.com/aboutus/quality-and-safety">https://www.nestle.com/aboutus/quality-and-safety</a></b>  Web: How we ensure food safety <b><a href="https://www.nestle.com/aboutus/quality-and-safety/how-we-ensure-food-safety">https://www.nestle.com/aboutus/quality-and-safety/how-we-ensure-food-safety</a></b> Web: Governance and policies > Our internal governance structure <b><a href="https://www.nestle.com/media/news/the-making-of-our-csv-commitments">https://www.nestle.com/media/news/the-making-of-our-csv-commitments</a></b>  C: Grievance mechanisms and remediation p38. <b><a href="https://www.nestle.com/investors/annual-report">https://www.nestle.com/investors/annual-report</a></b>  Our EMENA wide consumer services organisations ensures that we can immediately respond to any pet owner inquiry, question or concern. The labels of all Purina products invite our consumers to talk to Purina and provide our address or telephone number. In addition to our overall product safety and quality management system, Nestlé's early warning team analyses potential emerging food safety risks.	NPP EMENA	—		
416-1	Assessment of health and safety impacts of product and service categories							—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	Total number of incidents of non-compliance with regulations and/ or voluntary codes concerning the health and safety impacts of products and services within the reporting period.	No additional information -see report	In 2020 there were zero incidents to report concerning the health and safety impacts of our products – answers to all are zero.	NPP EMENA	Full		—
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	i. incidents of non-compliance with regulations resulting in a fine or penalty;	No additional information -see report	Zero	NPP EMENA	Full		—
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	ii. incidents of non-compliance with regulations resulting in a warning;	No additional information -see report	Zero	NPP EMENA	Full		—
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	iii. incidents of non-compliance with voluntary codes	No additional information -see report	Zero	NPP EMENA	Full		—
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	If the organisation has not identified any non-compliance with regulations and/ or voluntary codes, a brief statement of this fact is sufficient.	No additional information -see report	We do have significant gaps in our process. This is being tracked by our Derogations process. We identify labels that are "non compliance" as the #1 issue (mainly due to day-to-day lack of proper resources to manage our level of complexity). Two main activities are on-going to fix this. Christer is working with Marketing to redefine our Ways of Working. And I now have a clear plan so all brands are fully compliant no later than Q1 2022. This is tracked at CdD level.	NPP EMENA	Full		49

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>MARKETING AND LABELLING</b>	* 103-1 Explanation of the material topic and its boundary * 103-2 The management approach and its components * 103-3 Evaluation of the management approach	No additional information - see report	See page 97. <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> . Our Quality Policy and Quality Management System requires and ensures that we meet all product labelling legal requirements in every market that we operate in. 100% of our product categories are covered and assessed for compliance with national product labelling requirements through our Quality Management System. See <a href="https://www.nestle.com/aboutus/quality-and-safety">https://www.nestle.com/aboutus/quality-and-safety</a> .  In addition to meeting our legal requirements, Purina follows EU Regulation 767/2009 on the use of animal feed and follows the FEDIAF Code of Good Labelling Practice for Pet Food. [GRI 417-1] <a href="https://fediaf.org/self-regulation/labelling.html">https://fediaf.org/self-regulation/labelling.html</a>  Even though all legal regulations regarding pet food and its labelling are satisfied on our products, we believe that on-pack labelling is not enough to provide complex information and that different communication methods should be used. Therefore, within each country, Purina has established different social and online platforms through which to engage and communicate with consumers, pet owners and other interested stakeholders. [FP-8] See our website pages on the key things to look for on our pet food labels <a href="https://www.purina.co.uk/your-questions-matter/ingredients/how-to-read-pet-food-labels">https://www.purina.co.uk/your-questions-matter/ingredients/how-to-read-pet-food-labels</a> (where we reference the Fediaf code) , <a href="https://www.purina.co.uk/your-questions-matter/ingredients/quantity-of-ingredient-pet-food-labels">https://www.purina.co.uk/your-questions-matter/ingredients/quantity-of-ingredient-pet-food-labels</a> and video pet food labels and 5 key things to look at <a href="https://www.youtube.com/watch?v=3NIUWYoSVTw">https://www.youtube.com/watch?v=3NIUWYoSVTw</a> plus our open contact us section on each website, <a href="https://www.purina.co.uk/contact-us">https://www.purina.co.uk/contact-us</a> .	NPP EMENA			49
417-1	Requirements for product and service information and labelling	Whether each of the following types of information is required by the organisation's procedures for product and service information and labelling: i. The sourcing of components of the product or service; ii. Content, particularly with regard to substances that might produce an environmental or social impact; iii. Safe use of the product or service; iv. Disposal of the product and environmental or social impacts; v. Other (explain).	No additional information - see report	We are committed to the provision of science-based and verifiable information about our products and activities. Purina also follows EU Regulation 767/2009 on the use of animal feed, and follows the FEDIAF Code of Good Labelling Practice for Pet Food. <a href="https://www.fediaf.org/images/FEDIAF_labeling_code_2019_onlineOctober2019.pdf">https://www.fediaf.org/images/FEDIAF_labeling_code_2019_onlineOctober2019.pdf</a> <a href="https://www.fediaf.org/">https://www.fediaf.org/</a>  Even though all legal regulations regarding pet food and its labelling are satisfied on our products, Purina has also established different social and online platforms through which to engage and communicate with consumers, pet owners and other interested stakeholders.	NPP EMENA	Full		

