

NESTLÉ PURINA PETCARE EUROPE: PURINA IN SOCIETY REPORT 2018 - REPORT PROFILE, GRI INDEX AND ASSURANCE STATEMENT

This report profile accompanies our Purina in Society Report 2018, which can be found at www.purina.eu/purinareport2018. Page numbers cited within this report profile refer to page numbers within the Purina in Society Report 2018, or within this Report Profile and GRI index.

Report profile

This report covers the 2018 calendar year for Purina unless otherwise stated (GRI 102-50). This is the second Purina in Society (PinS) report to incorporate the Global Reporting Initiative Sustainability Reporting Standards (GRI Standards) (GRI 102-54).

There have been no changes in the location of, or changes in, operations including facility openings, closings, and expansions since the last report. Since the last report Nestlé Group have invested in Tailsco Ltd (UK), Terra Canis GmbH (Germany), Wamiz (France) and Independent Vetcare Group International (Europe). There have been no major changes in the location of suppliers, the structure of the supply chain, or relationships with suppliers, including selection and termination (GRI 102-10).

Purina published a GRI Sustainability report in 2017 (based on 2016 information and data) - see link for further details (GRI 102-51) [\[Link\]](#). The Nestlé Group has published a number of such reports that conform to the GRI Guidelines [\[Link\]](#). Purina will continue to monitor their progress and share via a report every two years (GRI 102-52). It is planned that Purina reports will be both public and subject to external assurance (GRI 102-56).

Following internal review, we have revised the criteria for following Purina in Society Commitments (GRI 102-48).

- **Innovate to improve pets’ health and well-being:** Since our 2016 report, we have updated the title of this commitment from ‘Lead the industry in pet nutrition and health research’ to ‘Innovate to improve pets’ health and well-being’ to better reflect the activities being undertaken
- **Promote transparency across our product portfolio:** Since our 2016 report, we have updated the title of this commitment from ‘Deliver accessible product information and petcare advice’ to ‘Promote transparency across our product portfolio’ to better reflect the activities being undertaken
- **Promote pets at work:** We have kept the goal of 200 Alliance partners, this now also includes smaller organisations and companies which have publicly supported pet-friendly office environments
- **Implement responsible sourcing:** During 2017, our reporting methodology was changed due to our 3rd party independent assessor amending the way we assess seafood by-products sourced

from aquaculture. Now done by an absolute volume based KPI.

We have further revised and refined the information disclosed to reflect changes to the GRI Standards requirements and following feedback from our external assurance of our previous Purina in Society report. Purina does not believe there are any significant limitations on the scope of this report other than the exclusion of the details of head office’s contribution to environmental performance. There are no significant changes from previous reporting periods (GRI 102-50)⁽¹⁾. There are no significant changes in the list of material topics and topic boundaries (GRI 102-49).

This report has been prepared in accordance with the GRI Standards: Core option and the associated GRI protocols set out in the Food Processing Sector Supplement (GRI 102-54). This report also disclosed performance against the Purina in Society (PinS) Commitments. Purina, as part of the Nestlé Group, uses well-defined ‘General

(1) Two restatements:
- 2016 Data for ‘NOx and SOx’, has been corrected following review of data management systems (GRI 305-7)
- 2016 data for ‘Water reused and recycled’ data has been revised for 2016 to ‘no water was recycled and reused in 2016’ - to reflect updated data management calculations (GRI 303-3)

Instructions’ for the measurement of environmental indicators. Where these differ from the GRI protocols this is made clear in the text and the full GRI Content index (GRI 102-55).

The contact point for further information is Mary Sharrock
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GRI content index

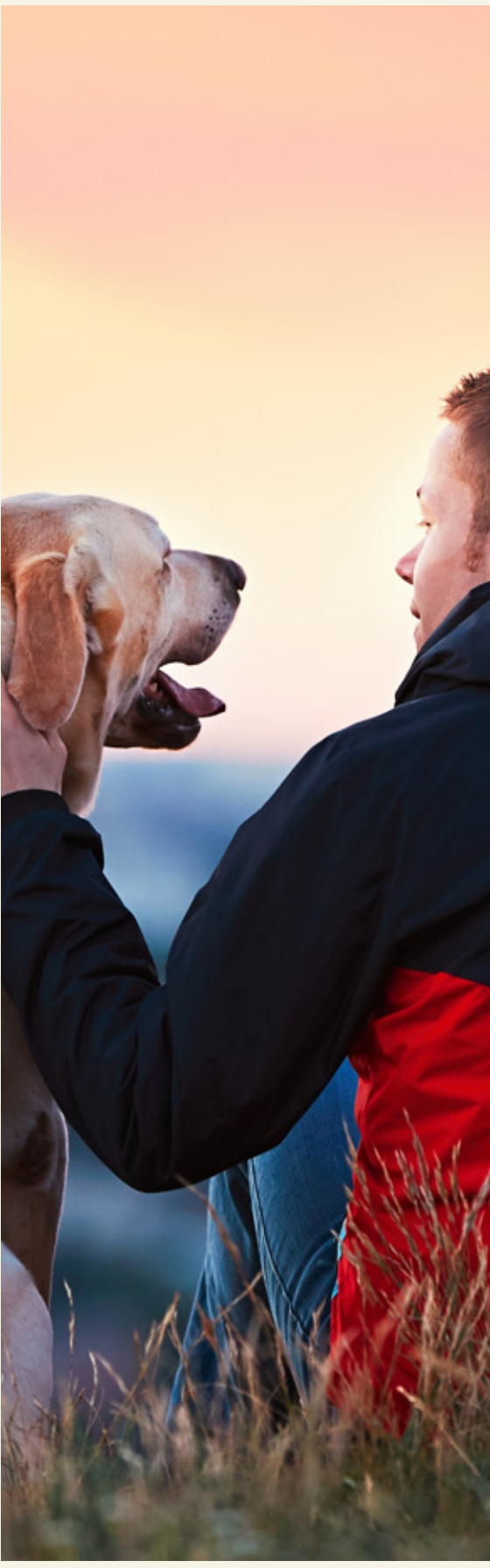
The following table serves as an index (GRI 102-55) for the location of all the GRI topics (GRI 102-47) represented by performance indicators within this report together with an analysis of the threshold determinations, boundary of impact content (GRI 102-46) and level of disclosure.

Data included refers to those topics which have been defined as relevant, prioritised and material⁽²⁾.

- **GRI code:** Refers to the code used by the Global Reporting Initiative
- **GRI indicator:** Refers to the title of the indicator, as per the Global Reporting Initiative
- **GRI requirement:** Refers to the specific disclosure requirements, as per the Global Reporting Initiative
- **Page #:** Refers to the page number within the Purina in Society Report 2018 www.purina.eu/purinareport2018.pdf and/or this Report Profile
- **Additional information:** Refers to relevant information relating to the indicator, not disclosed within the Purina in Society 2018 Report
- **Omission from report:** Information requirements of the GRI indicator which have not been disclosed
- **Reason for omission:** The reason for any data requirements of the GRI indicator which have not been disclosed

- **Data boundary:**
 - > **Purina** – the principle boundary for data is Purina (a subset of Nestlé Purina PetCare EMENA) which covers our top 10 markets³ including relevant factories and distribution centres⁴.
 - > **NPP EMENA (NPPE)** – all countries in which Nestlé Purina operate in EMENA
 - > **Global supply chain** – relating to sourcing data
- **Disclosure level**
 - > **Full:** Reported as per GRI requirements
 - > **Partial:** Some information reported, not in full accordance with GRI requirements
- **External verification**
 - > **Yes:** Identifies indicators verified as part of external assurance
- **Topic boundary [for specific standard disclosures]:** Refers to where NPPE believe the impact of the indicator occurs, namely: Headquarters (H); Factories (F); Distribution Centres (DC); Supply chain (S); Transport (T); Consumer (C).

(2) Those topics that may reasonably be considered important for reflecting the organization’s economic, environmental and social impacts, or influencing the decisions of stakeholders, and, therefore, potentially merit inclusion in the report.



INDEPENDENT LIMITED ASSURANCE STATEMENT

To: The Stakeholders of Nestle Purina PetCare EMENA

Introduction and objectives of work

Bureau Veritas UK Limited (Bureau Veritas) has been engaged by Nestlé Purina PetCare EMENA (‘NPPE’) (Legal entity - Nestlé Operational Services Worldwide S.A., Business Division Nestlé Purina PetCare Europe, Middle East, North Africa) to provide limited assurance of selected sustainability data and information for 2018. This Assurance Statement applies to the related information included within the scope of work described below.

Scope of verification

The scope of our work was limited to providing assurance over the accuracy of the following content included within the Purina in Society Report 2018 (the ‘Report’). Our work includes all NPPE’s operations unless otherwise stated in the Report. The reporting period included within the verification scope is from 1st January 2018 to 31st December 2018 for the following indicators (‘Selected Information’):

- Purina in Society Commitments and progress reported against them under the section “Our Purina in Society Commitments: Progress”. The text related to these commitments was also included in our verification;
- Materials used, direct energy consumption, Greenhouse gas emissions (excluding emissions reductions), water, waste and

effluents reported in “Environmental Performance” section;

- Employee analysis data (by age and gender), health and safety data reported in “Our People” section.

Our scope of work also included conducting a review of the Report’s alignment with GRI Standards ‘in accordance - core’ requirements, as well as alignment with supplementary indicators where used.

Assessment Standard

We performed our work in accordance with the International Standard on Assurance Engagements (ISAE) 3000 Revised, Assurance Engagements Other than Audits or Reviews of Historical Financial Information (effective for assurance reports dated on or after December 15, 2015).

Our conclusions are in line with the definition of ‘limited’ assurance as set out in ISAE 3000 (revised).

Methodology

As part of the independent verification, Bureau Veritas undertook:

- Interviews with relevant NPPE personnel responsible for each of the PinS commitments, the materiality analysis process, and Employee data;
- A review of NPPE’s information systems and methodology for data collection, aggregation, and analysis;

- A review of information and calculations used to determine energy consumption and GHG emissions;
- A review of the consolidated 2018 data to confirm the accuracy of end of year accounting; and
- A review of the reported data and information’s alignment with the requirements of the Global Reporting Initiative (GRI) Standards.

Conclusion

On the basis of our methodology and the activities described above, nothing has come to our attention to indicate that the Selected Information is not fairly stated in all material respects. This opinion is based on the work undertaken and the limitations and exclusions defined in this statement.

Limitations and Exclusions

Excluded from the scope of our work is any verification of information relating to:

- Activities outside the defined reporting period and scope as described above;
- Positional statements (expressions of opinion, belief, aim or future intention by NPPE) and statements of future commitment; and
- Responsible sourcing data on packaging, which is currently calculated at Nestlé group level.