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
417-1	Requirements for product and service information and labelling	Percentage of significant product or service categories covered by and assessed for compliance with such procedures.	See omissions	Not disclosed	NPP EMENA	Not disclosed	The information is subject to specific confidentiality constraints	
417-2	Incidents of non-compliance concerning product and service information and labelling	Total number of incidents of non-compliance with regulations and/or voluntary codes concerning product and service information and labelling, by	No additional information -see report	In 2020, there were zero instances of non-compliance with regulations concerning product information and labelling.	NPP EMENA	Full		
417-2	Incidents of non-compliance concerning product and service information and labelling	incidents of non-compliance with regulations resulting in a fine or penalty	No additional information -see report	Zero	NPP EMENA	Full		
417-2	Incidents of non-compliance concerning product and service information and labelling	incidents of non-compliance with regulations resulting in a warning	No additional information -see report	Zero	NPP EMENA	Full		
417-2	Incidents of non-compliance concerning product and service information and labelling	incidents of non-compliance with voluntary codes	No additional information -see report	Zero	NPP EMENA	Full		
417-2	Incidents of non-compliance concerning product and service information and labelling	If the organisation has not identified any non-compliance with regulations and/or voluntary codes, a brief statement of this fact is sufficient	No additional information -see report	Zero	NPP EMENA	Full		

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>SOURCING DMA (for FP-1)</b>	*103-1 Explanation of the material topic and its boundary *103-2 The management approach and its components *103-3 Evaluation of the management approach	No additional information - see report	<p>We recognise we have an impact in the supply chain we deal with. Our responsibility is to make sure our supply base understands our values, purpose, and full responsible standard in order to support all activities related to social aspects in their premises. We recognise this is an important challenge as we are potentially dealing with many suppliers at a farm / fish level.</p> <p>This area is reviewed by our Net Zero Committee with targets and programmes driven by Nestlé Global Responsible Sourcing Steering Committee and implemented through independent assessors. The audits and assessments are managed internally but actioned by our independent external auditors (for Tier 1). We carry out assessments across our in scope suppliers across all spend categories. For selected spend categories for Tier 2 and above we also work with selected partners e.g. Proforest and Sustainable Fisheries Partnership (SFP). The findings support our continuous improvement programme.</p>	NPP EMENA			<b>See Responsible Sourcing p41</b>
FP-1	Percentage of purchased volume from suppliers compliant with company's sourcing policy	Percentage of purchased volume from suppliers compliant with company's sourcing policy	No additional information - see report	The Nestlé Responsible Sourcing Standard is referenced in contracts with direct material suppliers. Adherence to the standard is monitored by the tier 1 supplier responsible sourcing audits.	Global Supply chain	Full	—	
FP-2	% purchased volume which is verified as being in accordance with credible, internationally recognised responsible production standards, broken down by standard	% purchased volume which is verified as being in accordance with credible, internationally recognised responsible production standards, broken down by standard	No additional information - see report	<p><b>76% of our seafood ingredients</b> were responsibly sourced according to the Nestlé definition and evaluated by our NGO partner SFP (Sustainable Fisheries Partnership). We predict to be above 84% for 2021 (target 90%).</p> <p>NPPE is <b>94% Zero deforestation for Soya</b> in 2020 as evaluated by our NGO partner Proforest.</p> <p>Sourced volume is considered deforestation free when it is traceable to geographical locations that meet one of the following criteria:</p> <p>1) classified as no or low risk of deforestation by relevant literature OR 2) verified through on-the-ground assessments (by NGO partners) or certified (by D-free scheme). D-free schemes : RTRS, Proterra, ISCC, 2BSVs.</p> <p>NPPE is <b>99% Responsibly Sourced for Soya</b> in 2020. Sourced volume is considered responsibly sourced when they meet one of the following criteria:</p> <p>1) have been certified by Roundtable on Responsible Soy (RTRS), GLOBAL G.A.P. and FSA, and any standard benchmarked by FSA Silver level 2) have been assessed as compliant with Nestlé Responsible Sourcing Standard by Proforest 3) from low-risk countries (Europe, USA and Canada) 4) from origins where a programme is in place.</p> <p>NPPE is 99% <b>Traceable for Soya</b> in 2020. The soya is traceable at least back to the crusher of origin.</p>	Global Supply chain	Full		<b>41</b>