Statement of Independence, Integrity and Competence

Bureau Veritas is an independent professional services company that specialises in quality, environmental, health, safety and social accountability with over 185 years’ history. Its assurance team has extensive experience in conducting verification of environmental, social, ethical and health and safety information, systems and processes.

Bureau Veritas operates a certified⁽¹⁾ Quality Management System which complies with the requirements of ISO 9001:2008, and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Bureau Veritas has implemented and applies a Code of Ethics, which meets the requirements of the International Federation of Inspections Agencies (IFIA)⁽²⁾, across the business to ensure that its employees maintain integrity, objectivity, professional competence and due care, confidentiality, professional behaviour and high ethical standards in their day-to-day business activities. Bureau Veritas believes this assignment did not raise any conflicts of interest.

Bureau Veritas UK Limited
London, 14 May 2019



(1) Certificate of Registration FS 34143 issued by BSI Assurance UK Limited
(2) International Federation of Inspection Agencies – Compliance Code – Third Edition

Organisational profile indicators

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-1	Name of the organization	a. Name of the organization	6	No additional information – see report	None		NPP EMENA	Full	
102-2	Activities, brands, products, services	a. A description of the organization’s activities.	6	No additional information – see report	None		NPP EMENA	Full	
		b. Primary brands, products, and services, including an explanation of any products or services that are banned in certain markets.	6	No additional information – see report	None		NPP EMENA	Full	
102-3	Location of headquarters	a. Location of the organization’s headquarters.	6; Pg 5 - GRI Index	New headquarters from 1st April 2019: Nestlé Purina PetCare EMENA, Entre deux Villes 12. 1814 La Tour-de-Peilz, Switzerland	None		NPP EMENA	Full	
102-4	Location of operations	a. Number of countries where the organization operates, and the names of countries where it has significant operations and/or that are relevant to the topics covered in the report.	6	No additional information – see report	None		NPP EMENA	Full	
102-5	Ownership and legal form	a. Nature of ownership and legal form.	6; Pg 5 - GRI Index	See Nestlé group structure	None		NPP EMENA	Full	
102-6	Markets served	a. Markets served, including: i. geographic locations where products and services are offered;	6	No additional information – see report	None		NPP EMENA	Full	
		ii. sectors served;	6	No additional information – see report	None		NPP EMENA	Full	
		iii. types of customers and beneficiaries.	6	No additional information – see report	None		NPP EMENA	Full	
102-7	Scale of the organization	a. Scale of the organization, including: i. total number of employees;	6	No additional information – see report	None		NPP EMENA ⁶	Partial	Yes, number of employees
		ii. total number of operations;	6	No additional information – see report	None		NPP EMENA	Partial	
		iii. net sales (for private sector organizations) or net revenues (for public sector organizations);	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	
		iv. total capitalization (for private sector organizations) broken down in terms of debt and equity;	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	
		v. quantity of products or services provided	6, 50	No additional information – see report	None		NPP EMENA	Partial	

(3) For the purposes of this report, Purina (a subset of Nestlé Purina PetCare EMENA), refers to the top 10 markets including relevant factories and distribution centres as follows: NPP France – Separate entity – Nestlé Purina Petcare France | NPP UK – Separate entity – Nestlé Purina Petcare (U.K.) Ltd | NPP Germany – Separate entity – Nestlé Purina Petcare Deutschland GmbH | NPP Russia – Division included under Nestlé Rossiya LLC | NPP Italy – Division included under Nestlé Italiana S.P.A. | NPP Spain – Separate entity – Nestlé Purina Petcare Espana, S.A. | NPP Netherlands – Division included under Nestlé Nederland B.V. | NPP Switzerland – Division included under Nestlé Suisse S.A. | NPP Belgium – Division included under Nestlé Belgilux | NPP Poland – Division included under Nestlé Polska S.A.

(4) The boundary for HSE data covers Nestle Purina Zone EMENA and all distribution centres as well. This includes sites, which are third party owned but Purina operated. It does not include sites, which are owned by Purina but operated by third parties, or sites owned and operated by third parties. Where the factory and the distribution centre are on the same site - data is included. The boundary is the same as the 2016 report.

(5) Numbers refer to page numbers within the report. “Pg” refers to page numbers within this document (GRI Index)