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
DMA	<b>COMMUNICATION RE: SOURCING STANDARDS (for FP-2)</b>	*103-1 Explanation of the material topic and its Boundary *103-2 The management approach and its components *103-3 Evaluation of the management approach	No additional information - see report	The Nestlé Responsible Sourcing Standard is referenced in contracts with direct material suppliers. Adherence to the standard is monitored by the tier 1 supplier responsible sourcing audits. See Page 64 <a href="https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf">https://www.nestle.com/sites/default/files/2021-03/creating-shared-value-appendix-2020.pdf</a> .  <a href="https://www.nestle.com/csv/raw-materials/fish-seafood">https://www.nestle.com/csv/raw-materials/fish-seafood</a> <a href="https://www.nestle.com/csv/raw-materials/cereals">https://www.nestle.com/csv/raw-materials/cereals</a> <a href="https://www.nestle.com/csv/raw-materials/soya">https://www.nestle.com/csv/raw-materials/soya</a> <a href="https://www.nestle.com/csv/raw-materials/palm-oil">https://www.nestle.com/csv/raw-materials/palm-oil</a> <a href="https://www.nestle.com/csv/raw-materials/meat-poultry-eggs">https://www.nestle.com/csv/raw-materials/meat-poultry-eggs</a> <a href="https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/suppliers/nestle-responsible-sourcing-standard-english.pdf">https://www.nestle.com/sites/default/files/asset-library/documents/library/documents/suppliers/nestle-responsible-sourcing-standard-english.pdf</a>	Global Supply chain			—
FP-8	Policies and practices to communicate to consumers about ingredients and nutritional information beyond legal requirements		No additional information -see report	Purina has established different social and online platforms through which to engage and communicate with consumers, pet owners and other interested stakeholders. See our website pages on the key things to look for on our pet food labels. <a href="https://www.purina.co.uk/your-questions-matter/ingredients/how-to-read-pet-food-labels">https://www.purina.co.uk/your-questions-matter/ingredients/how-to-read-pet-food-labels</a> (where we reference the Fediaf code), <a href="https://www.purina.co.uk/your-questions-matter/ingredients/quantity-of-ingredient-pet-food-labels">https://www.purina.co.uk/your-questions-matter/ingredients/quantity-of-ingredient-pet-food-labels</a> and video on pet food labels and 5 key things to look at <a href="https://www.youtube.com/watch?v=3NiUWYoSVTw">https://www.youtube.com/watch?v=3NiUWYoSVTw</a> plus our open contact us section on each website, <a href="https://www.purina.co.uk/contact-us">https://www.purina.co.uk/contact-us</a> .	NPP EMENA	Full		—

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
PinS	<b>Innovate to improve pets' health and wellbeing</b>		No additional information -see report	<p>We launched 18 new products in 2019.</p> <p>In 2020 we launched 12 new products.</p> <p>Commitment completed.</p> <p>2019</p> <p>Purina DentaLife® Cat Treats</p> <p>PRO PLAN® Dry Dog Grain Free</p> <p>PRO PLAN® Pet Shop Exclusive Range</p> <p>PRO PLAN® Vet Exclusive Range</p> <p>PRO PLAN® Wet cat food (in Russia)</p> <p>New PRO PLAN® Cat sterilized Innovative Dual Flavour</p> <p>Launch of PRO PLAN® Wet Cat adult and kitten mousse</p> <p>Purina DENTALIFE® DuraPlus®</p> <p>Purina ONE® Cat Dual Nature Sterilized</p> <p>Purina ONE® Dry Cat Steril-Light Chicken</p> <p>Purina ONE® Dry Dog Med/Max Joint Mobility</p> <p>Purina ONE® Wet Dog Mini Pouch Line Extension 1x Adult, 2x Active</p> <p>Launch of Purina ONE® wet range in Russia</p> <p>Snacks PRO PLAN® Sticks with DHA for puppies</p> <p>Snacks PRO PLAN® Nuggets with Glucosamine for adult dogs</p> <p>PRO PLAN® puppy large breed sensitive digestion formulas</p> <p>PRO PLAN® CAT DRY Sterilized Kitten - Salmon</p> <p>PRO PLAN® CAT DRY Sterilized Dual Flavor</p> <p>2020</p> <p>PRO PLAN® LIVECLEAR® : Life-changing nutrition that reduces the allergen load in cat hair and dander</p> <p>PRO PLAN® DOG DRY - Maternity and starter dry formula</p> <p>PRO PLAN® Dry Dog Puppy grain free</p> <p>PRO PLAN® DOG DRY Nutri protein Zooplus : Fast track launch of exclusive range for Zooplus</p> <p>Pro Plan® Dog Dry Calming Care (Pilot test in Portugal): proposition to help fighting dog anxiety</p> <p>Purina Pro Plan Veterinary Diets Hydracare : Develop a feline hydration supplement</p> <p>Purina Pro Plan Veterinary Diets - Dog HA wet Formula</p> <p>VET2PET Pro Plan (5 to 10 clinics IVC): Personalized Range of products</p> <p>Purina ONE® Cat Dry Dual Nature Cranberries</p> <p>Purina ONE® Cat Dry Difficult Appetite</p> <p>Purina ONE® Cat Wet Difficult Appetite</p> <p>Purina ONE® Dog Dry Mini – Skin &amp; Coat requirements in every market that we operate in.</p>	NPP EMENA	Full		12

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
PinS	<b>Promote transparency across our product range</b>		No additional information -see report	<p>In 2019 ,we received 129,367 contacts with customers, concerning advice, complaints and product information. This included 29,241 contacts related to health and nutrition which included 25,463 specifically about pet care advice. The majority of contacts came from Russia, UK, Germany, Portugal and France. Overall 72.08% of these were neutral or satisfied.</p> <p>In 2020, we received 146,093 contacts with customers, concerning advice, complaints and product information. The majority of contacts came from Russia, UK, Germany, Portugal and France. . This included 34,675 contacts related to health and nutrition and 30,545 specifically about pet care advice. Overall, 71.83% of these contacts were neutral or satisfied.</p> <p>Extending our Consumer Engagement Services from telephone to include digital / online forums across 45 markets.</p> <p>There were 15 new questions added for Your Questions Matter in 2020, 15 new questions added in 2019 including a new category "Science".</p> <p>There were 276,047 users on the Your Questions Matter websites throughout the EMENA region in 2020. See the transparency tabs for the full breakdown.</p> <p>Every Ingredient Has a Purpose website was also launched in 2020 and is live in 14 markets. They cover ingredients from: Purina ONE, Friskies, Pro Plan and Beyond. Total of over 80 ingredients. Across the EMENA region have had 11853 users in 2020. See the transparency tabs for the full breakdown.</p>	NPP EMENA	Full		15
PinS	<b>Remove artificial colourants from our products</b>		No additional information -see report	<p>Purina did not purchase any artificial colourants in 2020.</p> <p>Overall to date there is a 100% reduction of artificial colourants.</p>	NPP EMENA	Full		16



GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
PinS	<b>Help reduce the risk of pet obesity through collaborative prevention programmes</b>		No additional information -see report	<p>At Purina, we create richer lives for pets and the people who love them. As part of this purpose, we are:</p> <ol style="list-style-type: none"> <li>1. dedicated to developing products that offer pets high quality nutrition, because it is one of the key elements to a healthy life and</li> <li>2. dedicated to offering support to owners to help their understanding of other elements related to providing a healthy and happy life for their pets.</li> </ol> <p>Pet obesity has become an increasing problem in recent years, with rates of obesity and overweight classifications in dogs growing 2% in just 3 years from 2015 to 2018. This risk has worsened further in lockdown periods due to changes to daily routine that alter the feeding and exercising behaviours for pets. Pet obesity is escalating in parallel with human obesity in the western world, reaching 51% in dogs and 44% in cats in 2018 .</p> <p>Moreover, this issue risks being exacerbated by global lockdowns, due to changes in daily routines for owners and pets, and this can have an impact on pets' feeding behaviours and exercising activities.</p> <p>Improving diet and daily habits is as hard for pets as it is for people. Looking beyond nutrition, Purina is working with scientific partners to analyse how behavioural science can help support pets and their owners to improve the quality of life for pets and where this can make a difference to feeding behaviours and habits. The topic is a transversal topic for the business working at better educating the owners with eCRM programmes/personalization as well as better supporting veterinarians to address the topics.</p>	NPP EMENA	Full		17
PinS	<b>Help reduce the risk of pet obesity through collaborative prevention programmes</b>		No additional information -see report	<p>In 2019, we developed collaborations with different universities to work on a variety of topics from effect of weight loss on health markers, impact of restrictive diet on cat behaviours, to identify root causes linked to having an overweight dog in order to keep building scientific knowledge in the field.</p> <p>The Healthy Love campaign could not be run from March 2020 to date due to local Covid related restrictions.</p> <p>In 2020, research was published in peer-reviewed journals and we communicated the results to veterinarians and pet owners. This first media outreach was activated in 5 countries (France, Italy, UK, Spain and Russia) with different strategies leading to more than 50+ articles published and an estimated 700,000,000 impressions.</p>	NPP EMENA	Full		17
	<b>Promote pet adoption through collaboration and partnerships</b>		No additional information -see report	<p>In 2019: <b>13 countries had established Pet Adoption partnerships working with 22 partnerships.</b></p> <p>In 2020: <b>15 countries had established Pet Adoption partnerships working with 28 different partners.</b></p> <p>(This covers 9 of our top 10 markets).</p>	NPP EMENA	Full		20
	<b>Promote pets in the workplace</b>		No additional information -see report	<p>In 2020 we established <b>36 partner alliances</b> (including 9 of our top ten markets).</p> <p>Overall, <b>209 external partner alliances</b> have been created and this commitment has been achieved.</p>	NPP EMENA	Full		24