(6) Employee data covers countries across Nestlé Purina Petcare EMENA

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-8	Information on employees and other workers	a. Total number of employees by employment contract (permanent and temporary), by gender.	55	No additional information – see report	None		NPP EMENA ⁴	Full	Yes, number of employees
		b. Total number of employees by employment contract (permanent and temporary), by region.	55	No additional information – see report	None		NPP EMENA	Full	Yes, number of employees
		c. Total number of employees by employment type (full-time and part-time), by gender.	55	No additional information – see report	None		NPP EMENA	Full	Yes, number of employees
		d. Whether a significant portion of the organization’s activities are performed by workers who are not employees. If applicable, a description of the nature and scale of work performed by workers who are not employees.	Pg 7 - GRI Index	Nestlé does not have a substantial portion of its work performed by workers who are legally recognised as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. See Nestlé GRI Index (page 4)	None		NPP EMENA	Full	Yes, number of employees
		e. Any significant variations in the numbers reported in Disclosures 102-8-a, 102-8-b, and 102-8-c (such as seasonal variations in the tourism or agricultural industries).	55	No additional information – see report	None		NPP EMENA	Full	Yes, number of employees
		f. An explanation of how the data have been compiled, including any assumptions made.	Pg 7 - GRI Index	Data is compiled at market level and was extracted from central database January 2019. Numbers are subject to a normal factory seasonal turnover of employees – less than 10% of our total workforce – and a variation in employee levels by season (e.g. less employees in summer) by market and normal recruiting wave for factories.	None		NPP EMENA	Full	Yes, number of employees
102-9	Supply chain	a. A description of the organization’s supply chain, including its main elements as they relate to the organization’s activities, primary brands, products, and services.	7; Pg 7 - GRI Index	<u>Supply chain</u> Purina’s main supply chain includes: <ul style="list-style-type: none">• Use of cereals and by-products from the human food chain and seafood processor facilities, mostly located in countries throughout Europe• Supply of meat, poultry and eggs from farm to storage to processing sites. The vast majority of animals are reared in Europe• Farming, storage and distribution of soya. The soya in Purina’s products is sourced from identity preserved non-GM materials mainly from Brazil and European origins, including Italy, Russia and Serbia <u>Location of supply chain</u> Our supply chain is primarily in Europe, with soya sourced from Brazil and European countries and vitamins from South East Asia. Paper for packaging is sourced within Europe with some packaging materials sourced from India.	None		Global supply chain	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-10	Significant changes to the organization and its supply chain	a. Significant changes to the organization's size, structure, ownership, or supply chain, including: i. Changes in the location of, or changes in, operations, including facility openings, closings, and expansions;	4; Pg 9 - GRI Index	In the last two years Nestlé Purina Petcare Europe, Middle East and North Africa (EMENA) has also made three investments in the future. <ul style="list-style-type: none">We have invested in Tails.com, which is one of the early pioneers of personalised nutrition for dogs (specific to their age, breed, size and level of activity) direct to owners across the UK. We plan to support the Tails.com pilot in France to roll out to other markets whilst remaining independently run	None		NPP EMENA	Full	
		ii. Changes in the share capital structure and other capital formation, maintenance, and alteration operations (for private sector organizations);	4; Pg 9 - GRI Index	<ul style="list-style-type: none">Through our business in Germany, we signed an agreement to acquire a majority stake in Terra Canis, a premium natural pet food company producing wet and dry foods for cats and dogs. This will support our expertise in innovation	None		NPP EMENA	Full	
		iii. Changes in the location of suppliers, the structure of the supply chain, or relationships with suppliers, including selection and termination.	4; Pg 9 - GRI Index	<ul style="list-style-type: none">In France, we acquired a majority share in Wamiz, the leading French pet digital media platform which has become one of the most trusted platforms for dog and cat lovers in recent years. We have a longstanding relationship with Wamiz, particularly through its pet adoption activities. This will help us with our own digital transformation, which is important to our business strategy in the EMENA regionMost recently, we have announced a partnership with Independent Vetcare Group International, Europe's largest veterinary services group, which will help us reinforce our purpose to enrich the lives of pets and the people who love them			NPP EMENA	Full	
102-11	Precautionary Principle or approach	a. Whether and how the organization applies the Precautionary Principle or approach.	44; Pg 9 - GRI Index	The Nestlé Policy on Environmental Sustainability. The policy incorporates the United Nations Global Compact (UNGC) environmental principles, which state that businesses should: support a precautionary approach to environmental challenges; undertake initiatives to promote greater environmental responsibility; and encourage the development and diffusion of technologies with a better environmental performance. See Nestlé GRI Index (page 4)	None		NPP EMENA	Full	
102-12	External initiatives	a. A list of externally-developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes, or which it endorses.	7	As part of Nestlé, Purina is a signatory to the UN Global Compact (UNGC); however, Purina does not provide a separate UNGC Communication on Progress. See Nestlé Communication on Progress	None		NPP EMENA	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-13	Membership of associations	a. A list of the main memberships of industry or other associations, and national or international advocacy organizations.	Pg 11 - GRI Index	<p>Purina is a member of national trade associations within 16 countries across Europe. These trade associations are, in turn, members of the European industry association, FEDIAF. Purina is also a direct member of FEDIAF and GAPFA.</p> <p>1. France - FACCO; 2. Germany - IVH; 3. Italy - ASSALCO; 4. UK - PFMA; 5. Spain - ANFAAC; 6. Poland - POLKARMA; 7. Romania - ARPAC; 8. Netherlands - NVG; 9. Belgium - CPAF; 10. Czech Republic - SVPDZ; 11. Hungary - HPFA; 12. Austria - ÖHTV; 13. Sweden, Denmark, Finland - NPFA; 14. Ireland - PFAI; 15. Switzerland - VHN 16. Russia - APK</p>	None		NPP EMENA	Full	
102-14	Statement from senior decision-maker	a. A statement from the most senior decision-maker of the organization (such as CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy for addressing sustainability.	4	No additional information – see report	None		NPP EMENA	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-15	Key impacts, risks, and opportunities	a. A description of key impacts, risks, and opportunities.	6; Pg 13 - GRI Index	<p>From a business perspective the following trends that will affect us:</p> <ul style="list-style-type: none">• A change in pet ownership in the countries we serve as a result of wider trends including changes in working patterns, increasing inequality and time spent online particularly by the younger generation• An increasing scarcity of resources affecting our raw material supplies, including the effects of climate change on agricultural production and pressure on fish stocks• Changing human dietary patterns and food systems including the rise of vegetarianism veganism and growth of non-traditional animal protein-sources e.g. plant-based protein, insects and ‘clean meat’• The move toward more ‘natural’ and less processed food both for humans and the pets they love, driven by associated health and animal welfare considerations• The environmental impact of sourcing and packaging spanning the entire supply chain including end-of-life, recycling and enabling a circular economy• New technologies which change the way we will live our lives and produce pet food including artificial intelligence, robotics and augmented reality• Personalisation and the digital transformation of the economy including technologies that provide deeper insight and information about pets and pet ownership• New demands for corporate and value chain transparency enabled by technological advances, social media and expectations around traceability of the products we buy	None		NPP EMENA	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-16	Values, principles, standards, and norms of behaviour	a. A description of the organization’s values, principles, standards, and norms of behaviour.	7; Pg 15 - GRI Index	<p>Purina respects and complies with all applicable laws and regulations and operates a confidential non-compliance reporting line, which follows the same principles as Nestlé Compliance Reporting System, “Tell us”. The confidential line provides external stakeholders with a dedicated communication channel for reporting potential instances of non-compliance with our Corporate Business Principles. There is also an internal hotline for our employees to confidentially disclose issues of non-compliance. Purina operates within the Nestlé quality system which aims for ‘zero defects, zero complaints and no waste’.</p> <p>Nestlé values Guided by our values rooted in respect, we want to shape a better and healthier world. See Nestlé Values for further details</p> <p>Nestlé Corporate Business Principles Our Corporate Business Principles are at the heart of our company. Available in more than 50 languages, they reflect the basic ideas of fairness, honesty and a concern for individuals and families, communities and the planet. See Nestlé Business principles for further details</p> <p>We recognise our leadership role in the pet food sector across Europe. As part of this role we seek to demonstrate innovation and good leadership. For instance:</p> <ul style="list-style-type: none">• Supporting platforms to promote responsible pet ownership, particularly around pet adoption• Demonstrating new levels of transparency through our ‘Open Doors’ factory policy• Proactively answering questions from our stakeholders through our website, in face to face meetings and at events• New business models	None		NPP EMENA	Full	
102-18	Governance structure	a. Governance structure of the organization, including committees of the highest governance body.	7	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		b. Committees responsible for decision-making on economic, environmental, and social topics.	7	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-40	List of stakeholder groups	a. A list of stakeholder groups engaged by the organization.	58; Pg 73 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-41	Collective bargaining agreements	a. Percentage of total employees covered by collective bargaining agreements.	54; Pg 17 – GRI Index	As part of Nestlé, we support freedom of association for our employees and effective recognition of the right to collective bargaining. Purina has systematic programmes to engage with union representations. Nestlé assumes responsibility for all key items of employment and conditions. See Nestlé GRI Index (page 4)	Omission from report	The information is currently reported at a global level by Nestlé however currently is not available for reporting at the scale of NPP EMENA. See Nestlé GRI Index (page 4)	Not reported	Not reported	
102-42	Identifying and selecting stakeholders	a. The basis for identifying and selecting stakeholders with whom to engage.	58, Pg 17 - GRI Index	Over the past 5 years, Purina have conducted a series of stakeholder mapping and engagement activities. This includes <ul style="list-style-type: none">• Internal interviews with senior management• Interviews with individual market-leadership and communication teams• Stakeholder mapping by individual markets (against a stakeholder map template)• Review of attendees at key Purina conferences and symposiums e.g. 2016 Purina in Society Launch• External interviews as part of materiality assessment and refresh	None		NPP EMENA	Full	
102-43	Approach to stakeholder engagement	a. The organization’s approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	Pg 17, 73 - GRI index	Proactive engagement with partners and stakeholders is essential to the delivery of our PinS commitments. Our approach is to listen, understand what matters most to them, what questions they have and what areas they want Purina to focus on at both a local and European level. We are in regular contact with our stakeholders across Europe. In addition, we run and also participate in: <ul style="list-style-type: none">• Consumer carelines (some of which have vets and vet nurses as respondents)• Social platforms to provide answers to questions we get asked• In-country and European ‘events’ where different groups of stakeholders can come together to find out more. In 2018, this included factory visits and employee volunteering with partner organisations• Supporting (and giving visibility to) local community-based organisations who help find homes for cats and dogs• Forums with our NGO partners about issues that matter to pet owners and lovers• Local and European Trade Industry Associations	None		NPP EMENA	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-44	Key topics and concerns raised	a. Key topics and concerns that have been raised through stakeholder engagement, including: i. how the organization has responded to those key topics and concerns, including through its reporting;	59; Pg 19, 73 - GRI index	<p>In 2013, Purina carried out a materiality analysis across our European markets to ensure we identify and prioritise the most important issues for our stakeholders and our business. This was refreshed in 2016.</p> <p>This assessment informed the development of our Purina in Society commitments, which were developed to address topics which mattered most to our stakeholders.</p> <p>In 2018, stakeholders told us that improving pet lives and promoting pets in society are critical leadership positions for Purina. We also heard that our pet-focused initiatives (pet adoption, responsible pet ownership for children and pets at work) could have an even stronger link to our work in promoting pets in society. While environmental sustainability represents a potential future risk, stakeholders also told us that they see demand for natural, less processed pet food as the main long-term issue facing the pet food sector. Other topics raised by our stakeholders in 2018 across the region included:</p> <ul style="list-style-type: none">• The need for research into nutrition and new specialist products• Increased demand for product traceability• Sustainable raw materials• The need to ensure affordable products• The importance of pet health and welfare, including prevention of pet obesity• The environmental impact of sourcing and packaging• Corporate transparency• Animal welfare issues in the supply chain• How we engage and collaborate with veterinarians <p>These insights help to identify possible new areas for us and to increase our communications in this report and across our operations and the communities we serve.</p>	None		NPP EMENA	Full	
		ii. the stakeholder groups that raised each of the key topics and concerns.	59; Pg 19, 73 - GRI index	See page 73 of this GRI Index for further details of topics raised by stakeholder group.	None		NPP EMENA	Full	
102-45	Entities included in the consolidated financial statements	a. A list of all entities included in the organization's consolidated financial statements or equivalent documents.	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	
		b. Whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report.	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-46	Defining report content and topic Boundaries	a. An explanation of the process for defining the report content and the topic Boundaries.	8; Pg 2, 21 - GRI Index	Report content: This report is focused on progress to date against our commitments and objectives, which are based on the most material issues, which were identified by a materiality analysis in 2013 across our European markets to ensure we identify and prioritise the most important issues for our stakeholders and our business. This was refreshed in 2016. We are currently in the process of reviewing and refreshing this materiality assessment for 2019. Report boundary: See GRI index table for topic boundaries. As part of Nestlé - we use boundaries based on operational control to reflect the reality of our operations. See Nestlé CSV report, page 56	None		NPP EMENA	Full	<u>Yes</u>
		b. An explanation of how the organization has implemented the Reporting Principles for defining report content.	Pg 2, 21 - GRI Index	Report principles: In preparing this report and in conducting the materiality analysis in 2013, the following reporting principles were adopted: <ul style="list-style-type: none">• Stakeholder inclusiveness: see Indicator 102-42 Identifying and selecting stakeholders for further details• Sustainability context: External, international recognised sustainability sources were used as an input to the 2013 materiality assessment and 2016 refresh• Materiality: see Indicator 102-44 Key topics and concerns raised and Indicator 102-47 List of material topics - for further details• Completeness: See GRI Index for coverage of material topics and boundaries	None		NPP EMENA	Full	<u>Yes</u>

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-47	List of material topics	a. A list of the material topics identified in the process for defining report content.	8; Pg 2, 23 - GRI Index	<p>Purina has identified the following material issues</p> <p>Loving responsible pet ownership – this includes two components:</p> <p><u>Our role as a pet food business</u></p> <ul style="list-style-type: none">• Helping pet owners to make informed choices about the food they feed their pet• Providing a variety of products to meet the needs of pets with specific health problems e.g. diabetes management, weight loss management or nourishing support for liver conditions• Providing options for more natural and less processed pet food <p><u>Our wider leadership role in promoting the role of pets in</u></p> <ul style="list-style-type: none">• Addressing pet abandonment through pet adoption• Improving pet owner relations by supporting companies to create pet friendly offices and enabling people to bring pets to work• Supporting young people in understanding the benefits and responsibility of pet ownership in an increasingly online and digital world• Acting and collaborating with other stakeholders around the things which matter most to pets and their owners, ranging from pet adoption through to pet obesity• Promoting the power of the pet-human bond as having a positive impact for society <p>Scarcity of resources</p> <ul style="list-style-type: none">• Innovating to minimise the impact of our products on the planet and its resources• Reducing the materials used for products and packaging• Continuing with and demonstrating the positive environmental impact of our by-product model <p>Radical transparency including addressing increasing expectations from our stakeholders</p> <ul style="list-style-type: none">• Responsible sourcing – including animal welfare, environmental sustainability and human rights and labour conditions across our supply chain• Provision of easy to access, accurate and transparent information via our platforms how and where our products are made (e.g. Open Doors factory policy) <p>Reducing environmental inputs and outputs including the impact we have on the environment relating to material use, packaging and transport</p>	None		NPP EMENA	Full	Yes

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-48	Restatements of information	a. The effect of any restatements of information given in previous reports, and the reasons for such restatements.	Pg 25 - GRI Index	There are two restatements from the 2016 report: <ul style="list-style-type: none">• 2016 data for ‘NOx and SOx’, has been corrected following review of data management systems (GRI 305-7)• 2016 data for ‘Water reused and recycled’ data has been revised for 2016 to ‘no water was recycled and reused in 2016’ - to reflect updated data management calculations (GRI 303-3)	None		NPP EMENA	Full	
102-49	Changes in reporting	a. Significant changes from previous reporting periods in the list of material topics and topic Boundaries.	Pg 1 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-50	Reporting period	a. Reporting period for the information provided.	60; Pg 1 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-51	Date of most recent report	a. If applicable, the date of the most recent previous report.	60; Pg 1 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-52	Reporting cycle	a. Reporting cycle.	60; Pg 1 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-53	Contact point for questions regarding the report	a. The contact point for questions regarding the report or its contents.	Pg 2 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-54	Claims of reporting in accordance with the GRI Standards	a. The claim made by the organization, if it has prepared a report in accordance with the GRI Standards, either: i. ‘This report has been prepared in accordance with the GRI Standards: Core option’;	60; Pg 1- GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		ii. ‘This report has been prepared in accordance with the GRI Standards: Comprehensive option’.	Not applicable	<i>No additional information – see report</i>	None		NPP EMENA	Full	
102-55	GRI content index	a. The GRI content index, which specifies each of the GRI Standards used and lists all disclosures included in the report.	60; GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		b. For each disclosure, the content index shall include: i. the number of the disclosure (for disclosures covered by the GRI Standards);	60; GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		ii. the page number(s) or URL(s) where the information can be found, either within the report or in other published materials;	60; GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		iii. if applicable, and where permitted, the reason(s) for omission when a required disclosure cannot be made.	60; GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Disclosure level	External verification
102-56	External assurance	a. A description of the organization’s policy and current practice with regard to seeking external assurance for the report.	60; Pg 1, 3 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		b. If the report has been externally assured: i. A reference to the external assurance report, statements, or opinions. If not included in the assurance report accompanying the sustainability report, a description of what has and what has not been assured and on what basis, including the assurance standards used, the level of assurance obtained, and any limitations of the assurance process;	60; Pg 1, 3 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		ii. The relationship between the organization and the assurance provider;	60; Pg 1, 3 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	
		iii. Whether and how the highest governance body or senior executives are involved in seeking external assurance for the organization’s sustainability report.	60; Pg 1, 3 - GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	Full	