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
	<b>Promote responsible pet ownership programmes for children</b>		No additional information -see report	<p>In 2019 13 countries had established programmes which included 9,066 schools and <b>530,698 children</b>. (This included 7 of the top ten markets).</p> <p>In 2020: 13 countries had established programmes which included 9,588 schools and <b>491,692 children</b>. (This included 7 of our top ten markets).</p> <p>Pets School Live is available in five languages (French, Italian, English, Spanish, German).</p>	NPP EMENA	Full		<b>27</b>
PinS	<b>Improve the environmental performance of Purina's packaging</b>		No additional information -see report	<p>This commitment is completed (as reported in 2018 report).</p> <p>We are now working towards a 2025 commitment.</p>	NPP EMENA	Full		<b>39</b>
PinS	<b>Implement responsible sourcing</b>		No additional information -see report	<p>We moved from a target based system to a compliance based system.</p> <p>Until 2019, we measured percentage of fully compliant suppliers in scope (with spend above 30KCHF). From 2020, all in scope suppliers (threshold changes to spend above 500KCHF) must be compliant otherwise we will stop sourcing.</p> <p>The term compliant changes from "audit completed and all corrective actions implemented" to "audit completed within one year of first delivery / corrective actions implemented within two years of audit date".</p> <p>From 2020 we have changed to a compliance based system for our responsible sourcing audit process for both direct raw materials and direct packaging suppliers. 100% of our in scope suppliers are either compliant or in the process of their first audit or their renewal audit".</p>	NPP EMENA and Global Supply Chain	Full		<b>41</b>

GRI - Code	GRI Indicator	GRI Requirement - Purina	Additional information	Report Data	Disclosure boundary	Disclosure level	Reason for omission	Page number in PinS Report/ Narrative
PinS	<b>Implement responsible sourcing</b>		No additional information -see report	<p>NPPE is <b>94% deforestation free for Soya</b> in 2020 as evaluated by our NGO partner Proforest.</p> <p>Sourced volume is considered deforestation free when it is traceable to geographical locations that meet one of the following criteria:</p> <p>1) classified as no or low risk of deforestation by relevant literature OR  2) verified through on-the-ground assessments (by NGO partners) or certified (by D-free scheme). D-free schemes : RTRS, Proterra, ISCC, 2BSVs.</p> <p>NPPE is <b>99% Responsibly Sourced for Soya in 2020</b>. Sourced volume is considered responsibly sourced when they meet one of the following criteria:</p> <p>1) have been certified by Roundtable on Responsible Soy (RTRS), GLOBAL G.A.P. and FSA, and any standard benchmarked by FSA Silver level  2) have been assessed as compliant with Nestlé Responsible Sourcing Standard by Proforest  3) from low-risk countries (Europe, USA and Canada)  4) from origins where a programme is in place.</p> <p>NPPE is <b>99% Traceable for Soya</b> in 2020. The soya is traceable at least back to the crusher of origin.</p>	NPP EMENA and Global Supply Chain	Full		<b>41</b>
PinS	<b>Implement responsible sourcing</b>		No additional information -see report	<p>Purina EMENA Percentage of responsibly sourced seafood ingredients according to the Nestlé definition, assessed by NGO partner SFP</p> <p>2018 = 43%  2019 = 53%  <b>2020 = 76%.</b></p> <p>We estimate to be currently at 84% for 2021 (target 90%).</p>	NPP EMENA and Global Supply Chain	Full		<b>41</b>

## Stakeholders table and engagement

Purina has a wide range of stakeholders which have been identified by Purina's management and by specific stakeholder mapping exercises conducted by our top ten markets. The following table shows the nature of the engagement with the main stakeholder groups on a regular basis in addition to routine business channels. The key topics raised by them plus specific examples of how we have engaged and collaborated with them over 2020 are also shown. In 2020, the nature of our engagements changed due to the arrival of COVID-19, which meant that face to face meetings were not possible for much of the year. The frequency of the engagement is dependent on the individual relationships with stakeholders (GRI 102-40, 102-42, 102-43, 102-44).

Our priority is to always comply with local COVID-19 regulations within the markets.

Stakeholder (GRI 102-40)	Form of dialogue (GRI 102-43)	Key topics (GRI 102-44)	How we responded (GRI 102-44)	Examples from 2020
<b>Consumers and pet owners (including consumer organisations)</b>	<ul style="list-style-type: none"> <li>Jan-Mar 2020 face-to-face at events.</li> <li>Depending on market and local COVID-19 regulations, digital event</li> <li>Via email and social media</li> <li>TV, radio and print adverts</li> <li>Factory visit - through media journalist</li> <li>Social media influencers - digital presence</li> </ul>	<ul style="list-style-type: none"> <li>Pet welfare and pet nutrition</li> <li>Feeding / behaviour advice and research</li> <li>Product ingredient information</li> <li>Purina in Society Commitments including charity partnerships and pet adoption events.</li> <li>Jan to March in person, depending on market and local COVID-19 regulations, digital event.</li> <li>Product quality including complaints</li> <li>Pet obesity - including pet research</li> </ul>	<ul style="list-style-type: none"> <li>Your Questions Matter webpages</li> <li>Responding to consumer comments on social media</li> </ul>	<ul style="list-style-type: none"> <li>For example, we received over 146,000 contacts from customers via our customer care line, concerning advice, complaints and product information – 24% of contacts related to health and nutrition and 21% of contacts were specifically for pet care advice.</li> <li>There were also over 275,000 users on the Your Questions Matter website pages throughout the EMENA region in 2020.</li> </ul>
<b>Customers – grocery and specialist</b>	<ul style="list-style-type: none"> <li>Direct via our sales teams</li> </ul>	<ul style="list-style-type: none"> <li>Our products, brand promotions</li> <li>Pet nutrition and science</li> <li>Packaging and waste</li> <li>Safety and quality</li> <li>Natural products</li> <li>Commitment to workers</li> </ul>	<ul style="list-style-type: none"> <li>Your Questions Matter webpages</li> </ul>	<ul style="list-style-type: none"> <li>For example, Our Italian factory in Portogruaro shared a quality video for BEYOND offering transparency for the production process.</li> </ul>
<b>Employees (internal)</b>	<ul style="list-style-type: none"> <li>Direct through briefings, trainings and professional development</li> <li>Sponsorship and support of in-community activities</li> <li>Communication of initiatives through reviews</li> </ul>	<ul style="list-style-type: none"> <li>Business updates</li> <li>PinS commitments including Adoption and Pets at Work</li> <li>Employee volunteering</li> <li>Employee health and safety</li> </ul>	<ul style="list-style-type: none"> <li>Employee volunteering activities in market</li> </ul>	<ul style="list-style-type: none"> <li>For example, our UK factory employees in Wisbech and Sudbury took part in beach clean up activities</li> </ul>
<b>Industry and business associations (including competitors, trade bodies and local business networks)</b>	<ul style="list-style-type: none"> <li>Face-to-face at events. Jan to March in person, depending on market and local COVID-19 regulations, digital event.</li> </ul>	<ul style="list-style-type: none"> <li>Healthy lifestyles including</li> <li>Pet welfare and nutrition</li> <li>Pet food industry</li> </ul>	<ul style="list-style-type: none"> <li>Financial donations / sponsorship</li> </ul>	<ul style="list-style-type: none"> <li>For example, our Wisbech factory in the UK continues to be the headline sponsor for the Fenland Business Awards. The event was cancelled in 2020 due to COVID-19 but sponsorship will continue next year.</li> </ul>