Specific standard indicators

As part of the Nestlé family, Nestlé Purina PetCare Europe, Middle East and North Africa’s approach to the management of aspects covered within this report is governed by the wider Nestlé frameworks. This includes the Nestlé Quality System; Nestlé Corporate Business Principles; Nestlé Policy on Environmental Sustainability and Nestlé framework for Sustainability and Creating Shared Value (CSV). This management approach is implemented across Nestlé Purina PetCare Europe, Middle East and North Africa. For further details see Nestlé GRI Index <https://www.nestle.com/asset-library/documents/creating-shared-value/nestle-gri-content-index-2018.pdf>

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
103-1	Management approach - Economic performance	Explanation of the material topic and its Boundary.	Nestle CSV – GRI Index	As part of Nestlé our approach to economic performance relates to the wider Nestlé management approach.	None		NPP EMENA	H, F, DC, S, T, C	Full	
103-2	Management approach - Economic performance	The management approach and its components.		For further details of the Nestlé approach to economic performance see page 15 - [Link]	None		NPP EMENA	H, F, DC, S, T, C	Full	
103-3	Management approach - Economic performance	Evaluation of the management approach.			None		NPP EMENA	H, F, DC, S, T, C	Full	
201-1	Direct economic value generated and distributed	a. Direct economic value generated and distributed (EVG&D) on an accruals basis, including the basic components for the organization’s global operations as listed below. in addition to reporting the following basic components: i. Direct economic value generated: revenues;	6	No additional information – see report	None		NPP EMENA	H, F, DC, S, T, C	Partial	
		ii. Economic value distributed: operating costs, employee wages and benefits, payments to providers of capital, pay-ments to government by country, and community investments;	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	Not reported	
		iii. Economic value retained: ‘direct economic value generated’ less ‘economic value distributed’;	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	Not reported	
		b. Where significant, report EVG&D separately at country, regional, or market levels, and the criteria used for defining significance.	Omitted	See omissions	Omission from report	The information is subject to specific confidentiality constraints	Not reported	Not reported	Not reported	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
201-2	Financial implications and other risks and opportunities due to climate change	a. Risks and opportunities posed by climate change that have the potential to generate substantive changes in operations, revenue, or expenditure, including: i. a description of the risk or opportunity and its classification as either physical, regulatory, or other;	44	No additional information – see report	None		NPP EMENA	H, F, DC, S, T, C	Partial	
		ii. a description of the impact associated with the risk or opportunity;	44	No additional information – see report	None		NPP EMENA	H, F, DC, S, T, C	Partial	
		iii. the financial implications of the risk or opportunity before action is taken;	Omitted	For further details relating to financial implications and other risks and opportunities due to climate change see Nestlé 2018 CDP Investor submission – climate change	Omission from report	This information is currently reported at a global level by Nestlé however currently is not available for reporting at the scale of NPP EMENA. It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	
		iv. the methods used to manage the risk or opportunity;	44	No additional information – see report	None		NPP EMENA	H, F, DC, S, T, C	Partial	
		v. the costs of actions taken to manage the risk or opportunity.	Omitted	For further details relating to financial implications and other risks and opportunities due to climate change see Nestlé 2018 CDP Investor submission – climate change	Omission from report	This information is currently reported at a global level by Nestlé however currently is not available for reporting at the scale of NPP EMENA. It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
103-1	Management approach - Environmental	Explanation of the material topic and its Boundary.	44	This management approach covers the following material topics	None		Purina	F, DC	Full	
103-2	Management approach - Environmental	The management approach and its components.	44	<ul style="list-style-type: none">• 301: Materials• 302: Energy• 303: Water• 305: Emissions• 306: Effluents and waste• 308: Supplier environmental assessment	None		Purina	F, DC	Full	
103-3	Management approach - Environmental	Evaluation of the management approach.	44	<ul style="list-style-type: none">• 306: Effluents and waste• 308: Supplier environmental assessment <u>For further details – see Nestlé management approach</u> <ul style="list-style-type: none">• 301: Materials – page 28 (<i>Nestlé GRI Index</i>)• 302: Energy - page 29 (<i>Nestlé GRI Index</i>)• 303: Water - page 32 (<i>Nestlé GRI Index</i>)• 305: Emissions - page 33 (<i>Nestlé GRI Index</i>)• 306: Effluents and waste - page 35 (<i>Nestlé GRI Index</i>)• 308: Supplier environmental assessment - page 38 (<i>Nestlé GRI Index</i>)	None		Purina	F, DC	Full	
301-1	Materials used by weight or volume	a. Total weight or volume of materials that are used to produce and package the organization’s primary products and services during the reporting period:	50	<i>No additional information – see report</i>	None		Purina	F, DC	Partial	<u>Yes</u>
		i. non-renewable materials used;	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure. It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	<u>Yes</u>
		ii. renewable materials used.	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure. It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	<u>Yes</u>
301-2	Recycled input materials used	a. Percentage of recycled input materials used to manufacture the organization’s primary products and services.	46	Some of Purina’s pet food is sold in cardboard boxes with 100% recycled content and aluminium cans which contain recycled content. In addition, <ul style="list-style-type: none">• 67% of our packaging is widely recyclable• 6% of our packaging has limited recyclability• 27% of our packaging is currently hard to recycle The above information, is based on 2017 Purina sales data.	Partial disclosure	Breakdown of recycled input used is not currently available It will be reviewed before the next reporting cycle	Purina	F, DC	Partial	<u>Yes</u>

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
302-1	Energy consumption within the organization	a. Total fuel consumption within the organization from non-renewable sources, in joules or multiples and including fuel types used.	50	No additional information – see report	None		Purina	F, DC	Partial	<u>Yes</u>
		b. Total fuel consumption within the organization from renewable sources, in joules or multiples, and including fuel types used.	50	No additional information – see report	None		Purina	F, DC	Partial	<u>Yes</u>
		c. In joules, watt-hours or multiples, the total: i. electricity consumption ii. heating consumption iii. cooling consumption iv. steam consumption	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	
		d. In joules, watt-hours or multiples, the total: i. electricity sold ii. heating sold iii. cooling sold iv. steam sold	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	
		e. Total energy consumption within the organization, in joules or multiples.	50	No additional information – see report	None		Purina	F, DC	Partial	<u>Yes</u>
		f. Standards, methodologies, assumptions, and/or calculation tools used.	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	
		g. Source of the conversion factors used.	Pg 35 - GRI Index	For further details relating to energy consumption - see Nestlé 2018 CDP Investor submission – climate change	None		Purina	F, DC	Partial	
302-2	Energy consumption outside of the organization	a. Energy consumption outside of the organization, in joules or multiples.	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	
		b. Standards, methodologies, assumptions, and/or calculation tools used.								
		c. Source of the conversion factors used.								

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification															
302-3	Energy intensity	a. Energy intensity ratio for the organization.	50	No additional information – see report	None		Purina	F, DC	Full	<u>Yes</u>															
		b. Organization-specific metric (the denominator) chosen to calculate the ratio.	50	No additional information – see report	None		Purina	F, DC	Full	<u>Yes</u>															
		c. Types of energy included in the intensity ratio; whether fuel, electricity, heating, cooling, steam, or all.	50	No additional information – see report	None		Purina	F, DC	Full	<u>Yes</u>															
		d. Whether the ratio uses energy consumption within the organization, outside of it, or both.	50; Pg 37 - GRI Index	Calculation of energy intensity is based on energy consumed within the organisation.	None		Purina	F, DC	Full	<u>Yes</u>															
302-4	Reduction of energy consumption	a. Amount of reductions in energy consumption achieved as a direct result of conservation and efficiency initiatives, in joules or multiples.	50; Pg 37 - GRI Index	For further details relating to energy consumption - see Nestlé 2018 CDP Investor submission – climate change	None		Purina	F, DC	Partial	<u>Yes</u>															
		b. Types of energy included in the reductions; whether fuel, electricity, heating, cooling, steam, or all.	Omitted	See omissions	Omission from report	This information is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported																
		c. Basis for calculating reductions in energy consumption, such as base year or baseline, including the rationale for choosing it.	Pg 37 - GRI Index	For further details relating to energy consumption - see Nestlé 2018 CDP Investor submission – climate change	None		Purina	F, DC	Partial	<u>Yes</u>															
		d. Standards, methodologies, assumptions, and/or calculation tools used	Pg 37 - GRI Index	For further details relating to energy consumption - see Nestlé 2018 CDP Investor submission – climate change	None		Purina	F, DC	Partial	<u>Yes</u>															
303-1	Water withdrawal by source	a. Total volume of water withdrawn, with a breakdown by the following sources: i. Surface water, including water from wetlands, rivers, lakes, and oceans; ii. Ground water; iii. Rainwater collected directly and stored by the organization; iv. Waste water from another organization; v. Municipal water supplies or other public or private water utilities.	Pg 37 - GRI Index	Calculated based on internal corporate measures <table><tr><td colspan="2">Water consumption (GRI 303-1)</td><td>2018 (m3)</td></tr><tr><td>Surface water</td><td>9,172.00</td></tr><tr><td>Ground water</td><td>982,203.00</td></tr><tr><td>Municipal supplies</td><td>1,549,356.61</td></tr><tr><td>Rainwater</td><td>0.00</td></tr><tr><td>Waste water from other organisations</td><td>0.00</td></tr><tr><td>Total</td><td>2,540,731.61</td></tr></table>	Water consumption (GRI 303-1)		2018 (m3)	Surface water	9,172.00	Ground water	982,203.00	Municipal supplies	1,549,356.61	Rainwater	0.00	Waste water from other organisations	0.00	Total	2,540,731.61	None		Purina	F, DC	Full	<u>Yes</u>
		Water consumption (GRI 303-1)		2018 (m3)																					
Surface water	9,172.00																								
Ground water	982,203.00																								
Municipal supplies	1,549,356.61																								
Rainwater	0.00																								
Waste water from other organisations	0.00																								
Total	2,540,731.61																								
b. Standards, methodologies, and assumptions used.	Pg 37 - GRI Index	Calculated based on internal corporate measures. For further details relating to water usage see Nestlé 2018 CDP Investor submission – water	None		Purina	F, DC	Full	<u>Yes</u>																	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
303-3	Water recycled and reused	a. Total volume of water recycled and reused by the organization.	Pg 39 - GRI Index	Total water discharged in 2018 was 1,402,967m ³ which was used for irrigation. <ul style="list-style-type: none">• Quality of water is measured in chemical oxygen demand (COD) mg/litre)• No water was recycled and reused in 2018. The reduction in surface water was due to technical improvements at one of our factories, whereby surface water is no-longer used for cooling Restatement: ‘Water reused and recycled’ data has been revised for 2016 to ‘no water was recycled and reused in 2016’ - to reflect updated data management calculations (GRI 303-3, 306-1, 102-48).	None		Purina	F, DC	Full	<u>Yes</u>
		b. Total volume of water recycled and reused as a percentage of the total water withdrawal.	Pg 39 - GRI Index	<i>No additional information – see report</i>	None		Purina	F, DC	Full	<u>Yes</u>
		c. Standards, methodologies, and assumptions used.	Pg 39 - GRI Index	For further details relating to water usage - <u>see Nestlé 2018 CDP Investor submission – water</u>	None		Purina	F, DC	Full	<u>Yes</u>
305-1	Direct (Scope 1) GHG emissions	a. Gross direct (Scope 1) GHG emissions in metric tons of CO2 equivalent.	51	<i>No additional information – see report</i>	None		Purina	F, DC	Partial	<u>Yes</u>
		b. Gases included in the calculation; whether CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, or all.	Pg 39 - GRI Index	Figures and emission factors are based on Nestlé Group protocols which are aligned with the GRI. For further details relating to Nestlé approach to climate change – <u>see Nestlé 2018 CDP Investor submission – climate change</u>	Partial disclosure	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	<u>Yes</u>
		c. Biogenic CO2 emissions in metric tons of CO2 equivalent.								
		d. Base year for the calculation, if applicable, including: <ul style="list-style-type: none">i. the rationale for choosing it;ii. emissions in the base year;iii. the context for any significant changes in emissions that triggered recalculations of base year emissions.								
		e. Source of the emission factors and the global warming potential (GWP) rates used, or a reference to the GWP source.								
		f. Consolidation approach for emissions; whether equity share, financial control, or operational control.								
		g. Standards, methodologies, assumptions, and/or calculation tools used.								