Stakeholder (GRI 102-40)	Form of dialogue (GRI 102-43)	Key topics (GRI 102-44)	How we responded (GRI 102-44)	Examples from 2020
<b>Key opinion leaders - GLOBESCAN</b> (including academia)	<ul style="list-style-type: none"> <li>• Face-to-face at events. Jan to March in person, depending on market and local COVID-19 regulations, digital event.</li> <li>• Conferences. Jan to March in person, depending on market and local COVID-19 regulations, digital event.</li> <li>• Interviews for research (via phone / video call)</li> <li>• Open Doors factory visit programme (COVID-19 permitting, otherwise phone / video call)</li> <li>• Sponsorship</li> </ul>	<ul style="list-style-type: none"> <li>• Engagement with Purina</li> <li>• Innovation and collaboration</li> <li>• Purina in Society Commitments</li> <li>• Nutritional Science and expertise</li> <li>• Quality and product experience</li> <li>• Responsible and ethical sourcing</li> <li>• Purina BetterwithPets Prize</li> </ul>	<ul style="list-style-type: none"> <li>• Sponsorship for research</li> </ul>	<ul style="list-style-type: none"> <li>• Stakeholders obtain information on Purina from a variety of channels, most notably through conversations, specialist media, and events. Conversations with colleagues / peers are a key source of information on Purina for stakeholders in Russia in particular. In Germany, conversations with Purina employees are relied upon by almost two-thirds of stakeholders.</li> <li>• With the exception of social media use, there was little difference in channel preferences for information between 2018–2021. The proportion of stakeholders using Purina's social media as a source of information has doubled since 2018, from 13 percent to 26 percent.</li> <li>• Almost half of stakeholders believe Purina is very close to achieving the ambition to "become the first, best and most trusted pet care choice among pet owners for the lifetime of their pet". Perceptions here have improved since 2018. This increase is particularly notable among UK stakeholders</li> </ul>
<b>Local and national Authorities</b>	<ul style="list-style-type: none"> <li>• Face-to-face via site visits Jan to March 2020 in person, depending on market and local COVID-19 regulations, phone / video call.</li> </ul>	<ul style="list-style-type: none"> <li>• Investment in local community programmes</li> <li>• Compliance - inc. COVID-19 compliance</li> <li>• Environmental impacts</li> <li>• Community engagement</li> </ul>	<ul style="list-style-type: none"> <li>• Face-to-face via site visits (COVID-19 permitting)</li> </ul>	<ul style="list-style-type: none"> <li>• For example, this year local councillors and the mayor visited our Sudbury factory in the UK for a liaison meeting and site tour.</li> </ul>
<b>Local communities</b>	<ul style="list-style-type: none"> <li>• Face-to-face at events Jan to March 2020, depending on market and local COVID-19 regulations, digital event.</li> <li>• Local Resident meetings</li> <li>• Local hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Environmental impacts</li> <li>• Impact of factory activities in the region</li> <li>• Community engagement - pet therapy dogs in hospitals</li> </ul>	<ul style="list-style-type: none"> <li>• Dialogue with neighbour to resolve issues - liaison and site visits if necessary</li> </ul>	<ul style="list-style-type: none"> <li>• For example, our French factories in Veauche and Marconelle provided PPE to local healthcare workers and hospitals and in Russia, we donated 28,000 medical respirators for the vet community</li> </ul>
<b>Media</b>	<ul style="list-style-type: none"> <li>• Journalist reporting on factory - Jan to March 2020, depending on market and local COVID-19 regulations.</li> <li>• Direct via communication teams and PR events</li> <li>• Product launches</li> <li>• Influencer media</li> </ul>	<ul style="list-style-type: none"> <li>• Purina BetterwithPets Prize</li> <li>• Brand activities, product launches and promotions (including virtual launches)</li> <li>• Purina in Society commitments</li> </ul>	<ul style="list-style-type: none"> <li>• Your Questions matter webpages</li> </ul>	<ul style="list-style-type: none"> <li>• For example, in Turkey, to support our relationship with the Guide Dog Association we hosted a Dialogue in the Dark event for journalists designed to help them experience first-hand the daily life of the visually impaired.</li> </ul>
<b>NGOs</b> (including pet welfare groups; not-for-profits and charity partners)	<ul style="list-style-type: none"> <li>• People and attendance at events Jan to March 2020, depending on market and local COVID-19 regulations.</li> <li>• Online virtual BetterwithPets Prize</li> </ul>	<ul style="list-style-type: none"> <li>• Donations / sponsorships e.g., shelters</li> <li>• Purina BetterwithPets Prize</li> <li>• Purina in Society commitments</li> <li>• Positions on responsible sourcing, deforestation and animal welfare in the supply chain</li> </ul>	<ul style="list-style-type: none"> <li>• Purina BetterwithPets Prize &amp; Forum</li> <li>• Your Questions matter webpages</li> </ul>	<ul style="list-style-type: none"> <li>• For example, our factory in Poland provided over 100 000 pouches, 10 tons of dry food and other products like chips, collars and leashes to local Shelters and Adoption charities during the pandemic.</li> </ul>
<b>Professional stakeholders</b> (e.g., breeders, dog trainers, kennels)	<ul style="list-style-type: none"> <li>• Product launches</li> </ul>	<ul style="list-style-type: none"> <li>• Our science and nutritional expertise</li> <li>• Investment in research and development</li> </ul>	<ul style="list-style-type: none"> <li>• Direct via our breeder teams</li> </ul>	<ul style="list-style-type: none"> <li>• For example, one of the largest events for the veterinary community in Russia and the CIS countries "Purina Partners" took place virtually in December 2020. It included a round table for breeders dedicated to our Obesity research.</li> </ul>