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
305-2	Energy indirect (Scope 2) GHG emissions	a. Gross location-based energy indirect (Scope 2) GHG emissions in metric tons of CO ₂ equivalent.	51	<i>No additional information – see report</i>	None		Purina	F, DC	Partial	<u>Yes</u>
		b. If applicable, gross market-based energy indirect (Scope 2) GHG emissions in metric tons of CO ₂ equivalent.	Pg 41 - GRI Index	For further details relating to Nestlé approach to climate change – <u>see Nestlé 2018 CDP Investor submission – climate change</u>	Partial disclosure	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not reported	Not reported	Not reported	<u>Yes</u>
		c. If available, the gases included in the calculation; whether CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , or all.								
		d. Base year for the calculation, if applicable, including: i. the rationale for choosing it; ii. emissions in the base year; iii. the context for any significant changes in emissions that triggered recalculations of base year emissions.								
		e. Source of the emission factors and the global warming potential (GWP) rates used, or a reference to the GWP source.								
		f. Consolidation approach for emissions; whether equity share, financial control, or operational control.								
		g. Standards, methodologies, assumptions, and/or calculation tools used.								
305-3	Other indirect (Scope 3) GHG emissions	a. Gross other indirect (Scope 3) GHG emissions in metric tons of CO ₂ e. b. Gases included in the calculation; whether CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , or all. c. Biogenic CO ₂ emissions in metric tons of CO ₂ equivalent. d. Other indirect (Scope 3) GHG emissions categories and activities included in the calculation. e. Base year for the calculation, if applicable, including: i. the rationale for choosing it; ii. emissions in base year; iii. the context for any significant changes in emissions that triggered recalculations of base year emissions. f. Source of the emission factors and the global warming potential (GWP) rates used. g. Standards, methodologies, assumptions, and/or calculation tools used.	Omitted	See omissions	Omission from report	We cannot currently measure emissions from secondary transportation largely due to complexity of our value chain It will be reviewed before the next reporting cycle	Not disclosed	DC, S	Not disclosed	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
305-4	GHG emissions intensity	a. GHG emissions intensity ratio for the organization.	51	<i>No additional information – see report</i>	None		Purina	F, DC	Full	<u>Yes</u>
		b. Organization-specific metric (the denominator) chosen to calculate ratio.	51	<i>No additional information – see report</i>	None		Purina	F, DC	Full	<u>Yes</u>
		c. Types of GHG emissions included in the intensity ratio; whether direct (Scope 1), energy indirect (Scope 2), and/or other indirect (Scope 3).	51; Pg 43 - GRI Index	Total direct and indirect CO2 emissions (incl. Non-biomass + Refrigerants) rate. Figures based on Nestlé Group protocols which are aligned with the GRI	None		Purina	F, DC	Full	<u>Yes</u>
		d. Gases included in the calculation; whether CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, or all.	51; Pg 43 - GRI Index	Total direct and indirect CO2 emissions (incl. Non-biomass + Refrigerants) rate. Figures based on Nestlé Group protocols which are aligned with the GRI.	None		Purina	F, DC	Full	<u>Yes</u>
305-5	Reduction of GHG emissions	a. GHG emissions reduced as a direct result of reduction initiatives, in metric tons of CO2 equivalent.	51	<i>No additional information – see report</i>	None		Purina	F, DC	Full	<u>Yes</u>
		b. Gases included in the calculation; whether CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, or all.	51; Pg 43 - GRI Index	Figures based on Nestlé Group protocols which are aligned with the GRI. For further details relating to Nestlé approach to climate change – <u>see Nestlé 2018 CDP Investor submission – climate change</u>	None		Purina	F, DC	Full	<u>Yes</u>
		c. Base year or baseline, including the rationale for choosing it.	51; Pg 43 - GRI Index	Reduction based on figures as calculated in 2018 versus 2017.	None		Purina	F, DC	Full	<u>Yes</u>
		d. Scopes in which reductions took place; whether direct (Scope 1), energy indirect (Scope 2), and/or other indirect (Scope 3).	51; Pg 43 - GRI Index	Total direct (scope 1) and indirect (scope 2) CO2 emissions.	None		Purina	F, DC	Full	<u>Yes</u>
		e. Standards, methodologies, assumptions, and/or calculation tools used.	51; Pg 43 - GRI Index	Figures based on Nestlé Group protocols which are aligned with the GRI.	None		Purina	F, DC	Full	<u>Yes</u>
305-6	Emissions of ozone-depleting substances (ODS)	a. Production, imports, and exports of ODS in metric tons of CFC-11 (trichlorofluoromethane) equivalent.	Pg 43 - GRI Index	Figures based on Nestlé Group protocols which are aligned with the GRI. <div>Other emissions2018 (m3) Ozone depleting emissions (GRI 305-6)0.42kg of R-11e</div>	None		Purina	F, DC	Partial	<u>Yes</u>
		b. Substances included in the calculation.	Pg 43 - GRI Index	Figures based on Nestlé Group protocols which are aligned with the GRI	Partial disclosure	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Purina	F, DC	Partial	<u>Yes</u>
		c. Source of the emission factors used.								
		d. Standards, methodologies, assumptions, and/or calculation tools used.								

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification						
305-7	Nitrogen oxides (NO _x), sulphur oxides (SO _x), and other significant air emissions	a. Significant air emissions, in kilograms or multiples, for each of the following: i. NOX ii. SOX iii. Persistent organic pollutants (POP) iv. Volatile organic compounds (VOC) v. Hazardous air pollutants (HAP) vi. Particulate matter (PM) vii. Other standard categories of air emissions identified in relevant regulations	Pg 45 - GRI Index	Figures based on Nestlé Group protocols which are aligned with the GRI. <table><tr><th>Other emissions</th><th>2018 (Kg)</th></tr><tr><td>NOx (GRI 305-7)</td><td>228,578.44</td></tr><tr><td>Sox (GRI 305-7)</td><td>2,042.25</td></tr></table> Restatement: The 2016 data for NOx and SOx, has been corrected following review of data management systems (GRI 305-7, 102-48).	Other emissions	2018 (Kg)	NOx (GRI 305-7)	228,578.44	Sox (GRI 305-7)	2,042.25	Partial disclosure	This information is not collected by Nestlé as they are identified as not forming a significant part of Nestlé’s emissions.	Purina	F, DC	Partial	
		Other emissions	2018 (Kg)													
NOx (GRI 305-7)	228,578.44															
Sox (GRI 305-7)	2,042.25															
b. Source of the emission factors used. c. Standards, methodologies, assumptions, and/or calculation tools used.	Omitted	See omissions	Omission from report	This information is not collected by Nestlé as they are identified as not forming a significant part of Nestlé’s emissions For future information see [Link]	Not disclosed	Not disclosed	Not disclosed									
306-1	Water discharge by quality and destination	a. Total volume of planned and unplanned water discharges by: i. destination; ii. quality of the water, including treatment method; iii. whether the water was reused by another organization.	Pg 45 - GRI Index	Total water discharged in 2018 was 1,402,967m3 which was used for irrigation. No water was recycled and reused in 2018. The reduction in surface water was due to technical improvements at one of our factories, whereby surface water is no-longer used for cooling. Restatement: ‘Water reused and recycled’ data has been revised for 2016 to ‘no water was recycled and reused in 2016’ - to reflect updated data management calculations (GRI 303-3, 306-1, 102-48).	Partial disclosure – quality of water not disclosed	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Purina	F, DC	Full	Yes						
		b. Standards, methodologies, and assumptions used.	Pg 45 - GRI Index	Figures based on Nestlé Group protocols which are aligned with the GRI. Quality of water is measured in chemical oxygen demand (COD) mg/litre.	None		Purina	F, DC	Full	Yes						

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information		Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
306-2	Waste by type and disposal method	a. Total weight of hazardous waste, with a breakdown by the following disposal methods where applicable: i. Reuse ii. Recycling iii. Composting iv. Recovery, including energy recovery v. Incineration (mass burn) vi. Deep well injection vii. Landfill viii. On-site storage ix. Other (to be specified by the organization) b. Total weight of non-hazardous waste, with a breakdown by the following disposal methods where applicable: i. Reuse ii. Recycling iii. Composting iv. Recovery, including energy recovery v. Incineration (mass burn) vi. Deep well injection vii. Landfill viii. On-site storage ix. Other (to be specified by the organization)	51; Pg 47 – GRI Index	Total weight of hazardous and non-hazardous waste (kg)	96,296.46	None		Purina	F, DC	Partial	<u>Yes</u>
		<i>Non-hazardous</i>	96,003.67								
				<i>Hazardous</i>	292.79						
				<i>Waste reused, recycled, recovery</i>							
				Waste for reuse	2,942.85						
				Waste for recycling	28,700.12						
				Waste for composting	17,473.24						
				Waste for energy recovery	6,390.37						
				Waste other recovery	40,186.17						
				<i>Waste for disposal</i>							
				On-site storage	0.00						
				Incineration without energy recovery	0.00						
				Landfill	603.70						
				Other	0.00						
				Deep well injection	0.00						
				As part of Nestlé, we do not report on the breakdown by disposal method – see page 36 [Link]							
		c. How the waste disposal method has been determined: i. Disposed of directly by the organization, or otherwise directly confirmed ii. Information provided by the waste disposal contractor iii. Organizational defaults of the waste disposal contractor	Omitted	See omissions		Omission from report	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not disclosed	Not disclosed	Not disclosed	<u>Yes</u>

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
308-1	New suppliers that were screened using environmental criteria	a. Percentage of new suppliers that were screened using environmental criteria.	48; Pg 49 – GRI Index	As part of Nestlé - 100% of new suppliers are assessed as meeting the requirements of the Nestlé Responsible Sourcing Standard as a condition of their selection. The Nestlé Responsible Sourcing Standard includes environmental criteria. See page 38 [Link]	None		Global supply chains	S	Full	Yes
308-2	Negative environmental impacts in the supply chain and actions taken	a. Number of suppliers assessed for environmental impacts.	48; Pg 49 - GRI Index	As part of Nestlé - 100% of new suppliers are assessed as meeting the requirements of the Nestlé Responsible Sourcing Standard as a condition of their selection. The Nestlé Responsible Sourcing Standard includes environmental criteria. See page 38 [Link]	None		Global supply chains	S	Full	Yes
		b. Number of suppliers identified as having significant actual and potential negative environmental impacts.			None		Global supply chains	S	Full	Yes
		c. Significant actual and potential negative environmental impacts identified in the supply chain.			None		Global supply chains	S	Full	Yes
		d. Percentage of suppliers identified as having significant actual and potential negative environmental impacts with which improvements were agreed upon as a result of assessment.			None		Global supply chains	S	Full	Yes
		e. Percentage of suppliers identified as having significant actual and potential negative environmental impacts with which relationships were terminated as a result of assessment, and why.			None		Global supply chains	S	Full	Yes
103-1	Management approach - Occupational health and safety	Explanation of the material topic and its Boundary.	57; Pg 49 – GRI Index	For further details on Nestlé approach to health and safety – see [Link]	None		NPP EMENA ⁷	H, F, DC	Full	
103-2	Management approach – Occupational health and safety	The management approach and its components.	57; Pg 49 – GRI Index		None		NPP EMENA	H, F, DC	Full	
103-3	Management approach - Occupational health and safety	Evaluation of the management approach.	57; Pg 49 – GRI Index		None		NPP EMENA	H, F, DC	Full	
403-9	Work-related injuries	a. For all employees: i. The number and rate of fatalities as a result of work-related injury; ii. The number and rate of high-consequence work-related injuries (excluding fatalities); iii. The number and rate of recordable work-related injuries; iv. The main types of work-related injury; v. The number of hours worked.	57	No additional information – see report	Partial disclosure	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	NPP EMENA	H, F, DC	Partial	Yes

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
		b. For all workers who are not employees but whose work and/or workplace is controlled by the organization: i. The number and rate of fatalities as a result of work-related injury; ii. The number and rate of high-consequence work-related injuries (excluding fatalities); iii. The number and rate of recordable work-related injuries; iv. The main types of work-related injury; v. The number of hours worked.	57	<i>No additional information – see report</i>	Partial disclosure	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	NPP EMENA	H, F, DC	Partial	<u>Yes</u>
		c. The work-related hazards that pose a risk of high-consequence injury, including: i. how these hazards have been determined; ii. which of these hazards have caused or contributed to high-consequence injuries during the reporting period; iii. actions taken or underway to eliminate these hazards and minimize risks using the hierarchy of controls.	Omitted	See omissions	Omission from report	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not disclosed	Not disclosed	Not disclosed	<u>Yes</u>
		d. Any actions taken or underway to eliminate other work-related hazards and minimize risks using the hierarchy of controls.	57	<i>No additional information – see report</i>	None		NPP EMENA	H, F, DC	Partial	<u>Yes</u>
		e. Whether the rates have been calculated based on 200,000 or 1,000,000 hours worked.	Pg 51 - GRI Index	<i>per million hours worked</i>	None		NPP EMENA	H, F, DC	Partial	<u>Yes</u>
		f. Whether and, if so, why any workers have been excluded from this disclosure, including the types of worker excluded.	Omitted	See omissions	Omission from report	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Not disclosed	Not disclosed	Not disclosed	<u>Yes</u>
		g. Any contextual information necessary to understand how the data have been compiled, such as any standards, methodologies, and assumptions used.	Pg 51 - GRI Index	For further details on Nestlé approach to health and safety – see [Link]	None		NPP EMENA	H, F, DC	Partial	<u>Yes</u>

(7) The boundary for HSE covers Nestlé Purina Zone EMENA and all distribution centres as well. This includes sites, which are third party owned but Purina operated. It does not includes sites, which are owned by Purina but operated by third parties, or sites owned and operated by third parties. Where the factory and the distribution centre are on the same site - data is included. The boundary is the same as the 2016 report.

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
103-1	Management approach - Training and education	Explanation of the material topic and its Boundary.	56; Pg 53 - GRI Index	For further details on Nestlé approach to training and education – see [Link]	None		NPP EMENA ⁸	H, F, DC	Full	
103-2	Management approach - Training and education	The management approach and its components.	56; Pg 53 - GRI Index		None		NPP EMENA	H, F, DC	Full	
103-3	Management approach - Training and education	Evaluation of the management approach.	56; Pg 53 - GRI Index		None		NPP EMENA	H, F, DC	Full	
404-1	Average hours of training per year per employee	a. Average hours of training that the organization’s employees have undertaken during the reporting period, by: i. gender;	56	No additional information – see report	None		NPP EMENA	H, F, DC	Partial	Yes
		ii. employee category.	Omitted		Omission from report	As part of Nestlé - we do not differentiate by employee category in imparting training and do not report this data See page 44 [Link]	Not disclosed	Not disclosed	Not disclosed	Yes
404-3	Percentage of employees receiving regular performance and career development	a. Percentage of total employees by gender and by employee category who received a regular performance and career development review during the reporting period.	56; Pg 53 - GRI Index	Employees, as part of the Nestlé global performance system receive regular performance and career development reviews.	Partial disclosure	As part of Nestlé – our data collection system does not breakdown the employee category for this data and therefore the data is unavailable See page 44 [Link]	NPP EMENA	H, F, DC	Partial	Yes

(8) Employee data covers countries across Nestlé Purina EMENA

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
405-1	Diversity of governance bodies and employees	a. Percentage of individuals within the organization's governance bodies in each of the following diversity categories: i. Gender; ii. Age group: under 30 years old, 30-50 years old, over 50 years old; iii. Other indicators of diversity where relevant (such as minority or vulnerable groups).	7, 55; Pg 55 - GRI Index	No additional information – see report	Partial disclosure	Breakdown: by age and employee category Information not currently available. The information is subject to specific confidentiality constraints	NPP EMENA	H, F, DC	Partial	<u>Yes</u>
		b. Percentage of employees per employee category in each of the following diversity categories: i. Gender; ii. Age group: under 30 years old, 30-50 years old, over 50 years old; iii. Other indicators of diversity where relevant (such as minority or vulnerable groups).	Omitted	See omissions	Partial disclosure	As part of Nestlé - minority group data information is not currently collected. Employees are not broken out by minority group due to differing privacy concerns in our markets Breakdown: by age and employee category Information not currently available. The information is subject to specific confidentiality constraints	NPP EMENA	H, F, DC	Partial	<u>Yes</u>
103-1	Management approach - Human rights assessments	Explanation of the material topic and its Boundary.	56; Pg 55 - GRI Index	For further details on Nestlé approach to Human Rights see [Link]	None		Global supply chains	S	Full	
103-2	Management approach - Human rights assessments	The management approach and its components.	56; Pg 55 - GRI Index		None		Global supply chains	S	Full	
103-3	Management approach - Human rights assessments	Evaluation of the management approach.	56; Pg 55 - GRI Index		None		Global supply chains	S	Full	
412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	a. Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening.	56; Pg 55, 57 - GRI Index	In accordance with the Nestlé Human Rights Due Diligence Programme, all contracts and significant investment agreements include clauses covering these aspects. Every individual should have access to the basic rights and freedoms necessary for them to live with dignity. As part of Nestlé, our responsibility to respect human rights is at the forefront of our business. Our principles and values are rooted in respect, respect for us, respect for others, respect for diversity and respect for the future.	None		Global supply chains	S	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
		b. The definition used for ‘significant investment agreements’	56; Pg 55, 57 - GRI Index	We continually review and assess our human rights risks and address any negative impacts we may have on the rights of those whom we employ, do business with or interact with along our value chain. We also aim actively to promote human rights throughout our operations. Nestlé’s approach is that 100% of suppliers must be signed up to our Responsible Sourcing Standard, which covers human rights, or undergo human rights screening. The definition used for ‘Significant investment agreements’ is not applicable. Human rights violations have no place in our supply chain, which is why signing up to our Supplier Code of Conduct or undergoing a human rights screening is a blanket requirement no matter the size of the contract. For further details see page 57 [Link]	None		Global supply chains	S	Full	
103-1	Management approach - <u>Local communities</u>	Explanation of the material topic and its Boundary.	24	<i>No additional information – see report</i>	None		NPP EMENA	H, F, C	Full	
103-2	Management approach - <u>Local communities</u>	The management approach and its components.	24	<i>No additional information – see report</i>	None		NPP EMENA	H, F, C	Full	
103-3	Management approach - <u>Local communities</u>	Evaluation of the management approach.	24	<i>No additional information – see report</i>	None		NPP EMENA	H, F, C	Full	
413-1	Operations with local community engagement, impact assessments, and development programs	a. Percentage of operations with implemented local community engagement, impact assessments, and/or development programs, including use of:	Omitted	See omissions	Omission	Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	NPP EMENA	H, F, C	Partial	
		i. social impact assessments, including gender impact assessments, based on participatory processes;	Omitted	See omissions	Omission		NPP EMENA	H, F, C	Partial	
		ii. environmental impact assessments and ongoing monitoring;	Omitted	See omissions	Omission		NPP EMENA	H, F, C	Partial	
		iii. public disclosure of results of environmental and social impact assessments;	Omitted	See omissions	Omission		NPP EMENA	H, F, C	Partial	
		iv. local community development programs based on local communities’ needs;	24, 36; Pg 73 - GRI Index	<i>No additional information – see report</i>	Partial disclosure		NPP EMENA	H, F, C	Partial	
		v. stakeholder engagement plans based on stakeholder mapping;	24, 36; Pg 73 - GRI Index	<i>No additional information – see report</i>	Partial disclosure		NPP EMENA	H, F, C	Partial	
		vi. broad based local community consultation committees and processes that include vulnerable groups;	Omitted	See omissions	Omission		NPP EMENA	H, F, C	Partial	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
		vii. works councils, occupational health and safety committees and other worker representation bodies to deal with impacts;	24, 36; Pg 73 - GRI Index	<i>No additional information – see report</i>	Partial disclosure		NPP EMENA	H, F, C	Partial	
		viii. formal local community grievance processes.	Omitted	See omissions	Omission		NPP EMENA	H, F, C	Partial	
103-1	Management approach - <u>Supplier social assessment</u>	Explanation of the material topic and its Boundary.	48; Pg 59 - GRI Index	All Nestlé Tier 1 suppliers are required to adhere to the Nestlé Responsible Sourcing Standard (that includes environmental, societal, labour and human rights criteria), and are audited for compliance against the Code as part of an ongoing program. If any instances of non-compliance are found, corrective action plans are put in place to resolve the issues. Termination of a relationship with a supplier only occurs if they refuse to comply with the audit process, including not correcting non-compliances, and is only undertaken as a last resort See Page 60 [Link]	None		Global supply chains	S	Full	
103-2	Management approach - <u>Supplier social assessment</u>	The management approach and its components.	48; Pg 59 - GRI Index		None		Global supply chains	S	Full	
103-3	Management approach - <u>Supplier social assessment</u>	Evaluation of the management approach.	48; Pg 59 - GRI Index		None		Global supply chains	S	Full	
414-1	New suppliers that were screened using social criteria	a. Percentage of new suppliers that were screened using social criteria.	48; Pg 59 - GRI Index	The Nestlé Responsible Sourcing Standard is an important management reference for our teams and, for our independent verification partners. It also provides a communication tool for our suppliers. Our responsibility is to make sure our supply base understands our values, purpose and full responsible standard in order to support all activities related to social aspects in their premises. All suppliers receive a copy of the standard and this is referenced in all contracts (with revisions also sent to suppliers).	None		Global supply chains	S	Full	<u>Yes</u>