Stakeholder (GRI 102-40)	Form of dialogue (GRI 102-43)	Key topics (GRI 102-44)	How we responded (GRI 102-44)	Examples from 2020
<b>Regulators</b>	<ul style="list-style-type: none"> <li>Direct through activities of our regulatory team</li> <li>Via industry associations</li> </ul>	<ul style="list-style-type: none"> <li>Legislation and trading standards inc. COVID-19 compliance</li> <li>Pet nutrition and welfare</li> <li>Industry matters such as voluntary codes of conduct</li> </ul>	<ul style="list-style-type: none"> <li>Your Questions matter webpages</li> </ul>	<ul style="list-style-type: none"> <li>For example, the first stone laying ceremony for our new Hungarian plant in Buk was attended virtually by the Minister of Foreign Affairs and Trade for Hungary.</li> </ul>
<b>Schools, students</b> (including technical colleges)	<ul style="list-style-type: none"> <li>Direct via our responsible pet ownership programmes</li> <li>School visits to sites (Jan to March 2020)</li> <li>Visits by our employees to schools and associated events</li> </ul>	<ul style="list-style-type: none"> <li>Education and skills provision</li> <li>Internships, apprenticeships</li> <li>Purina in Society commitments, including responsible pet ownership and pet welfare</li> </ul>	<ul style="list-style-type: none"> <li>Purina in Society Responsible Pet Ownership in Schools - positive feedback</li> <li>Sponsorship of local community activities</li> </ul>	<ul style="list-style-type: none"> <li>For example, at our Wisbech factory in the UK we held an Engineering &amp; Apprentice open evening - the initiative started in order to attract more young talents to join Wisbech factory team.</li> </ul>
<b>Suppliers</b> (including Ingredients, contractors and agency partners)	<ul style="list-style-type: none"> <li>Face-to-face meetings Jan to March 2020, depending on market and local COVID-19 regulations phone / video call.</li> <li>Through NPPE buying teams in association with Nestlé</li> </ul>	<ul style="list-style-type: none"> <li>Price</li> <li>Quality</li> <li>Service</li> <li>Innovation (PinS commitment)</li> <li>Compliance with Nestlé Supplier Code and Responsible Sourcing Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>Nestlé Supplier Code and Responsible Sourcing Guidelines</li> </ul>	<ul style="list-style-type: none"> <li>For example, we hold regular face to face meetings and events with our suppliers throughout the year. This was done virtually in 2020.</li> </ul>
<b>Trade unions</b>	<ul style="list-style-type: none"> <li>Meetings with local representatives</li> </ul>	<ul style="list-style-type: none"> <li>Employment conditions</li> <li>Health and safety</li> </ul>	<ul style="list-style-type: none"> <li>Regular meetings (Virtual if necessary due to COVID-19)</li> </ul>	<ul style="list-style-type: none"> <li>For example, our UK factory employees are represented by the GMB union. They meet with local union representatives and relevant FLT members at least 12 times a year. They discuss business updates, changes in management and environmental liaisons.</li> </ul>
<b>Veterinarians</b>		<ul style="list-style-type: none"> <li>Pet-human bond (including our research)</li> </ul>	<ul style="list-style-type: none"> <li>Support research e.g., researching to reduce cat allergens in food</li> </ul>	<ul style="list-style-type: none"> <li>For example, one of the largest events for the veterinary community in Russia and the CIS countries "Purina Partners" took place virtually in December 2020. It included a round table for veterinarians dedicated to our Obesity research. We got <b>617</b> views on round table for Vets. Media results: <b>15</b> publications with <b>26</b> million Media reach.</li> </ul>