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
414-2	Negative social impacts in the supply chain and actions taken	a. Number of suppliers assessed for social impacts.	48	No additional information – see report	Partial disclosure	Data is reported in percentages not absolute numbers - Information in this level of granularity is currently unavailable for disclosure It will be reviewed before the next reporting cycle	Global supply chains	S	Partial	Yes
		b. Number of suppliers identified as having significant actual and potential negative social impacts.	48	No additional information – see report	None		Global supply chains	S	Full	Yes
		c. Significant actual and potential negative social impacts identified in the supply chain.	48	No additional information – see report	None		Global supply chains	S	Full	Yes
		d. Percentage of suppliers identified as having significant actual and potential negative social impacts with which improvements were agreed upon as a result of assessment.	48	No additional information – see report	None		Global supply chains	S	Full	Yes
		e. Percentage of suppliers identified as having significant actual and potential negative social impacts with which relationships were terminated as a result of assessment, and why.	48	No additional information – see report	None		Global supply chains	S	Full	Yes
103-1	Management approach - <u>Customer health and safety</u>	Explanation of the material topic and its Boundary.	57; Pg 61 - GRI Index	As part of Nestlé, our Quality Policy is implemented through our Nestlé Quality Management System (NQMS), which covers 100% of Nestlé products. The NQMS encompasses essential elements, such as good manufacturing practices, hazard analysis and critical control points (HACCP), and traceability together with new requirements and initiatives across the whole value chain. It lays out the basic principles for the management of quality through allocating clear responsibilities to process owners of the value chain, aligning the Food Safety Management System with FSSC 22000/ISO 22000, and driving continuous improvement through the elimination of defects and waste. See page 64 for further details [Link]	None		NPP EMENA	C	Full	
103-2	Management approach - <u>Customer health and safety</u>	The management approach and its components.	57; Pg 61 - GRI Index		None		NPP EMENA	C	Full	
103-3	Management approach - <u>Customer health and safety</u>	Evaluation of the management approach.	57; Pg 61 - GRI Index		None		NPP EMENA	C	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	a. Total number of incidents of non-compliance with regulations and/or voluntary codes concerning the health and safety impacts of products and services within the reporting period. b. If the organization has not identified any non-compliance with regulations and/or voluntary codes, a brief statement of this fact is sufficient.	57	No additional information – see report	None		NPP EMENA	C	Full	
103-1	Management approach - Marketing and labelling	Explanation of the material topic and its Boundary.	18; Pg 63 - GRI Index	We are committed to the provision of science-based and verifiable information about our products and activities. Purina also follows EU Regulation 767/2009 on the use of animal feed and follows the FEDIAF Code of Good Labelling Practice for Pet Food (revised 1st October 2018). Our approach for approval and compliance around FEDIAF Code of Good Labelling Practice for Pet Food and regulation (EU Regulation 767/2009) includes the following activities and policies: Way of Working (WoW) ‘Technical activities to deliver I&R’ and our Quality Management system. As part of Nestlé our Quality Policy and Quality Management System requires and ensures that we meet all product labelling legal requirements in every market that we operate in. 100% of our product categories are covered and assessed for compliance with national product labelling requirements through our Quality Management System. In addition to meeting our legal requirements, we are actively working to engage consumers on the sustainability impacts of our products through QR codes that consumers can scan and learn more about online. See page 66 for further details [Link]	None		NPP EMENA	C	Full	
103-2	Management approach - Marketing and labelling	The management approach and its components.	18; Pg 63 - GRI Index		None		NPP EMENA	C	Full	
103-3	Management approach - Marketing and labelling	Evaluation of the management approach.	18; Pg 63 - GRI Index		None		NPP EMENA	C	Full	
417-2	Incidents of non-compliance concerning product and service information and labelling	a. Total number of incidents of non-compliance with regulations and/or voluntary codes concerning product and service information and labelling. b. If the organization has not identified any non-compliance with regulations and/or voluntary codes, a brief statement of this fact is sufficient.	57	No additional information – see report	None		NPP EMENA	C	Full	

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
103-1	Management approach - Food processing supplement – economic	Explanation of the material topic and its Boundary.	48; Pg 65 - GRI Index	For further details on Nestlé approach to responsible sourcing – see page 23 [Link]	None		Global supply chains	S	Full	
103-2	Management approach - Food processing supplement – economic	The management approach and its components.	48; Pg 65 - GRI Index		None		Global supply chains	S	Full	
103-3	Management approach - Food processing supplement – economic	Evaluation of the management approach.	48; Pg 65 - GRI Index		None		Global supply chains	S	Full	
FP-1	Percentage of purchased volume from suppliers compliant with company's sourcing policy	Report percentage of purchased volume from suppliers broken down by compliance and noncompliance with the company's sourcing policy	48	No additional information – see report	None		Global supply chains	S	Full	Yes
		Report disaggregated data by compliant suppliers and those with an action plan	48	No additional information – see report	None		Global supply chains	S	Full	Yes
FP-2	% purchased volume which is verified as being in accordance with credible, internationally recognized responsible production standards, broken down by standard	Report the percentage of purchased volume which is verified as being in accordance with the credible, internationally recognized responsible production standards and broken down by origin.	48; Pg 65 - GRI Index	The data disclosed refers to seafood	None		Global supply chains	S	Full	Yes
103-1	Management approach – PinS commitments	Explanation of the material topic and its Boundary.	9-11	No additional information – see report	None		NPP EMENA	H, F, S, C	Full	
103-2	Management approach – PinS commitments	The management approach and its components.	9-11	No additional information – see report	None					
103-3	Management approach – PinS commitments	Evaluation of the management approach.	9-11	No additional information – see report	None					

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
PinS	Innovate to improve pets' health and well-being		15; Pg 67 – GRI Index	<p>Since our 2016 report, we have updated the title of this commitment from ‘Lead the industry in pet nutrition and health research’ to ‘Innovate to improve pets’ health and well-being’ to better reflect the activities being undertaken.</p> <p>In 2018, we launched seven new products.</p> <ol style="list-style-type: none">1. PURINA® PRO PLAN® Veterinary Diets Neurocare NCTM - Launched in 15 markets: Spain, France, Italy, UK, Russia, Portugal, Poland, Switzerland, Czech Republic, Turkey, Belgium, Greece, Adriatics, Sweden, Norway2. PURINA® PRO PLAN® Veterinary Diets Feline EN GastrointestinalTM - Launched in 11 markets: Russia, Italy, Switzerland, France, UK, Poland, Spain, Portugal, Sweden, Greece, Czech Republic3. PURINA ONE® DualNatureTM4. PURINA® PRO PLAN® Sterilised Adult 1+ year - Contains OPTISensesTM for vital senses support5. PURINA ONE® Bifensis® - Launched in Russia6. PURINA® Dentalife® Extra small or mini - launched in Spain and France7. PURINA ONE® MEDIUM / MAXI Adult and Junior – launched in France and Italy	None		NPP EMENA	C	Full	Yes
PinS	Promote transparency across our product portfolio		18; Pg 67 – GRI Index	<p>Since our 2016 report, we have updated the title of this commitment from ‘Deliver accessible product information and petcare advice’ to ‘Promote transparency across our product portfolio’ to better reflect the activities being undertaken.</p>	None		NPP EMENA	H, F, S, C	Full	Yes
PinS	Remove artificial colourants from our products		20; Pg 67 – GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	F, C	Full	Yes
PinS	Help reduce the risk of pet obesity through collaborative prevention programmes		21; Pg 67 – GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	C	Full	Yes
PinS	Promote pet adoption through collaborations and partnerships		27; Pg 67 – GRI Index	<i>No additional information – see report</i>	None		NPP EMENA	C	Full	Yes

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
PinS	Promote pets in the workplace		30; Pg 69 – GRI Index	<p>Pets at Work: Since our 2016 report, we have kept the goal of 200 Alliance partners, we further revised the criteria for our Pets at Work commitment to:</p> <ul style="list-style-type: none">• enable our colleagues to share the opportunity with SME's• also include smaller organisations and companies which have made a public demonstration and may need additional ideas and support rather than setting up a pet friendly office and policy from scratch <p>We have also sponsored research into 'Taking Dogs into the Office' with the Animal Behaviour, Cognition and Welfare Group, School of Life Sciences at the University of Lincoln, Lincoln, UK. This research is a quantitative assessment of the impact of bringing your dog in to the office on work-related outcomes such as employee commitment to work, work placed wellbeing and social relations as well as general dog wellbeing.</p>	None		NPP EMENA	H, F, C	Full	Yes
PinS	Promote responsible pet ownership programmes for children		33; Pg 69 – GRI Index	<p>Based on feedback to our 2016 report, we have improved the measurement method for child participation in the programme. This now includes attaining written confirmation from teachers about the number of children who participated in a programme.</p> <ul style="list-style-type: none">• Given our commitment to local provision this is not always possible dependent on data restrictions and responsible marketing. However, in 2018 we have increased where possible this kind of verifiable results without impacting on the schools or children• For certain markets, data is calculated based on number of children over a school year (not calendar year) <p>In 2018, the Purina PetSchool online game was launched in 5 countries (and 5 languages), providing an interactive learning experience for young pet owners and their parents</p> <p>French: [Link] Italian: [Link] English: [Link] Spanish: [Link] German: [Link]</p>	None		NPP EMENA	C	Full	Yes
PinS	Create jobs at Purina for young people across Europe		Pg 69 – GRI Index	<p>In 2016 we reached our target, having employed 2,429 young people since 2014. We continue to support the Nestlé needs YOUTh initiative and commitments and do not report separately on this initiative - see Nestlé for further details [Link]</p>	None		NPP EMENA	H, F	Full	Yes

GRI - Code	GRI Indicator	GRI Requirements	Page # ⁽⁵⁾	Additional information	Omission from report	Reason for omission	Disclosure Boundary	Aspect boundary	Disclosure level	External verification
PinS	Improve the environmental performance of Purina’s packaging		46	No additional information – see report	None		NPP EMENA	F	Full	<u>Yes</u>
PinS	Implement responsible sourcing		48; Pg 71 – GRI Index	<p>Our approach to responsible sourcing is delivered through our Purina Planet Committee, which is an operations committee where we discuss how we support the planet’s future. We work closely with our colleagues in Nestlé and our procurement organisation Nestrade on establishing responsible sourcing models for critical materials including soya, fish, meat, poultry and cereals, which covers over 90% of the volume of materials.</p> <p>Responsible Sourcing additional information:</p> <ul style="list-style-type: none">• 65% of raw materials and 64% of packaging is covered by responsible sourcing audits - Raw materials are calculated based on Purina specific volumes. Packaging information is calculated based on Nestlé global spend (including hub and local spend) – Purina aim to report on Purina specific figures in future reports• 100% of our soya is traceable (including Russia)• 79% of our soya is responsibly sourced excluding Russia (which will be assessed in 2019)• 43% of our seafood ingredients were responsibly sourced - which increased from 27% in 2017. This is based on data from our partner, Sustainable Fisheries Partnership (SFP). During 2017, our reporting methodology was changed due to our 3rd party independent assessor amending the way we assess seafood by-products sourced from aquaculture. Now done by an absolute volume based KPI. Data includes both whole fish and by-products.	None		NPP EMENA	S	Full	<u>Yes</u>

Stakeholders table

Purina has a wide range of stakeholders which have been identified by Purina’s management and by specific stakeholder mapping exercises conducted by our top ten markets. The following table describes the nature of the engagement with the main stakeholder groups on a regular basis in addition to routine business channels. The key topics raised by them plus specific examples of how we have engaged and collaborated with them over 2018 are also shown below. The frequency of the engagement is dependent on the individual relationships with stakeholders (GRI 102-40, 102-42, 102-43, 102-44).

Stakeholder (GRI 102-40)	Form of dialogue (GRI 102-43)	Key topics (GRI 102-44)	How we responded (GRI 102-44)	Examples from 2018
Consumers and pet owners (including consumer organisations)	<ul style="list-style-type: none">• Via careline• Face-to-face at events• Via email and social media• Face-to-face via Open Doors factory visit programme• TV, radio and print adverts	<ul style="list-style-type: none">• Pet welfare and pet nutrition• Feeding/behaviour advice• Product ingredient information (composition and content)• Product quality including complaints• Purina in Society Commitments including charity partnerships• Pet obesity• Pet travel	<ul style="list-style-type: none">• Your Questions matter webpages• Promotion days with consumers, talking about our common passion for pets	For example, in Italy over the summer we held six promotion days at local beaches with our product ambassadors talking with approximately 150 consumers about our common passion for pets and our products
Customers – grocery and specialist	<ul style="list-style-type: none">• Face-to-face via Open Doors factory visit programme• Direct via our sales teams	<ul style="list-style-type: none">• Our products, brand promotions• Pet nutrition and science• Packaging and waste• Safety and quality• Natural products• Commitment to workers• Purina in Society Commitments	<ul style="list-style-type: none">• Your Questions matter webpages	For example, at our Montfort factory in France, local pet shops and e-commerce teams have visited our factories
Employees (internal)	<ul style="list-style-type: none">• Direct through briefings, trainings and professional development• Sponsorship and support of in-community activities	<ul style="list-style-type: none">• Business updates• Pets at Work• Employee volunteering• Employee health and safety	<ul style="list-style-type: none">• Employee volunteering activities in market	For example, at our Sudbury factory in the UK, ten employees this year volunteered at the SeeSaw rescue centre
Industry and business associations (including competitors, trade bodies and local business networks)	<ul style="list-style-type: none">• Face-to-face via professional associations and Industry events• Face-to-face via Open Doors factory visit programme	<ul style="list-style-type: none">• Promoting local businesses• Supporting young talent• Healthy lifestyles• Pet welfare and nutrition• Pet food Industry	<ul style="list-style-type: none">• Financial donations / sponsorship• Promoting Nestlé apprenticeship programmes at the event	For example, at our Wisbech factory in the UK, Purina is the headline sponsor of the local Fenland Business Awards
Key opinion leaders (including academia)	<ul style="list-style-type: none">• Face-to-face at events• Conferences• Interviews for research• Face-to-face via Open Doors factory visit programme• Sponsorship	<ul style="list-style-type: none">• Engagement with Purina• Purina in Society Commitments• Nutritional Science and expertise• Quality and product experience• Responsible and ethical sourcing• Purina BetterwithPets Prize	<ul style="list-style-type: none">• Sponsorship for research	This year we conducted stakeholder engagement with approximately 200 key opinion leaders across Europe to understand current and future trends facing Purina
Local and national authorities	<ul style="list-style-type: none">• Face-to-face via site visits	<ul style="list-style-type: none">• Investment in local community programmes• Compliance• Environmental impacts• Community engagement	<ul style="list-style-type: none">• Face-to-face via site visits	For example, this year local councillors and the mayor visited our Sudbury factory in the UK

Stakeholder (GRI 102-40)	Form of dialogue (GRI 102-43)	Key topics (GRI 102-44)	How we responded (GRI 102-44)	Examples from 2018
Local communities	<ul style="list-style-type: none">• Face-to-face via local community events• Local resident meetings	<ul style="list-style-type: none">• Environmental impacts• Community engagement	<ul style="list-style-type: none">• Dialogue with neighbour to resolve issues	For example, at our Aubigny factory in France we run a yearly event for a local children’s society
Media	<ul style="list-style-type: none">• Face-to-face via factory Open Doors days• Direct via communication teams and PR events• Product launches	<ul style="list-style-type: none">• Purina BetterwithPets Prize• Brand activities and promotions• Pet-food market trends• Purina in Society commitments• Animal-assisted therapy	<ul style="list-style-type: none">• Face-to-face via site visits• Your Questions matter webpages	For example, at our Euskirchen factory in Germany we invited influencers and bloggers to a factory event during September 2018 - for presentations, factory tour, workshops and a Q&A
NGOs (including pet welfare groups; not-for-profits and charity partners)	<ul style="list-style-type: none">• Face-to-face via our people and attendance at events• Face-to-face via BetterwithPets Prize	<ul style="list-style-type: none">• Purina BetterwithPets Prize• Purina in Society commitments• Positions on responsible sourcing, deforestation and animal welfare in the supply chain	<ul style="list-style-type: none">• Purina BetterwithPets Prize & Forum• Your Questions matter webpages	For example, at our Vorsino factory in Russia’s Kaluga region we donated over 35 tonnes of pet food to pet shelters during 2018
Professional stakeholders (e.g. breeders, dog trainers, kennels)	<ul style="list-style-type: none">• Face-to-face via our people and attendance at dog shows and specialist pet events• Open Doors factory visits• Product launches	<ul style="list-style-type: none">• Puppy and pet care advice• Our science and nutritional expertise• Investment in research and development• Breeder programmes	<ul style="list-style-type: none">• Direct via our breeder teams	For example, through our partnership with the UK Kennel Club and joint activities we provide nutritional support and products to breeders
Regulators	<ul style="list-style-type: none">• Direct through activities of our regulatory team• Via industry associations	<ul style="list-style-type: none">• Legislation and trading standards• Pet nutrition and welfare• Industry matters such as voluntary codes of conduct	<ul style="list-style-type: none">• Your Questions matter webpages• Face-to-face via factory Open Doors days• Via Trade Industry activities	For example, regular meetings with the Environment Agency at our Aintree factory in the UK
Schools, students (including technical colleges)	<ul style="list-style-type: none">• Direct via our responsible pet ownership programmes• School visits to sites• Visits by our employees to schools and associated events	<ul style="list-style-type: none">• Education and skills provision• Internships and apprenticeships• Purina in Society commitments, including responsible pet ownership	<ul style="list-style-type: none">• Face-to-face via factory Open Doors days• Sponsorship of local community activities	For example, our factory in Poland held workshops and factory visits for 100 students
Suppliers (including Ingredients, contractors and agency partners)	<ul style="list-style-type: none">• Face-to-face meetings• Through NPPE buying teams in association with Nestlé	<ul style="list-style-type: none">• Price• Quality• Service• Innovation• Compliance with Nestlé Supplier Code and Responsible Sourcing Guidelines	<ul style="list-style-type: none">• Nestlé Supplier Code and Responsible Sourcing Guidelines	For example, we hold face-to-face meetings and events with suppliers throughout the year
Trade unions	<ul style="list-style-type: none">• Monthly SHE committees	<ul style="list-style-type: none">• Health and safety• Employment conditions	<ul style="list-style-type: none">• Regular meetings	For example, our Euskirchen factory in Germany has several employee representation bodies, including a works council, a representative of disabled employees and occupational health committee
Veterinarians and veterinary nurses (including veterinarian associations)	<ul style="list-style-type: none">• Face-to-face via symposium and events e.g. ECVIM-CA• Regular face-to-face meetings• Open Doors factory visits	<ul style="list-style-type: none">• Pet-human bond• Latest nutritional science and thinking• Pet health and behavioural research• Technical information about products especially PURINA® PRO PLAN® VETERINARY DIETS	<ul style="list-style-type: none">• Support symposium and events e.g. ECVIM-CA	For example, in September 2018 we supported the biggest symposium on internal medicine in Europe: the European Veterinary Internal Medicine - Companion Animals (ECVIM-CA)